



pennsylvania
DEPARTMENT OF HUMAN SERVICES

SEP 29 2017

Mr. Andrew J. Wittman,
Administrator
Dallastown Operating, Inc.
621 East Main Street
Dallastown, Pennsylvania 17313

RE: Victorian Villa
License #: 320000

Dear Mr. Wittman:

As a result of the Department of Human Services' annual licensing inspection on August 3, 2017 of the above facility, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa.Code Ch. 2600 must be maintained.

In an effort to improve our licensing processes, the Bureau of Human Services Licensing is soliciting feedback about your recent human services licensing inspection experience. To participate in the online provider survey, launch your web browser and go to https://www.surveymonkey.com/r/BHSL_Inspection.

The survey is brief and will only take about 5 minutes to complete. Your participation in the survey is completely voluntary and all of your responses will be kept confidential. The responses will be reviewed as part of an aggregate of provider inspection responses. Thank you in advance for providing feedback.

Sincerely,

Jacqueline L. Rowe
Director

Enclosure
License Inspection Summary

VIOLATION REPORT
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600

PCH Name: VICTORIAN VILLA		License Number: 32000
Address: 621 EAST MAIN STREET, DALLASTOWN, PA 17313		County: York
Administrator: Jennifer Warfel		Region: CENTRAL
Legal Entity Name: DALLASTOWN OPERATING INC		
Legal Entity Address: 621 EAST MAIN STREET, DALLASTOWN, PA 17313		
Certificate(s) of Occupancy		
C-2 LP 09/15/1995 Labor and Industry		
Staffing Hours		
Resident Support: 0	Total Daily Staff: 25	Waking Staff: 19
Type of Inspection: Full	BHA Docket Number:	Notice: Unannounced
Reason(s) for Inspection(s)		
Renewal, Complaint		
On-Site Inspections Dates and Department Representatives On-Site		
08/03/2017: Showers, Michael; Bomberger, Cybil		
Off-Site Inspection Dates and Inspectors, If Applicable		
Other Details		
Partial or Full Triggers:		Random Indicators:
Resident Demographic Data as of Inspection Dates		
Licensed Capacity: 40	Number of Residents who:	
Number of Residents Served: 25	Receive Supplemental Security Income: 0	
Secured Dementia Care Unit in Home: No	Are 60 Years of Age or Older: 25	
Area:	Have Mental Illness: 0	
Secured Dementia Unit Capacity, If Applicable:	Have an Intellectual Disability: 0	
Number of Residents Served in Secured Dementia Care Unit, If applicable:	Have a Mobility Need: 0	
Number of Current Hospice Residents: 1	Have a Physical Disability: 0	
Number of Hospice Residents in past year: 5		

Jennifer Warfel 8/11/2017
Jennifer Warfel, Personal Care Administrator

Violation Report: 32000 - 08/03/2017 - Showers, Michael
 PCH Name: VICTORIAN VILLA

1. REGULATION 55 Pa.Code §2600
 2600.183(d) - Only current prescription, OTC, sample and CAM for individuals living in the home may be kept in the home

2a. DESCRIPTION OF VIOLATION
 The Schiff Move Free Total Joint Health medication for Resident 3, with an expiration date of 2/28/2015, was located in medication cart #2 and still in use.
 A bottle of I-Caps Eye Vitamin for Resident 4, with an expiration date of 6/30/2017, was located in medication cart #2 and still in use.
 A 28 Fl. Oz. bottle of Milk of Magnesia for Resident 6, with an expiration date of 4/30/2017, was located in the medication closet on the 3rd Floor.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
 Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

Resident # 3, 4, and 6's medications were discarded immediately.

All medications were reviewed to ensure that there were no other expired medications in the medication cart or in the medication closet.

The med techs will review the medication cart and the medication closet on a weekly basis and check for expired medications. All expired medications will be discarded. The med techs will document all medications that will expire within 30 days (see attached Medication Expiration Tracking Sheet). This documentation will be maintained and will be reviewed by the Director of Wellness. The pharmacy provider will audit the medication cart for expired medications on a quarterly basis. Documentation for this audit by the pharmacy will be reviewed and maintained by the DOW these findings.

The med techs will be in-serviced on 8/7/2017 in regards to expired medications and the new procedures for monitoring the medications.

The Administrator /designee will audit the med techs to ensure compliance with the expired medication procedure weekly x4, monthly thereafter. The results of these audits will be reviewed at the Quality Management meeting (see attached PCHA/Designee Audit Sheet).

Repeat Violation: No	Date(s) of Previous Violation(s):		
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Signature of Legal Entity Representative (Required on EVERY Page)	<i>Jennifer Warfel</i>	
Printed Name and Title of Legal Entity Representative (Required on EVERY Page)	Jennifer Warfel, Personal Care Administrator	Date 8/11/2017

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of <u>8/11/17</u> (Date)	Plan of correction implementation status as of <u>8/11/17</u> (Date)
The above plan of correction was approved by <u>JAS</u> (Initials)	<input type="checkbox"/> Fully Implemented <input checked="" type="checkbox"/> Partially Implemented - Adequate Progress <input type="checkbox"/> Partially Implemented - Inadequate Progress <input type="checkbox"/> Not Implemented