



SEP 29 2017

Ms. Heather Gelles,  
Executive Director  
I&A Residential Services, Inc.  
1019 Philadelphia Street, Suite 2  
Indiana, Pennsylvania 15701

RE: I&A Residential Services – Building C  
286 Hood School Road  
Indiana, Pennsylvania 15701  
License #: 427270

Dear Ms. Gelles:

As a result of the Department of Human Services' annual licensing inspection on July 12, 2017, we have found the above facility to be in compliance with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes).

In an effort to improve our licensing processes, the Bureau of Human Services Licensing is soliciting feedback about your recent human services licensing inspection experience. To participate in the online provider survey, launch your web browser and go to [https://www.surveymonkey.com/r/BHSL\\_Inspection](https://www.surveymonkey.com/r/BHSL_Inspection).

The survey is brief and will only take about 5 minutes to complete. Your participation in the survey is completely voluntary and all of your responses will be kept confidential. The responses will be reviewed as part of an aggregate of provider inspection responses. Thank you in advance for providing feedback.

Sincerely,

A handwritten signature in black ink, appearing to read "J. Rowe", is written over the printed name.

Jacqueline L. Rowe  
Director