



pennsylvania
DEPARTMENT OF HUMAN SERVICES

OCT 07 2017

Ms. Karly DiSalvo,
Administrator
Pleasant View Retirement Community
544 North Penryn Road
Manheim, Pennsylvania 17545

RE: Pleasant View Retirement Community
License #: 321850

Dear Ms. DiSalvo:

As a result of the Department of Human Services' annual licensing inspections on June 26, 2017 and June 27, 2017 of the above facility, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa.Code Ch. 2600 must be maintained.

In an effort to improve our licensing processes, the Bureau of Human Services Licensing is soliciting feedback about your recent human services licensing inspection experience. To participate in the online provider survey, launch your web browser and go to https://www.surveymonkey.com/r/BHSL_Inspection.

The survey is brief and will only take about 5 minutes to complete. Your participation in the survey is completely voluntary and all of your responses will be kept confidential. The responses will be reviewed as part of an aggregate of provider inspection responses. Thank you in advance for providing feedback.

Sincerely,

A handwritten signature in black ink, appearing to read "J. Rowe".

Jacqueline L. Rowe
Director

Enclosure
License Inspection Summary

Violation Report: 32185 - 06/26/2017 - O'Pake, Hope
 PCH Name: PLEASANT VIEW RETIREMENT COMMUNITY

1. REGULATION 55 Pa.Code §2600
 2600.105(g)(1) - To reduce the risks of fire hazards, lint shall be removed from the lint trap and drum of clothes dryers after each use.

2a. DESCRIPTION OF VIOLATION
 On June 27, 2017, there was an accumulation of lint in the lint trap of the Speed Queen dryer in the TG 1 Laundry Room.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
 Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

See attached (3). See Page 2 of 2 - 2E

Repeat Violation: No	Date(s) of Previous Violation(s):		
----------------------	-----------------------------------	--	--

Signature of Legal Entity Representative
 (Required on EVERY Page) *KARLY DISOLVO*

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) <i>KARLY DISOLVO</i>	Date <i>8/22/17</i>
--	------------------------

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of 8-23-17
 (Date)

The above plan of correction was approved by SD
 (Initials)

Plan of correction implementation status as of 8-23-17
 (Date)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented

Attention: Gloria Emick, Human Services Licensing Supervisor
RE: Pleasant View Retirement Community Plan of Correction
Certificate #: 321850

pe

Attachment A

1. What specific change will be made?
 - a. In effort to reduce the risk of fire hazards, lint shall be remove from the lint trap and drum of the clothes dryer after each use.
2. Who will make the change?
 - a. The Administrator and/or Assistant Administrator will post the signage.
 - b. The Administrator and/or Assistant Administrator will educate staff
 - c. Administrator and/or Assistant Administrator will review violations and plan of correction during resident council.
3. What steps will be implemented to ensure this violation will not occur again?
 - a. Larger visual prompts will be posted in all laundry rooms, on the door of each dryer for resident and staff reminders. Attachment A1.
 - b. On first and second shift the lint traps and dryer drums will be check and cleaned twice a shift. Third shift will clean the lint traps and dryer drums after each use. Attachment A2
4. What training will be provided?
 - a. Education will be done with residents during resident council. Staff education will be completed in a group setting.
5. When will this change be made?
 - a. Signage will be posted by August 31, 2017.
 - b. Education with staff and residents will be on-going.

Karley DiSarno

Karley DiSarno 8/22/17