



**pennsylvania**  
DEPARTMENT OF HUMAN SERVICES

**CERTIFIED MAIL – RETURN RECEIPT REQUESTED**  
**MAILING DATE: August 4, 2017**

Mr. Kevin Caruso  
Executive Director  
Brookdale Senior Living Communities, Inc.  
111 Westwood Place, Suite 400  
Brentwood, Tennessee 37027

RE: Brookdale Northampton  
65 Richboro-Newtown Road  
Richoboro, Pennsylvania 18954  
License #: 127140

Dear Ms. Caruso:

As a result of the Department of Human Services' licensing inspection on May 1, 2017 of the above facility, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa.Code Ch. 2600 must be maintained.

Sincerely,

A handwritten signature in black ink that reads "Roslyn Brewer".

Roslyn Brewer  
Regional Licensing Supervisor

Enclosure  
Licensing Inspection Summary

**VIOLATION REPORT  
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600**

PCH Name: BROOKDALE NORTHAMPTON		License Number: 12714
Address: 65 RICHBORO NEWTOWN ROAD, RICHBORO, PA 18954		County: Bucks
Adminlstrator: Kevin Caruso		Region: SOUTHEAST
Legal Entity Name: BROOKDALE SENIOR LIVING COMMUNITIES INC		
Legal Entity Address: 111 WESTWOOD PLACE SUITE 400, BRENTWOOD, TN 37027		
Certificate(s) of Occupancy		
Staffing Hours		
Resident Support: 0	Total Dally Staff: 132	Waking Staff: 99
Type of Inspection: Partial	BHA Docket Number:	Notice: Unannounced
Reason(s) for Inspection(s) Incident		
On-Site Inspections Dates and Department Representatives On-Site 05/01/2017: Kazimer, Lauren		
Off-Site Inspection Dates and Inspectors, if Applicable		
Other Details		
Partial or Full Triggers:		Random Indicators:
Resident Demographic Data as of Inspection Dates		
Licensed Capacity: 120	Number of Residents who:	
Number of Residents Served: 88	Receive Supplemental Security Income: 0	
Secured Dementia Care Unit in Home: Yes	Are 60 Years of Age or Older: 88	
Area:	Have Mental Illness: 1	
Secured Dementia Unit Capacity, if Applicable: 23	Have an Intellectual Disability: 1	
Number of Residents Served in Secured Dementia Care Unit, if applicable: 20	Have a Mobility Need: 44	
Number of Current Hospice Residents: 0	Have a Physical Disability: 0	
Number of Hospice Residents in past year: 17		

Kevin Caruso, Executive Director *Kevin Caruso* 6/19/17

Violation Report: 12714 - 05/01/2017 - Kazimer, Lauren  
 PCH Name: BROOKDALE NORTHAMPTON

1. REGULATION 55 Pa.Code §2600  
 2600.42(c) - A resident shall be treated with dignity and respect.

2a. DESCRIPTION OF VIOLATION  
 On 4/14/17, resident #1 was roughly transferred by staff person A into the shower. The resident later requested that the heat be turned up in the bedroom, and the staff person refused.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)  
 Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

*Please see attached Plan of Correction.*

Repeat Violation: No	Date(s) of Previous Violation(s):		
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Signature of Legal Entity Representative  
 (Required on EVERY Page) *[Signature]*

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) <i>Kevin Corlso, Executive Director</i>	Date <i>6/19/17</i>
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**DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!**

The above plan of correction is approved as of <i>4/22/17</i> (Date)	Plan of correction implementation status as of <i>4/22/17</i> (Date)
The above plan of correction was approved by <i>[Signature]</i> (Initials)	<input type="checkbox"/> Fully Implemented <input checked="" type="checkbox"/> Partially Implemented - Adequate Progress <input type="checkbox"/> Partially Implemented - Inadequate Progress <input type="checkbox"/> Not Implemented

## Brookdale Northampton

### Plan of Correction

The following is the Plan of Correction for Brookdale Northampton in regard to the Statement of Deficiency dated June 15, 2017 for a complaint/ incident inspection on May 1, 2017. The Plan of Correction report is not to be construed as an admission of or agreement with, the findings and conclusions in the Statement of Deficiencies, or any related sanction or fine. Rather, it is submitted as confirmation of our ongoing efforts to comply with statutory and regulatory requirements. In this document, we have outlined specific actions in response to identified issues. We have not provided a detailed response to each allegation or finding, nor have we identified mitigating factors. We remain committed to the delivery of quality health care services and will continue to make changes and improvements to satisfy that objective.

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#### **Regulation 2600.42 (c)**

*On 4/14/17, following notification by the resident of the above incident, staff person A was immediately suspended pending investigation. Following investigation of the incident by the Executive Director, staff person A was terminated. The Executive Director re-trained appropriate staff on June 16, 2017 regarding "Resident Rights." The community will continue to provide education on the community's policy regarding Resident Rights at employee orientation and annually. Training will also be conducted in individual circumstances as warranted. The Executive Director or designee will review any potential violations of resident rights. The Executive Director or designee will review orientation and annual training for completion of required trainings monthly to verify if further action is warranted.*

**Evidence:** Training attendance form, corrective action document staff person A

**Completion Date:** June 19, 2017

Kevin Conroy, Executive Director

*KC* 6/19/17<sup>1</sup>