



**pennsylvania**  
DEPARTMENT OF HUMAN SERVICES

OCT 16 2017

Ms. Mary Turnbaugh,  
President  
St. Anne's Retirement Community, Inc.  
Attn: Heather Weiss, PCHA  
3952 Colombia Avenue  
A, B, C Wings, 2<sup>nd</sup> Floor, Building 2  
Colombia, Pennsylvania 17512

RE: St. Anne's Retirement Community  
License #: 321790

Dear Mr. Turnbaugh:

As a result of the Department of Human Services' annual licensing inspection on August 24, 2017 of the above facility, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa.Code Ch. 2600 must be maintained.

In an effort to improve our licensing processes, the Bureau of Human Services Licensing is soliciting feedback about your recent human services licensing inspection experience. To participate in the online provider survey, launch your web browser and go to [https://www.surveymonkey.com/r/BHSL\\_Inspection](https://www.surveymonkey.com/r/BHSL_Inspection).

The survey is brief and will only take about 5 minutes to complete. Your participation in the survey is completely voluntary and all of your responses will be kept confidential. The responses will be reviewed as part of an aggregate of provider inspection responses. Thank you in advance for providing feedback.

Sincerely,

A handwritten signature in black ink, appearing to read "J. Rowe".

Jacqueline L. Rowe  
Director

Enclosure  
License Inspection Summary



Violation Report: 32179 - 08/24/2017 - Heemer, Laura  
 PCH Name: ST ANNE S RETIREMENT COMMUNITY

**1. REGULATION 55 Pa. Code §2600**

2600.191 - The home shall educate the resident on the right to question or refuse a medication if the resident believes there may be a medication error. Documentation of this resident education shall be kept.

**2a. DESCRIPTION OF VIOLATION**

Resident 1 and Resident 2 have not been educated on the resident's right to refuse medication if the residents believes that there may be a medication error.

**3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)**

*Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.*

\* The two contracts have been updated, signed, and dated with the Resident and/or Responsible party (see attached A1)

\* The Resident contract was updated in our computer system on 8/24/2017

Residents #1 and #2 received education on the right to refuse medication if the resident believes that there may be a medication error.

BAS 9/6/17

The administrator has added this statement to the copy of the resident rights attached in the home's contract.

BAS 9/6/17

The administrator shall review the contracts for all current residents to assure that each resident has been educated on the right to refuse medication if the resident believes that there may be a medication error. All residents who have not received this education, shall have it completed immediately. Review of the contracts shall be completed within 30 days from the receipt of this plan.

BAS 9/6/17

Repeat Violation: No

Date(s) of Previous Violation(s):

Signature of Legal Entity Representative  
 (Required on EVERY Page)

*Heather Weiss PHN/UPN*

Printed Name and Title of Legal Entity Representative  
 (Required on EVERY Page)

*Heather Weiss PHN/UPN*

Date

*9/5/17*

**DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!**

The above plan of correction is approved as of

9/6/17  
 (Date)

Plan of correction implementation status as of

9/6/17  
 (Date)

The above plan of correction was approved by

BAS  
 (Initials)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented