



pennsylvania

DEPARTMENT OF HUMAN SERVICES

Sent via e-mail to: [REDACTED]

MAILING DATE: September 8, 2017

Ms. Susan Sartoretto
Owner
Morgan Hill Senior Living LLC
215 Cedar Park Boulevard
Easton, Pennsylvania 18042

RE: Abington Manor at Morgan Hill – Memory Care Village
5 Cedar Park Boulevard
Easton, Pennsylvania 18042
License: 226140

Dear Ms. Sartoretto:

As a result of the Department of Human Services' licensing inspection on June 9, 2017 of the above facility, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa.Code Ch. 2600 must be maintained.

Sincerely,

A handwritten signature in cursive script that reads "Anne Graziano".

Anne Graziano
Regional Licensing Administrator

Enclosure
Licensing Inspection Summary

Violation Report: 22614 - 05/17/2017 - Valence, Duane
 PGH Name: ~~ABINGTON MANOR AT MORGAN HILL MEMORY CARE VILLAGE~~

1. REGULATION 55 Pa.Code §2600
 2600.16(c) - The home shall report the incident or condition to the Department's personal care home regional office or the personal care home complaint hotline within 24 hours in a manner designated by the Department. Abuse reporting shall also follow the guidelines in section 2600.15 (relating to abuse reporting covered by law).

2a. DESCRIPTION OF VIOLATION
 The home failed to timely report an incident involving a violation of resident rights within 24 hours of the alleged incident. On Friday evening 5/5/2017, it's alleged staff person "A" said to resident #1, "you're [redacted] ugly, you're lucky I don't punch you in the [redacted] face." The faxed incident report addressing the 5/5/2017 incident was not received in the Regional Office until Monday, 5/8/2017.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
 Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

*See addendum
2 of 3*

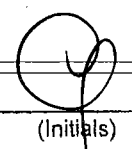
*W/In 15 days of the POC:
 The home will conduct an inservice for all staff on Incident Reporting. All 19 events that require reporting will be covered, as well as the system to comply w/the 24 hour reporting time frame, including nights, weekends and holidays. The sign in sheets will be sent to the Regional office.
 O O 9-6-17*

Repeat Violation: Yes Date(s) of Previous Violation(s): 03/10/2017, 11-15-16, 7-28-16

Signature of Legal Entity Representative (Required on EVERY Page)

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) Date 9/1/17
Mary Ann Smolenski

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of <u>9-6-17</u> (Date)	Plan of correction implementation status as of <u>9-6-17</u> (Date)
The above plan of correction was approved by  (Initials)	<input type="checkbox"/> Fully Implemented <input checked="" type="checkbox"/> Partially Implemented - Adequate Progress <input type="checkbox"/> Partially Implemented - Inadequate Progress <input type="checkbox"/> Not Implemented

P2Ag 3

Abington Manor at Morgan Hill-Memory Care Village

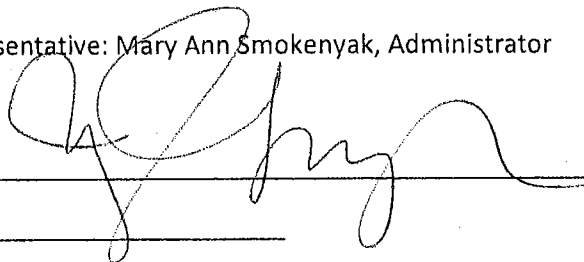
1. Regulation: 2600.16 (c) – The home shall report the incident or condition to the Department’s personal care home regional office or the personal care home complaint hotline within 24 hours in a manner designated by the Department. Abuse reporting shall also follow the guidelines in section 2600.15 (relating to abuse reporting covered by law).
2. Plan of Correction: 2 of 3
It is always our intent to ensure that the facility is following the regulations correctly. In this violation, the nurse on duty failed to report the incident within 24 hours due to immediately working to collect statements from coworkers involved.
3. The nurse immediately began the investigation by getting statements from staff who witnessed the incident, she waited to report the incident because she was waiting for some staff members to hand them in. The incident was verbally called into AAA 5/7/17, as well as faxed and a written reportable was also faxed to DHS 5/7/17. The nurse on duty immediately reported the incident to the DRC, but the call was never received due to the fact that her cell phone was inoperable.
4. The DRC not aware of the incident until her return back to work 5/8/17, she immediately followed up and found that the investigation process was started but missed the 24 hour timeframe to report the incident to DHS, which should have been 5/6/17 by 6:30pm
5. The DRC reviewed the process immediately with the nurse involved and reeducated the entire nursing staff again 8/31/17 during a scheduled nurses meeting. In this incident, the nurse sincerely thought that she needed to have all of the information obtained first before sending out the report. The DRC will be scheduling 1:1 nursing training sessions to ensure the comprehension and understanding of the reportable process and review examples to further support ability to comply with the regulation. A binder was previously introduced to the nursing staff that holds “Appendix A: Reportable Incidents”, the policy & Act 13 Mandatory Abuse Report, which was reviewed again and placed in the Nursing Office.
6. DRC will be responsible to follow up and ensure that all “reportable” incidents are reported to the appropriate entities within the allotted 24 hour timeframe, with the Administrator overseeing compliance.

Name and Title of Legal Entity Representative: Mary Ann Smokenyak, Administrator

Signature of Legal Entity: _____

Date: _____

9/11/17



9-11-17

Violation Report: 22614 - 05/17/2017 - Valence, Duane
 PCH Name: ABINGTON MANOR AT MORGAN HILL MEMORY CARE VILLAGE

1. REGULATION 55 Pa.Code §2600
 2600.42(c) - A resident shall be treated with dignity and respect.

2a. DESCRIPTION OF VIOLATION

Resident #1 was not treated with dignity and respect by staff person "A" on Friday, 5/5/2017. Staff person "A" was verbally abusive to resident #1 when he/she told resident #1, "you're [redacted] ugly, you're lucky I don't punch you in the [redacted] face." A witness reported the statements to two LPN staff members on 5/5/2017.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

*see addendums
 3 of 3*

Repeat Violation: No Date(s) of Previous Violation(s):

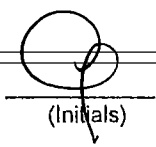
Signature of Legal Entity Representative
 (Required on EVERY Page)

Printed Name and Title of Legal Entity Representative
 (Required on EVERY Page) Date 9/1/17

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The above plan of correction is approved as of 9-7-17 (Date) Plan of correction implementation status as of 9-7-17 (Date)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented

The above plan of correction was approved by  (Initials)

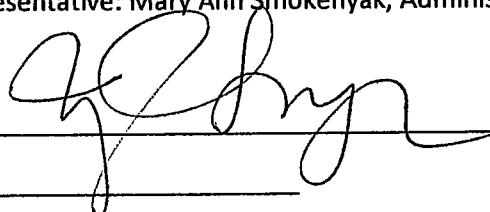
Violation Report #22614- 6-9-17

Abington Manor at Morgan Hill-Memory Care Village

P3A 8 3

1. Regulation: 2600.42 (c) – A resident shall be treated with dignity and respect.
2. Plan of Correction: 3 of 3
It is always our intent to ensure that the facility is following the regulations correctly. In this violation, it was alleged that staff member A was verbally abusive to resident #1
3. It was reported to the nurse on duty that staff member A was verbally abusive to resident #1.
4. Staff member A was suspended [REDACTED] 17 which was next scheduled day to work, and after a full investigation by the facility and AAA, was terminated from her employment with the facility [REDACTED] 17 via phone. (See attachment).

Name and Title of Legal Entity Representative: Mary Ann Smokenyak, Administrator

Signature of Legal Entity: 

Date: 8/10/17

MS
9-7-17