



pennsylvania
DEPARTMENT OF HUMAN SERVICES

MAILING DATE: January 26, 2018

Ms. Arlene Henry
Executive Director
Inspirit Palmerton Operator LLC
71 Princeton Avenue
Palmerton, Pennsylvania 18071

RE: The Palmerton, an Inspirit Senior Living Community
License #226800

Dear Ms. Henry:

As a result of the Department of Human Services' licensing inspection on September 26, 2017 of the above facility, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa.Code Ch. 2600 must be maintained.

Sincerely,

Anne Graziano
Anne Graziano
Regional Licensing Administrator

Enclosure
Licensing Inspection Summary

Violation Report: 22680 - 09/26/2017 - Dumas, Gerald
 PCH Name: THE PALMERTON, AN INSPIRIT SENIOR LIVING COMMUNITY

1. REGULATION 55 Pa.Code §2600

2600.16(c) - The home shall report the incident or condition to the Department's personal care home regional office or the personal care home complaint hotline within 24 hours in a manner designated by the Department. Abuse reporting shall also follow the guidelines in section 2600.15 (relating to abuse reporting covered by law).

2a. DESCRIPTION OF VIOLATION

On 9/16/17 resident # 1 pushed resident # 2 into a wall and grabbed a hold of resident # 2's arms causing bruising and scratches. Resident # 1 then lunged after resident # 2. Resident # 1 held resident # 2 against the wall by his/her wrists. The home failed to inform this Department of the resident -to-resident altercation. The home must report any act of physical violence by one resident against another resident where the victim sustains an injury of any degree.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

The next ~~staff~~ meeting topic will be on proper reporting of resident abuse. 1-24-18

Staff will also be told that any resident to resident abuse or any abuse of any kind will be reported immediately to the Executive Director. The Executive Director or designee will be responsible for making sure reporting is done properly and in a timely manner.

The Administrator will also ensure that staff are educated on the other 18 elements that need to be reported as well. Q

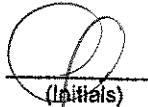
Repeat Violation: No	Date(s) of Previous Violation(s):		
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Signature of Legal Entity Representative (Required on EVERY Page) *TERRI KOTCH*

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) *TERRI KOTCH - Administrator* Date *1/12/18*

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of 1-25-18 (Date)

The above plan of correction was approved by  (Initials)

Plan of correction Implementation status as of 1-25-18 (Date)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented

Violation Report: 22680 - 09/26/2017 - Dumas, Gerald
 PCH Name: THE PALMERTON, AN INSPIRIT SENIOR LIVING COMMUNITY

1. REGULATION 55 Pa.Code §2600

2600.42(b) - A resident may not be neglected, intimidated, physically or verbally abused, mistreated, subjected to corporal punishment or disciplined in any way.

2a. DESCRIPTION OF VIOLATION

On 9/16/17, resident # 1 pushed resident # 2 into a wall and grabbed a hold of Resident # 2's arms causing bruising and scratches. Resident # 1 then lunged after resident # 2 and held resident # 2 against the wall by his/her wrists.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

Resident 1 was counseled on aggressive behavior and being inappropriate. Resident 1 was told verbally if his behavior continued to be inappropriate he would have to be placed in a different community. Resident was monitored from 9/16/18 to 9/27/18 by the nursing staff. Since no other physical incident occurred monitoring was stopped.

Resident was seen on 9/27/18 at psychiatrist and prescribed a new medication

Resident 1's room was moved to another floor. Requested he does not have interaction with Resident 2

All staff notified if they witness any behaviors to report to ED immediately.

The Administrator will ensure continued compliance.

Repeat Violation: No	Date(s) of Previous Violation(s):		
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Signature of Legal Entity Representative (Required on EVERY Page) TERRI KOTCH

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) <u>TERRI KOTCH - Administrator</u>	Date <u>11/2/17</u>
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DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of 1-25-18
 (Date)

The above plan of correction was approved by [Signature]
 (Initials)

Plan of correction implementation status as of 1-25-18
 (Date)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented

Violation Report: 22680 - 09/26/2017 - Dumas, Gerald
 PCH Name: THE PALMERTON, AN INSPIRIT SENIOR LIVING COMMUNITY

1. REGULATION 55 Pa.Code §2600
 2600.42(c) - A resident shall be treated with dignity and respect.

2a. DESCRIPTION OF VIOLATION

Resident # 1 while sitting in the home's lobby has commented on several occasions to other residents regarding their looks, how the resident dress and resident's weight. Residents are expected to treat other residents respectfully and in a dignified manner.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

Resident 1 was counseled regarding dignity and respect on a one on one basis. The counseling was done verbally with no written documentation.

At next resident council meeting one of the topics will be treating each other with dignity and respect. They will be given an understanding of communal living. This will include different types of personalities and different ways of life. Next resident council meeting is January 23, 2018. Residents who do not attend the resident council meeting will be counseled on a one to one basis and sign off on the information presented.

Repeat Violation: No	Date(s) of Previous Violation(s):		
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Signature of Legal Entity Representative (Required on EVERY Page) TERRI KOTCH

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) TERRI KOTCH - Administrator Date 1/12/17

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of 1-23-18
 (Date)

Plan of correction implementation status as of 1-25-18
 (Date)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented

The above plan of correction was approved by [Signature]
 (Initials)