



**pennsylvania**  
DEPARTMENT OF HUMAN SERVICES

OCT 27 2017

Mr. Robert Rundle,  
President/CEO  
SpiriTrust Lutheran  
1050 Pennsylvania Avenue  
York, Pennsylvania 17404

RE: Spiritrust Lutheran the Village at Utz Terrace  
2100 Utz Terrace  
Hanover, Pennsylvania 17331  
Certificate #: 322850

Dear Mr. Rundle:

As a result of the Department of Human Services' annual licensing inspection on September 26, 2017 we have found the above facility to be in compliance with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes).

In an effort to improve our licensing processes, the Bureau of Human Services Licensing is soliciting feedback about your recent human services licensing inspection experience. To participate in the online provider survey, launch your web browser and go to [https://www.surveymonkey.com/r/BHSL\\_Inspection](https://www.surveymonkey.com/r/BHSL_Inspection).

The survey is brief and will only take about 5 minutes to complete. Your participation in the survey is completely voluntary and all of your responses will be kept confidential. The responses will be reviewed as part of an aggregate of provider inspection responses. Thank you in advance for providing feedback.

Sincerely,

A handwritten signature in black ink, appearing to read "J. Rowe".

Jacqueline L. Rowe  
Director