



pennsylvania
DEPARTMENT OF HUMAN SERVICES

SEP 27 2017

Ms. Elaine R. Swartz,
Administrator
3329 Orrstown Road
Orrstown, Pennsylvania 17244

RE: Orrstown Personal Care Home
License #: 309380

Dear Ms. Swartz:

As a result of the Department of Human Services' annual licensing inspection on July 31, 2017, we have found the above facility to be in compliance with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes).

In an effort to improve our licensing processes, the Bureau of Human Services Licensing is soliciting feedback about your recent human services licensing inspection experience. To participate in the online provider survey, launch your web browser and go to https://www.surveymonkey.com/r/BHSL_Inspection.

The survey is brief and will only take about 5 minutes to complete. Your participation in the survey is completely voluntary and all of your responses will be kept confidential. The responses will be reviewed as part of an aggregate of provider inspection responses. Thank you in advance for providing feedback.

Sincerely,

A handwritten signature in black ink that reads "J. Rowe".

Jacqueline L. Rowe
Director