



**pennsylvania**  
DEPARTMENT OF HUMAN SERVICES

JUL 17 2017

Ms. Eva J. Bering,  
Vice President of Operations  
Landis Homes Retirement Community  
1001 East Oregon Road  
Lititz, Pennsylvania 17543

RE: Landis Homes Retirement Community  
License #: 321770

Dear Ms. Bering:

As a result of the Department of Human Services' annual licensing inspections on May 2, 2017 and May 3, 2017, we have found the above facility to be in compliance with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes).

In an effort to improve our licensing processes, the Bureau of Human Services Licensing is soliciting feedback about your recent human services licensing inspection experience. To participate in the online provider survey, launch your web browser and go to [https://www.surveymonkey.com/r/BHSL\\_Inspection](https://www.surveymonkey.com/r/BHSL_Inspection).

The survey is brief and will only take about 5 minutes to complete. Your participation in the survey is completely voluntary and all of your responses will be kept confidential. The responses will be reviewed as part of an aggregate of provider inspection responses. Thank you in advance for providing feedback.

Sincerely,

A handwritten signature in black ink, appearing to read "J. Rowe".

Jacqueline L. Rowe  
Director