



pennsylvania
DEPARTMENT OF HUMAN SERVICES

OCT 23 2017

Mr. James O'Shea,
Chairman
Whitemarsh House, Inc.
31 West Mill Road, P.O. Box 301
Flourtown, Pennsylvania 19031

RE: Whitemarsh House
License #: 127860

Dear Mr. O'Shea:

As a result of the Department of Human Services' annual licensing inspection on August 24, 2017 of the above facility, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa.Code Ch. 2600 must be maintained.

In an effort to improve our licensing processes, the Bureau of Human Services Licensing is soliciting feedback about your recent human services licensing inspection experience. To participate in the online provider survey, launch your web browser and go to https://www.surveymonkey.com/r/BHSL_Inspection.

The survey is brief and will only take about 5 minutes to complete. Your participation in the survey is completely voluntary and all of your responses will be kept confidential. The responses will be reviewed as part of an aggregate of provider inspection responses. Thank you in advance for providing feedback.

Sincerely,

A handwritten signature in black ink that reads "J. Rowe".

Jacqueline L. Rowe
Director

Enclosure
License Inspection Summary

Violation Report: 12786 - 08/24/2017 - Brewer, Roslyn
 PCH Name: WHITEMARSH HOUSE

1. REGULATION 55 Pa.Code §2600
 2600.82(c) - Poisonous materials shall be kept locked and inaccessible to residents unless all of the residents living in the home are able to safely use or avoid poisonous materials.

2a. DESCRIPTION OF VIOLATION
 Blue Ice gel, with a manufacture's label indicating call poison control if swallowed. The container was unlocked and accessible to residents. Residents of the home, including Residents #1 and #2, have not been assessed capable of recognizing and using poisons safely.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
 Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

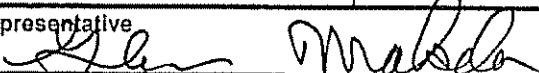
The Blue Ice gel has been removed from the room of Residents #1 and #2. immediately

The resident who obtained and uses this has been reminded and counseled about such poisonous labeled gels and liquids needing to be secured so that no residents can access.

Staff have been reminded of the importance of these items being non-accessible. This will also be reviewed at the next scheduled staff training Sept. 15, 2017.

Additionally, the PCHA and Associate Program Director will routinely check rooms to make sure they are free of these items.

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| Repeat Violation: No | Date(s) of Previous Violation(s): | | |
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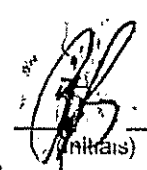
Signature of Legal Entity Representative
 (Required on EVERY Page) 

Printed Name and Title of Legal Entity Representative
 (Required on EVERY Page) **GLENN MAKELA, PCHA** Date **9/7/17**

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of 9/15/17
 (Date)

Plan of correction implementation status as of 9/15/17
 (Date)

The above plan of correction was approved by 
 (Initials)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented

Violation Report: 12786 - 08/24/2017 - Brewer, Roslyn
 PCH Name: WHITEMARSH HOUSE

1. REGULATION 55 Pa.Code §2600
 2600.88(a) - Floors, walls, ceilings, windows, doors and other surfaces must be clean, in good repair and free of hazards.

2a. DESCRIPTION OF VIOLATION
 On 8/24/17 the wash room in the main kitchen was dirty and in poor repair. The floor was in need of repair and may pose a hazard. Carpeting on the first floor in day room, hallway and stairway has frayed areas. All areas are in need of repair may pose a hazard to residents.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

Construction of the wash room area which was begun prior to this survey visit was halted due to the area under the dishwasher needing more extensive repair.

The Controller/Safety Officer will identify a contractor to restore the area. This work will be completed by Sept. 22, 2017.

The construction team from the initial job will then be re-engaged to complete the finishing work they had begun. This work will be completed by Sept. 29, 2017.

During the time these jobs are pending, the area will be kept as clean as possible by housekeeping.

The PCHA and Safety Officer will meet with the Maintenance person to instruct him to repair the carpeting. Where there are seams and any other areas that are frayed or torn these will be sealed with glue. (Where there may be lifted strands in the frayed areas, these will first be trimmed before gluing). This will be completed by Sept. 15, 2017.

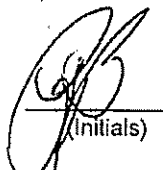
The PCHA and Safety Officer will follow up by doing routine house checks of the carpeting throughout the house to make sure any carpet in disrepair is repaired.

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Signature of Legal Entity Representative
 (Required on EVERY Page) 

Printed Name and Title of Legal Entity Representative
 (Required on EVERY Page) **GLENN MAKELA, PCHA** Date **9/7/17**

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| The above plan of correction was approved by  (Initials) | <input type="checkbox"/> Fully Implemented <input checked="" type="checkbox"/> Partially Implemented - Adequate Progress <input type="checkbox"/> Partially Implemented - Inadequate Progress <input type="checkbox"/> Not Implemented |

Violation Report: 12786 - 08/24/2017 - Brewer, Roslyn
 PCH Name: WHITEMARSH HOUSE

1. REGULATION 55 Pa.Code §2600
 2600.95 - Furniture and equipment must be in good repair, clean and free of hazards.

2a. DESCRIPTION OF VIOLATION
 On 8/24/2017 a brown leather chair in residents day room was in poor repair could be hazardous to residents.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
 Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

This chair has been discarded. The PCHA will instruct the maintenance person, direct care workers and the clinical staff to notify the Safety Officer and PCHA of any furniture which is in disrepair.

The PCHA and Safety Officer will follow up by doing routine spot checks of the Structured Day Room and throughout the house to make sure any furniture in disrepair is removed for repair or is discarded.

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| Repeat Violation: No | Date(s) of Previous Violation(s): | | |
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Signature of Legal Entity Representative
 (Required on EVERY Page) *[Handwritten Signature]*

Printed Name and Title of Legal Entity Representative
 (Required on EVERY Page) **GLENN MARKELT, PCHA** Date **9/7/17**

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 (Date)

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 (Date)

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 (Initials)

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Violation Report: 12786 - 08/24/2017 - Brewer, Roslyn
PCH Name: WHITEMARSH HOUSE

1. REGULATION 55 Pa.Code §2600
2600.103(g) - Food shall be stored in closed or sealed containers.

2a. DESCRIPTION OF VIOLATION
The freezer in the main kitchen had bags of chicken, meatballs and french fries opened and unsealed.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

The PCHA and Associate Program Director and Certified Food Service Sanitation Manager will instruct and remind all staff who handle food that all food packages must be sealed and labeled when placed in the freezer and also after being opened.

This will also be reviewed at the next scheduled staff training Sept. 15, 2017.

Repeat Violation: No Date(s) of Previous Violation(s):

Signature of Legal Entity Representative
(Required on EVERY Page) *[Signature]*

Printed Name and Title of Legal Entity Representative
(Required on EVERY Page) GLENN MAKELA, PCH Date 9/7/17

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(Date)

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(Initials)

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Violation Report: 12786 - 08/24/2017 - Brewer, Roslyn
 PCH Name: WHITEMARSH HOUSE

1. REGULATION 55 Pa.Code §2600

2600.183(b) - Prescription medications, OTC medications, CAM and syringes shall be kept in an area or container that is locked. This includes medications and syringes kept in the resident's room.

2a. DESCRIPTION OF VIOLATION

On 8/24/17 at 9:15am the medication cart in the main dining area of the home, was unlocked and accessible to all residents in the home .

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

The cause of this violation was a new medication technician.

The technician was immediately redirected to lock the medication cart

To ensure this does not occur in the future, Moving forward the administrator will have monthly reminder meetings *hb*

Repeat Violation: No

Date(s) of Previous Violation(s):

Signature of Legal Entity Representative
 (Required on EVERY Page)

[Handwritten Signature]

Printed Name and Title of Legal Entity Representative
 (Required on EVERY Page)

GLENN MAKELT, ACT R

Date *9/7/17*

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The above plan of correction is approved as of

9/5/17
 (Date)

Plan of correction implementation status as of

9/6/17
 (Date)

The above plan of correction was approved by

[Handwritten Initials]
 (Initials)

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- Partially Implemented - Inadequate Progress
- Not Implemented