



**pennsylvania**  
DEPARTMENT OF HUMAN SERVICES

AUG 02 2017

Mr. Michael B. Laign,  
President/CEO  
Holy Redeemer Health System  
1616 Huntingdon Pike  
Meadowbrook, Pennsylvania 19046

RE: Holy Redeemer St. Joseph Manor  
License #: 127940

Dear Mr. Laign:

As a result of the Department of Human Services' annual licensing inspection on April 20, 2017 of the above facility, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa.Code Ch. 2600 must be maintained.

In an effort to improve our licensing processes, the Bureau of Human Services Licensing is soliciting feedback about your recent human services licensing inspection experience. To participate in the online provider survey, launch your web browser and go to [https://www.surveymonkey.com/r/BHSL\\_Inspection](https://www.surveymonkey.com/r/BHSL_Inspection).

The survey is brief and will only take about 5 minutes to complete. Your participation in the survey is completely voluntary and all of your responses will be kept confidential. The responses will be reviewed as part of an aggregate of provider inspection responses. Thank you in advance for providing feedback.

Sincerely,

A handwritten signature in black ink, appearing to read 'J. Rowe'.

Jacqueline L. Rowe  
Director

Enclosure  
License Inspection Summary



Violation Report: 12794 - 04/20/2017 - Kazlmer, Lauren  
 PCH Name: HOLY REDEEMER ST JOSEPH MANOR

**1. REGULATION 55 Pa.Code §2600**

2600.83(b) - If a home does not provide air conditioning, fans shall be made available to residents when the indoor temperature exceeds 80°F.

**2a. DESCRIPTION OF VIOLATION**

On 4/20/17, at approximately 2:45PM, the indoor air temperature in resident room #2609 was 84 degrees Fahrenheit.

**3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)**

*Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.*

**Corrective Action:**

On April 21, 2017, the Maintenance Department installed a window air conditioner in Room 2609 (Please see Attachment A).

In addition, window air conditioners were also installed in the remaining 65 rooms in Personal Care.

Installation completed by Maintenance Department on 5/3/2017.

**To Ensure this Violation Does Not Recur:**

1. Staff will be educated on Regulation 2600.83(b). Education started on May 14, 2017 (Please see Attachment B).  
 (Responsible Person: Administrator or Designee) (Completion Date: 5/31/2017)
2. Weekly checking of 4 random rooms and one common area will be done on each Personal Care Unit - 2E Woodlands-Pine & 4E Woodlands-Elm. This started on May 8, 2017.  
 (Please see Attachment C).  
 (Responsible Person: Maintenance Staff or Personal Care Staff)  
 (Completion Date: 5/8/2017 and ongoing)
3. Random audit will be done to ensure that room temperatures are done weekly.  
 (Responsible Person: Administrator or Designee) (Completion Date: 5/31/2017 and ongoing)

Repeat Violation: No	Date(s) of Previous Violation(s):		
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Signature of Legal Entity Representative (Required on EVERY Page) *Cecile F. Shocket*

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) *Cecile F. Shocket - VP/Administrator* Date *5/15/2017*

**DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!**

The above plan of correction is approved as of <i>5/16/17</i> (Date)	Plan of correction implementation status as of <i>5/16/17</i> (Date)
The above plan of correction was approved by <i>[Signature]</i> (Initials)	<input type="checkbox"/> Fully Implemented <input checked="" type="checkbox"/> Partially Implemented - Adequate Progress <input type="checkbox"/> Partially Implemented - Inadequate Progress <input type="checkbox"/> Not Implemented