



**pennsylvania**  
DEPARTMENT OF HUMAN SERVICES

OCT 16 2017

Ms. Michelle Hamilton,  
Chief of Senior Living Operations  
George M. Leader Family Corporation  
830 Cherry Drive  
Hershey, Pennsylvania 17033

RE: Country Meadows of Leader Heights  
2760 Pine Grove Road  
York, Pennsylvania 17403  
License #: 350800

Dear Ms. Hamilton:

As a result of the Department of Human Services' annual licensing inspections on August 7, 2017 and August 8, 2017 of the above facility, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa.Code Ch. 2600 must be maintained.

In an effort to improve our licensing processes, the Bureau of Human Services Licensing is soliciting feedback about your recent human services licensing inspection experience. To participate in the online provider survey, launch your web browser and go to [https://www.surveymonkey.com/r/BHSL\\_Inspection](https://www.surveymonkey.com/r/BHSL_Inspection).

The survey is brief and will only take about 5 minutes to complete. Your participation in the survey is completely voluntary and all of your responses will be kept confidential. The responses will be reviewed as part of an aggregate of provider inspection responses. Thank you in advance for providing feedback.

Sincerely,

A handwritten signature in black ink, appearing to read "J. Rowe".

Jacqueline L. Rowe  
Director

Enclosure  
License Inspection Summary



Violation Report: 35080 - 08/07/2017 - McCloskey, Jason  
 PCH Name: COUNTRY MEADOWS OF LEADER HEIGHTS

**1. REGULATION 55 Pa.Code §2600**

2600.254(c) - Resident records shall be stored in locked containers or a secured, enclosed area used solely for record storage and be accessible at all times to the administrator or the administrator's designee, and upon request, to the Department or representatives of the area agency on aging.

**2a. DESCRIPTION OF VIOLATION**

Resident records, including bladder & bowel tracking sheets, resident special dietary needs documents, and resident behavioral tracking forms, were stored in an unlocked and accessible kitchen cabinet in the Pathways dining room.

**3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)**

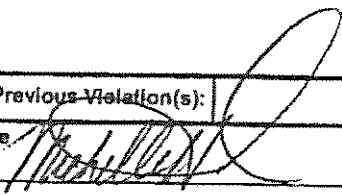
*Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.*

These books were immediately removed from the cabinet. A lock will be installed on the cabinet so these items will be secured. This work will be completed by August 18, 2017. Security of all resident documentation will be ensured and monitored by the Executive Director and Director of Wellness.

Repeat Violation: No

Date(s) of Previous Violation(s):

Signature of Legal Entity Representative  
 (Required on EVERY Page)



Printed Name and Title of Legal Entity Representative  
 (Required on EVERY Page) Michelle Hamilton  
 Chief of Senior Living Operations

Date August 10, 2017

**DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!**

The above plan of correction is approved as of 9/8/17  
 (Date)

Plan of correction implementation status as of 9/8/17  
 (Date)

The above plan of correction was approved by BAS  
 (Initials)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented