



pennsylvania
DEPARTMENT OF HUMAN SERVICES

Sent via e-mail to [REDACTED]
MAILING DATE: November 15, 2017

Ms. Susan Sartoretto
Owner
Morgan Hill Senior Living LLC
215 Cedar Park Boulevard
Easton, Pennsylvania 18042

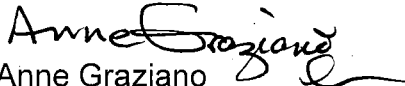
RE: Abington Manor at Morgan Hill – Memory Care Village
5 Cedar Park Boulevard
Easton, Pennsylvania 18042
License: 226140

Dear Ms. Sartoretto:

As a result of the Department of Human Services' licensing inspection on July 27, 2017 of the above facility, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa.Code Ch. 2600 must be maintained.

Sincerely,


Anne Graziano
Regional Licensing Administrator

Enclosure
Licensing Inspection Summary

**VIOLATION REPORT
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600**

PCH Name: ABINGTON MANOR AT MORGAN HILL MEMORY CARE VILLAGE		License Number: 22614
Address: 5 CEDAR PARK BOULEVARD, EASTON, PA 18042		County: Northampton
Administrator: MARY ANN SMOLENYAK		Region: NORTHEAST
Legal Entity Name: MORGAN HILL SENIOR LIVING LLC		
Legal Entity Address: 215 CEDAR PARK BOULEVARD, EASTON, PA 18042		
Certificate(s) of Occupancy		
I-1 04/18/2005 Williams Twp.		
Staffing Hours		
Resident Support: 0	Total Daily Staff: 88	Waking Staff: 66
Type of Inspection: Partial	BHA Docket Number:	Notice: Unannounced
Reason(s) for Inspection(s)		
Incident		
On-Site Inspections Dates and Department Representatives On-Site		
07/27/2017: OHaire, Anne		
Off-Site Inspection Dates and Inspectors, if Applicable		
Other Details		
Partial or Full Triggers:		Random Indicators:
Resident Demographic Data as of Inspection Dates		
Licensed Capacity: 50 Number of Residents Served: 44 Secured Dementia Care Unit in Home: Yes Area: The entire building Secured Dementia Unit Capacity, if Applicable: 50 Number of Residents Served in Secured Dementia Care Unit, if applicable: 44 Number of Current Hospice Residents: 3 Number of Hospice Residents in past year: 12	Number of Residents who: Receive Supplemental Security Income: 0 Are 60 Years of Age or Older: 44 Have Mental Illness: 0 Have an Intellectual Disability: 0 Have a Mobility Need: 44 Have a Physical Disability: 0	

Violation Report: 22614 - 07/27/2017 - OHaire, Anne
 PCH Name: ABINGTON MANOR AT MORGAN HILL MEMORY CARE VILLAGE

1. REGULATION 55 Pa.Code §2600
 2600.42(c) - A resident shall be treated with dignity and respect.

2a. DESCRIPTION OF VIOLATION

Resident #1 was observed being treated roughly by staff "A" when they were observed forcefully transferring resident # 1 into his/her wheelchair on 07-13-17.
 Resident #2 was observed being treated roughly by staff person "A" while being assisted to the bathroom. Resident # 2 was grabbed by his/her wrists and walked to the bathroom.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

*2 of 2
 see attached
 sheet*

Repeat Violation: No Date(s) of Previous Violation(s):

Signature of Legal Entity Representative
 (Required on EVERY Page) *[Handwritten Signature]*

Printed Name and Title of Legal Entity Representative
 (Required on EVERY Page) *Mary Ann Smolensyak* Date *11/10/17*

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of <u>11-13-17</u> (Date) The above plan of correction was approved by <u><i>[Signature]</i></u> (Initials)	Plan of correction implementation status as of <u>11-13-17</u> (Date) <input type="checkbox"/> Fully Implemented <input checked="" type="checkbox"/> Partially Implemented - Adequate Progress <input type="checkbox"/> Partially Implemented - Inadequate Progress <input type="checkbox"/> Not Implemented
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Violation Report #22614- 7/27/17

Abington Manor at Morgan Hill-Memory Care Village

P2 Ag 2

1. Regulation: 2600.42 (c) – A resident shall be treated with dignity and respect.

2. Plan of Correction: 2 of 2

It is always our intent to ensure that the facility is following the regulations correctly.

This regulation is important so that all residents' dignity is maintained and they are always treated with respect and kept free of harm.

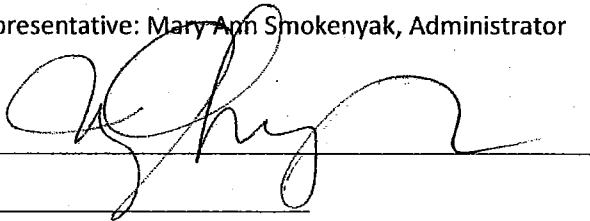
- In this violation, a full time caregiver was observed using inappropriate language to resident #2, and forcefully took her by the wrist to make her walk, she was also observed using inappropriate language to resident #1 and was using force to lift her into the wheelchair.
 - This caregiver has years of experience and is certified as a CNA, she offered no explanation for her actions. The facility continued to investigate the incident and received statements from the caregivers who observed the incident.
 - AAA was notified and continued with their investigation, as well as DHS
 - All staff members are trained upon hire as well as annually on Abuse & Neglect, and are aware of the facilities expectations.
 - The coworker was immediately suspended and later terminated 8/17/17.
3. The HR Director is responsible for new hire trainings to include but not limited to Abuse & Neglect, with the Administrators overseeing compliance.

Name and Title of Legal Entity Representative: Mary Ann Smokenyak, Administrator

Signature of Legal Entity: _____

Date: _____

11/10/17



ag
11-13-17