



**pennsylvania**  
DEPARTMENT OF HUMAN SERVICES

OCT 23 2017

Ms. Annette J. McPeck,  
Executive Director/CFO  
Pittsburgh Lifetime Care Community  
100 Norman Drive  
Cranberry Township, Pennsylvania 16066

RE: Sherwood Oaks  
100 & 500 Norman Drive  
Cranberry Township, Pennsylvania 16066  
License #: 457760

Dear Ms. McPeck:

As a result of the Department of Human Services' annual licensing inspections on May 24, 2017 and May 25, 2017, and the corrections you have made after our inspection, we have found the above facility to be in compliance with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes).

In an effort to improve our licensing processes, the Bureau of Human Services Licensing is soliciting feedback about your recent human services licensing inspection experience. To participate in the online provider survey, launch your web browser and go to [https://www.surveymonkey.com/r/BHSL\\_Inspection](https://www.surveymonkey.com/r/BHSL_Inspection).

The survey is brief and will only take about 5 minutes to complete. Your participation in the survey is completely voluntary and all of your responses will be kept confidential. The responses will be reviewed as part of an aggregate of provider inspection responses. Thank you in advance for providing feedback.

Sincerely,

A handwritten signature in black ink, appearing to read "J. Rowe".

Jacqueline L. Rowe  
Director

Enclosure  
Licensing Inspection Summary

**VIOLATION REPORT  
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2800**

PGH Name: SHERWOOD OAKS		License Number: 45778									
Address: 100 & 500 NORMAN DRIVE, CRANBERRY TOWNSHIP, PA 16068		County: Allegheny									
Administrator: Lori A. Greer		Region: WEST									
Legal Entity Name: PITTSBURGH LIFETIME CARE COMMUNITY Legal Entity Address: 100 NORMAN DRIVE, CRANBERRY TOWNSHIP, PA 16068											
Certificate(s) of Occupancy <table border="0"> <tr> <td>A-4</td> <td>I-2</td> <td>A-3</td> </tr> <tr> <td>10/28/1989</td> <td>08/10/2010</td> <td>09/01/2015</td> </tr> <tr> <td>L&amp;I</td> <td>Cranberry Township</td> <td>Cranberry Township</td> </tr> </table>			A-4	I-2	A-3	10/28/1989	08/10/2010	09/01/2015	L&I	Cranberry Township	Cranberry Township
A-4	I-2	A-3									
10/28/1989	08/10/2010	09/01/2015									
L&I	Cranberry Township	Cranberry Township									
Staffing Hours Resident Support: 0      Total Daily Staff: 88      Working Staff: 72											
Type of Inspection: Full      BHA Docket Number:      Notice: Unannounced											
Reason(s) for Inspection(s) Renewal											
On-Site Inspection Dates and Department Representatives On-Site 05/24/2017: Marini, Michael; Filmer-Alman, Lisa 05/26/2017: Marini, Michael											
Off-Site Inspection Dates and Inspectors, if Applicable											
Other Details											
Partial or Full Triggers:      Random Indicators:											
Resident Demographic Data as of Inspection Dates											
Licensed Capacity: 77 Number of Residents Served: 67 Secured Dementia Care Unit in Home: Yes Area: Oak Grove Center Secured Dementia Unit Capacity, if Applicable: 30 Number of Residents Served in Secured Dementia Care Unit, if applicable: 29 Number of Current Hospice Residents: 1 Number of Hospice Residents in past year: 16	Number of Residents who: Receive Supplemental Security Income: 0 Are 60 Years of Age or Older: 68 Have Mental Illness: 0 Have an Intellectual Disability: 1 Have a Mobility Need: 29 Have a Physical Disability: 3										

**RECEIVED**

SEP 06 2017

WEST REGION FIELD OFFICE  
Human Services Licensing

SEP 06 2017

Violation Report: 46776 - 05/24/2017 - Marini, Michael  
PCH Name: SHERWOOD OAKS

WEST REGION FIELD OFFICE  
Human Services Licensing

1. REGULATION 66 Pa.Code §2800  
2800.66(f) - Training topics for the annual training for direct care staff persons shall include the following:  
(1) Medication self-administration training.  
(2) Instruction on meeting the needs of the residents as described in the preadmission screening form, assessment tool, medical evaluation and support plan.  
(3) Care for residents with dementia and cognitive impairments.  
(4) Infection control and general principles of cleanliness and hygiene and areas associated with immobility, such as prevention of decubitus ulcers, incontinence, malnutrition and dehydration.  
(5) Personal care service needs of the resident.  
(6) Safe management techniques.  
(7) Care for residents with mental illness or mental retardation, or both, if the population is served in the home.

2a. DESCRIPTION OF VIOLATION

The home's staff training year is 1/1-12/31. Staff person A (Date of Hire 9-18-02), staff person B (Date of Hire 4-29-10), and staff person C (Date of Hire 2-27-11) did not complete medication self-administration training in training year 2016.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

All current staff have completed the training module " Self Administration of Medications."  
See attached training lesson and documentation of completion.  
This module has been included in the new hire training orientation and also added to the annual training plan. See the updated training plans attached.  
The administrator will complete an audit of training records when updating the biannual quality management plan to ensure all staff have met the training requirement.

Repeat Violation: No Date(s) of Previous Violation(s):

Signature of Legal Entity Representative (Required on EVERY Page) *Lori Greer*

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) Lori Greer, PCHA Date 9-6-17

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE

The above plan of correction is approved as of 9/11/17 (Date)

Plan of correction implementation status as of 9/11/17 (Date)

- Fully Implemented *BS*
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented

The above plan of correction was approved by BS (Initials)