



pennsylvania
DEPARTMENT OF HUMAN SERVICES

SEP 22 2017

Ms. Holly Schade,
VP Home & Health Services
ACTS Retirement – Life Communities, Inc.
375 Morris Road
West Point, Pennsylvania 19486

RE: Oakbridge Terrace at Normandy Farms Estates
900 Twin Silo Drive
Blue Bell, Pennsylvania 19422
License #: 138980

Dear Ms. Schade:

As a result of the Department of Human Services' annual licensing inspection on June 2, 2017, we have found the above facility to be in compliance with 55 Pa.Code Ch. 2800 (relating to Assisted Living Residences).

In an effort to improve our licensing processes, the Bureau of Human Services Licensing is soliciting feedback about your recent human services licensing inspection experience. To participate in the online provider survey, launch your web browser and go to https://www.surveymonkey.com/r/BHSL_Inspection.

The survey is brief and will only take about 5 minutes to complete. Your participation in the survey is completely voluntary and all of your responses will be kept confidential. The responses will be reviewed as part of an aggregate of provider inspection responses. Thank you in advance for providing feedback.

Sincerely,

A handwritten signature in black ink that reads "J. Rowe".

Jacqueline L. Rowe
Director