



**pennsylvania**  
DEPARTMENT OF HUMAN SERVICES

SEP 15 2017

Mr. Robert J. Baker,  
Chief Executive Officer  
Keystone Service Systems, Inc.  
8182 Adams Drive  
Hummelstown, Pennsylvania 17036

RE: Gardeners Specialized Community Residence  
221 Old State Road  
Gardeners, Pennsylvania 17324  
License #: 315070


Dear Mr. Baker:

As a result of the Department of Human Services' annual licensing inspection on May 18, 2017, and the corrections you have made after our inspection, we have found the above facility to be in compliance with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes).

In an effort to improve our licensing processes, the Bureau of Human Services Licensing is soliciting feedback about your recent human services licensing inspection experience. To participate in the online provider survey, launch your web browser and go to [https://www.surveymonkey.com/r/BHSL\\_Inspection](https://www.surveymonkey.com/r/BHSL_Inspection).

The survey is brief and will only take about 5 minutes to complete. Your participation in the survey is completely voluntary and all of your responses will be kept confidential. The responses will be reviewed as part of an aggregate of provider inspection responses. Thank you in advance for providing feedback.

Sincerely,

  
Jacqueline L. Rowe  
Director

Enclosure  
Licensing Inspection Summary



Violation Report: 31507 - 05/18/2017 - Bomberger, Cybil  
 PCH Name: GARDNERS SPECIALIZED COMMUNITY RESIDENCE

**1. REGULATION 55 Pa.Code §2600**  
 2600.101(j)(1) - Each resident shall have the following in the bedroom: A bed with a solid foundation and fire retardant mattress that is in good repair, clean and supports the resident.

**2a. DESCRIPTION OF VIOLATION**  
 The mattress on the bed of the resident in bedroom #5 on the second floor of the home, is not in good repair. The mattress is very worn and sags into a large deep depression.

**3. PLAN OF CORRECTION (POC)** (Attach pages as necessary. Remember that you must sign and date any attached pages.)  
 Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

1. The mattress on the bed of the resident in bedroom #5, on the second floor of the home was replaced on May 24, 2017. (Please see attached receipt). It should be noted that staff had encouraged the individual to allow staff to purchase a new mattress for them previously, however, the resident reported they did not want a new mattress and liked the one they had.
2. The Program Administrator will inspect mattresses every six months for wear and will ensure replacements as needed.
3. This requirement was reviewed with the Program Administrator on May 24, 2017.

Repeat Violation: No	Date(s) of Previous Violation(s):			
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Signature of Legal Entity Representative  
 (Required on EVERY Page) *RJB*

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) Robert J Baker CEO KSS	Date 7-19-17
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**DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!**

The above plan of correction is approved as of 7/19/17  
 (Date)

The above plan of correction was approved by *RJB*  
 (Initials)

Plan of correction implementation status as of 7/19/17  
 (Date)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented

Violation Report: 31507 - 05/18/2017 - Bomberger, Cybil  
 PCH Name: GARDNERS SPECIALIZED COMMUNITY RESIDENCE

**1. REGULATION 55 Pa.Code §2600**

2600.101(j)(6) - Each resident shall have the following in the bedroom: A mirror.

**2a. DESCRIPTION OF VIOLATION**

There is no mirror in bedroom #4 on the second floor occupied by one resident.

**3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)**

*Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.*

1. The mirror in bedroom #4, on the second floor, was replaced with a hand held mirror, purchases on May 23, 2017. (Please see attached receipt). The resident who occupies bedroom #4 does not want a mirror on the wall as it is clinically contra-indicated for them.
2. Staff will check with the individual monthly to make ensure the resident still has the mirror and hasn't discarded it. If the mirror cannot be located staff will inform the Program Administrator via email the same day and the Program Administrator will ensure replacement.
3. The Program Administrator and staff were informed of this responsibility on May 23, 2017.

Repeat Violation: No	Date(s) of Previous Violation(s):		
Signature of Legal Entity Representative (Required on EVERY Page)			
Printed Name and Title of Legal Entity Representative (Required on EVERY Page)			Date
Robert J. Baker CEO KSS			7-19-17
<b>DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!</b>			
The above plan of correction is approved as of		Plan of correction implementation status as of	
7/19/17 (Date)		7/19/17 (Date)	
The above plan of correction was approved by		<input checked="" type="checkbox"/> Fully Implemented <input type="checkbox"/> Partially Implemented - Adequate Progress <input type="checkbox"/> Partially Implemented - Inadequate Progress <input type="checkbox"/> Not Implemented	
BAS (Initials)			

Violation Report: 31507 - 05/18/2017 - Bomberger, Cybil  
 PCH Name: GARDNERS SPECIALIZED COMMUNITY RESIDENCE

1. REGULATION 55 Pa.Code §2600  
 2600.102(d)(1) - Toilet and bath areas must have grab bars, hand rails or assist bars.

2a. DESCRIPTION OF VIOLATION

There is no grab bar, hand rail or assist bar at the toilet in the private bathroom of room #8 located on the second floor.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

*Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.*

1. The hand-rail/grab bar was installed in the private bathroom of bedroom #8 on the second floor on May 23, 2017.
2. The Program Administrator will inspect all bathrooms monthly to ensure grab bars/hand rails or assist bars remain in place in all bathrooms within the home.
3. The Program Administrator was informed of this requirement on May 23, 2017.

Repeat Violation: No	Date(s) of Previous Violation(s):		
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Signature of Legal Entity Representative  
 (Required on EVERY Page)

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) Robert J. Baker CEO KSS	Date 7-19-17
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 (Date)

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Plan of correction implementation status as of 7/19/17  
 (Date)

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- Partially Implemented - Adequate Progress
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- Not Implemented

Violation Report: 31507 - 05/18/2017 - Bomberger, Cybil  
 PCH Name: GARDNERS SPECIALIZED COMMUNITY RESIDENCE

**1. REGULATION 55 Pa.Code §2600**  
 2600.185(a) - The home shall develop and implement procedures for the safe storage, access, security, distribution and use of medications and medical equipment by trained staff persons.

**2a. DESCRIPTION OF VIOLATION**  
 The home does not have documented procedures for the safe storage, access, security and use of medical equipment.

**3. PLAN OF CORRECTION (POC)** (Attach pages as necessary. Remember that you must sign and date any attached pages.)  
 Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

1. Written procedures were developed on May 24, 2017.
2. The Program Administrator and staff were educated on the procedures on May 25, 2017.
3. The Program Administrator will review individual records quarterly to ensure compliance with the requirements set forth in these written procedures.

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Signature of Legal Entity Representative (Required on EVERY Page)			
Printed Name and Title of Legal Entity Representative (Required on EVERY Page)			Date
Robert J. Baker CEO, KSS			7-19-17

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