



pennsylvania
DEPARTMENT OF HUMAN SERVICES

NOV 17 2017

Ms. Ellen Shrager,
Vice President Operations
Lutheran Community at Telford
235 North Washington Street
Telford, Pennsylvania 18969

RE: Lutheran Community at Telford
12 Lutheran Home Drive
Telford, Pennsylvania 18969
License #: 126720

Dear Ms. Shrager:

As a result of the Department of Human Services' annual licensing inspection on October 11, 2017, we have found the above facility to be in compliance with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes).

In an effort to improve our licensing processes, the Bureau of Human Services Licensing is soliciting feedback about your recent human services licensing inspection experience. To participate in the online provider survey, launch your web browser and go to https://www.surveymonkey.com/r/BHSL_Inspection.

The survey is brief and will only take about 5 minutes to complete. Your participation in the survey is completely voluntary and all of your responses will be kept confidential. The responses will be reviewed as part of an aggregate of provider inspection responses. Thank you in advance for providing feedback.

Sincerely,

A handwritten signature in black ink, appearing to read "J. Rowe".

Jacqueline L. Rowe
Director

Enclosure
Licensing Inspection Summary

