pennsylvania
DEPARTMENT OF HUMAN SERVICES

August 1, 2017

Mr. Stephen L. Tone, Director
County of Northampton
669 Washington St
Easton, Pennsylvania 18042

RE: Northampton County Juvenile Justice Center
650 Ferry St
Easton, PA 18042
License #: 206680

Dear Mr. Tone:

Thank you for your prompt reply to my request for a Plan of Correction. I have reviewed your Plan of Correction and find it to be relevant and appropriate. I am, therefore, approving your action plan.

Please feel free to let me know if I can be of further assistance in the future.

Sincerely,

Brian Hazlak, MA
Licensing Technician Supervisor

Enclosure

VIOLATION REPORT
CHILD RESIDENTIAL LICENSING - 55 Pa.Code Chapter 3800

Facility Name: NORTHAMPTON COUNTY JUVENILE JUSTICE CENTER	**License Number:** 20668
Address: 650 FERRY STREET, EASTON, PA 18042	**County:** Northampton
Director: Stephen Tone	**Region:** NORTHEAST
Legal Entity Name: COUNTY OF NORTHAMPTON	
Legal Entity Address: 669 WASHINGTON STREET, EASTON, PA 18042	

Certificate(s) of Occupancy

Other
01/07/2002
L & I

Program Type:	**Licensed Capacity:**	**Number of Children Served:**
Secure Detention	36	23

Type of Inspection: Partial	**BHA Docket Number:**	**Notice:** Unannounced

Reason(s) for Inspection(s)
Incident

On-Site Inspections Dates and Department Representatives On-Site
05/15/2017: Piazza, Mark; Bosack, Amie

Off-Site Inspection Dates and Inspectors, if Applicable
05/12/2017: Piazza, Mark

Other Details

Partial or Full Triggers:	**Random Indicators:**

Child Demographic Data as of Inspection Dates

Age of Children:	**Number of Children who:**
0 to 5 years: 0	**Are Adjudicated Delinquent:** 23
6 to 13 years: 2	**Are Dependent:** 0
14 to 17 years: 18	**Have Mental Illness:** 12
18 to 21 years: 3	**Have an Intellectual Disability:** 1
	Have a Physical Disability: 0

Licensing Inspection Summary: 20668 - 05/12/2017 - Piazza, Mark
Facility Name: NORTHAMPTON COUNTY JUVENILE JUSTICE CENTER

~~1. REGULATION 55 Pa.Code §3800~~

3800.32(b) - A child may not be abused, mistreated, threatened, harassed or subject to corporal punishment.

2a. DESCRIPTION OF VIOLATION

Per video surveillance footage, Child # 1 was seen scratching his/her arm after a verbal dispute with Staff Member A. Child # 1 was sitting in a chair, and Staff Member A attempts to initiate an upper torso hold on Child # 1, while Staff Member A is standing up behind the seated Child # 1. Staff Member A is seen lifting up Child # 1 and slamming Child # 1 face down onto a table. Staff Member A then lifts Child # 1 into the air and slams Child # 1 face down onto the table again. Staff Member A is seen dragging Child # 1 off of the chair by Child # 1's left arm. Staff Member A is seen forcefully pulling up on Child # 1's left arm, while Child # 1 Is sitting on the floor. Child # 1 sufferred a broken tooth during this incident.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

Pleas see attached.

Repeat Violation: Yes	Date(s) of Previous Violation(s):	04/11/2017	08/22/2016	

Signature of Legal Entity Representative (Required on EVERY Page) Stephen L Tone

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) STEPHEN L. TONE, DIRECTOR

Date 6/27/17

DEPARTMENT USE ONLY - FACILITIES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of 6-28-17 (Date)

The above plan of correction was approved by BH (Initials)

Plan of correction implementation status as of 9-1-17 (Date)

- ☐ Fully Implemented
- ☒ Partially Implemented - Adequate Progress
- ☐ Partially Implemented - Inadequate Progress
- ☐ Not Implemented

A-1 BH 6-28-17

REGULATION 55 Pa.Code~3800

3800.32(b)-A child may not be abused, mistreated, threatened, harassed or subject to corporal punishment

Upon hire all staff of the Northampton County Juvenile Justice Center undergoes sixteen hours of training in Safety Crisis management (SCM) they are also required to complete refresher training of eight hours annually. Further all staff is required to complete de-escalation techniques as a part of their orientation training and annual training.

In all instances of alleged abuse the Administration of the Northampton County Juvenile Justice Center conducts its own internal investigation to determine if proper protocol and techniques were utilized by its employees. After reviewing the video camera footage along with staff interviews it was determined that this individual did not perform [redacted] duties as trained. Due to the seriousness of the allegations it was in the best interest of the facility to part with this employee.

The actions in this matter were totally unacceptable and not indicative of the professionalism that is expected by the employees of the Northampton County Juvenile Justice Center. We strive to maintain a high level of care for our residents and will continue to do so in the future.

The NCJJC Training Coordinator will conduct these trainings and the Director of Operations will be responsible for implementation of this plan.

6/25/17

Licensing Inspection Summary: 20668 - 05/12/2017 - Piazza, Mark
Facility Name: NORTHAMPTON COUNTY JUVENILE JUSTICE CENTER

~~1. REGULATION 55 Pa.Code §3800~~
3800.202(a) - A restrictive procedure may not be used in a punitive manner, for the convenience of staff persons or as a program substitution.

2a. DESCRIPTION OF VIOLATION
Per video surveillance footage, Child # 1 and Staff Member A are seen in a verbal dispute. Child # 1 starts to scratch his/her arm, and 17 seconds later Staff Member A initiates a restraint on Child #1. During the restraint Staff Member A is seen slamming Child # 1's face off of a table twice, dragging Child # 1 off of a Chair by his/her left arm, and lifting Child # 1 in the air by the left arm, while Child # 1 is sitting on the floor. Staff Member A was extremely aggressive and physical with Child # 1, who suffered a broken tooth during this restraint.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

Please see attached

Repeat Violation: No	Date(s) of Previous Violation(s):			

Signature of Legal Entity Representative (Required on EVERY Page) Stephen L. Tone

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) STEPHEN L. TONE, DIRECTOR

Date 6-27-17

DEPARTMENT USE ONLY - FACILITIES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of 6-28-17 (Date)

The above plan of correction was approved by BH (Initials)

Plan of correction implementation status as of 8-1-17 (Date)

- ☐ Fully Implemented
- ☒ Partially Implemented - Adequate Progress
- ☐ Partially Implemented - Inadequate Progress
- ☐ Not Implemented

A-2 6-28-17 BH

REGULATION 55 Pa.Code~3800

3800.202(a) - A restrictive procedure may not be used in a punitive manner, for the convenience of staff persons or as a program substitution.

We are not in full agreement with this citation because the restraint was both necessary and appropriate due to the resident making attempts at self-harm. Furthermore, the regulatory technicians conducting the investigation acknowledged that Safe Crisis Management (SCM) was warranted however they believed the staff member to be "angry" thus citing us for SCM being utilized as a punitive measure. It is our contention that no one can truly know what Youth Care Worker (YCW [redacted] was feeling, but it was a necessary restraint for the safety of the resident. We do acknowledge that YCW [redacted] did not execute SCM as trained using excessive force.

In all instances of alleged abuse or employee misconduct, the Administration of the Northampton County Juvenile Justice Center conducts its own internal investigation to determine if proper protocol and techniques were utilized by its employees. After reviewing the video camera footage along with staff interviews it was determined that this individual did not perform [redacted] duties as trained. Due to the seriousness of the allegations it was in the best interest of the facility to part with this employee.

However, our policy will continue to be, upon hire all staff of the Northampton County Juvenile Justice Center undergoes sixteen hours of training in Safety Crisis Management they are also required to complete refresher training of eight hours annually. Further all staff is required to complete de-escalation techniques as a part of their orientation training and annual training

The NCJJC Training Coordinator will conduct these trainings and the Director of Operations will be responsible for implementation of this plan.

6/25/17