



pennsylvania
DEPARTMENT OF HUMAN SERVICES

Sent via email to: [REDACTED]

MAILING DATE: September 27, 2017

Ms. Sharon C. Kaiser, CFO
Lehigh Pointe Senior Living TRS LLC
ATTN: Anne Q. Bargeron
189 South Orange Avenue, Suite 1700
Orlando, Florida 32801

RE: Woodland Terrace at the Oaks
1263 South Cedar Crest Boulevard
Allentown, Pennsylvania 18103
License #: 223011

Dear Ms. Kaiser:

As a result of the Department of Human Services' licensing inspection on July 12, 2017 of the above facility, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa.Code Ch. 2600 must be maintained.

Sincerely,

Anne Graziano
Anne Graziano
Regional Licensing Administrator

Enclosure
Licensing Inspection Summary

Violation Report: 22301 - 07/12/2017 - Novak, Ryan
 PCH Name: WOODLAND TERRACE AT THE OAKS

1. REGULATION 55 Pa.Code §2600

2600.171(b)(4) - If staff persons or volunteers of the home provide transportation for the residents, at least one staff member transporting or accompanying the residents shall have completed the initial new hire direct care staff person training as specified in § 2600.65 (relating to direct care staff person training and orientation).

2a. DESCRIPTION OF VIOLATION

Ancillary staff person A hired [redacted] 17 transported Resident #1 to the dentist by him/her self on 6/13/17. Ancillary staff person A did not complete the Department approved direct care competency course as required.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

If Woodland Terrace At The Oaks staff persons or volunteers provide transportation to the residents, at least one staff member transporting or accompanying the residents shall have completed the initial new hire direct care staff person training as specified in 2600.65.

On 07/13/2017, staff person A completed the direct care staff training course as specified in 2600.65. (Attachment 1)

All Woodland Terrace approved drivers completed the new hire direct care staff person training by 07/28/2017. (Attachment 2)

Immediately and ongoing the Business Office Manager will conduct monthly audits of the approved driver list to ensure all approved drivers have completed the new hire direct care staff person training. The Administrator or designee will ensure ongoing compliance. (Attachment 3)

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|----------------------|-----------------------------------|--|--|
| Repeat Violation: No | Date(s) of Previous Violation(s): | | |
|----------------------|-----------------------------------|--|--|

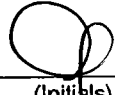
Signature of Legal Entity Representative
 (Required on EVERY Page) 

Printed Name and Title of Legal Entity Representative
 (Required on EVERY Page) Andrea Motonca Date 8/31/17

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The above plan of correction is approved as of 9-27-17
 (Date)

Plan of correction implementation status as of 9-27-17
 (Date)

The above plan of correction was approved by 
 (Initials)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented