



pennsylvania
DEPARTMENT OF HUMAN SERVICES

MAY 24 2017

Ms. Meredith Feher,
Sr. VP Healthcare Services
Waverly Heights LTD
P.O. Box 179, 1400 Waverly Road
Gladwyne, Pennsylvania 19035

RE: Waverly Heights
License #: 127820

Dear Ms. Feher:

As a result of the Department of Human Services' annual licensing inspection on March 22, 2017 of the above facility, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa.Code Ch. 2600 must be maintained.

In an effort to improve our licensing processes, the Bureau of Human Services Licensing is soliciting feedback about your recent human services licensing inspection experience. To participate in the online provider survey, launch your web browser and go to https://www.surveymonkey.com/r/BHSL_Inspection.

The survey is brief and will only take about 5 minutes to complete. Your participation in the survey is completely voluntary and all of your responses will be kept confidential. The responses will be reviewed as part of an aggregate of provider inspection responses. Thank you in advance for providing feedback.

Sincerely,

A handwritten signature in black ink that reads "J. Rowe".

Jacqueline L. Rowe
Director

Enclosure
License Inspection Summary

VIOLATION REPORT
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600

PCH Name: WAVERLY HEIGHTS		License Number: 12782
Address: P O BOX 179 1400 WAVERLY ROAD, GLADWYNE, PA 19035		County: Montgomery
Administrator: Nicole J. Stroman		Region: SOUTHEAST
Legal Entity Name: WAVERLY HEIGHTS LTD		
Legal Entity Address: P.O.BOX 179 1400 WAVERLY ROAD, GLADWYNE, PA 19035		
Certificate(s) of Occupancy C-1 02/10/1992		
Staffing Hours		
Resident Support:	Total Daily Staff: 51	Waking Staff: 38
Type of Inspection: Full	BHA Docket Number:	Notice:
Reason(s) for Inspection(s) Renewal		
On-Site Inspections Dates and Department Representatives On-Site 03/22/2017 ; Weaver, Tina		
Off-Site Inspection Dates and Inspectors, if Applicable		
Other Details		
Partial or Full Triggers:		Random Indicators:
Resident Demographic Data as of Inspection Dates		
Licensed Capacity: 82	Number of Residents who:	
Number of Residents Served: 44	Receive Supplemental Security Income: 0	
Secured Dementia Care Unit in Home: No	Are 80 Years of Age or Older: 44	
Area:	Have Mental Illness: 2	
Secured Dementia Unit Capacity, if Applicable:	Have an Intellectual Disability: 0	
Number of Residents Served in Secured Dementia Care Unit, if applicable:	Have a Mobility Need: 7	
Number of Current Hospice Residents: 3	Have a Physical Disability: 0	
Number of Hospice Residents in past year: 7		

Nicole Stroman
Nicole Stroman 4/10/17
PC administrator

Violation Report: 12782 - 03/22/2017 -
 PCH Name: WAVERLY HEIGHTS

1. REGULATION 55 Pa.Code §2600
 2600.132(f) - Alternate exit routes shall be used during fire drills.


2a. DESCRIPTION OF VIOLATION
 The exit routes listed on the fire drill log are not specific. Under exit routes, it states "smoke doors" or "smoke area".

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
 Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

Regulation 2600.132(f)

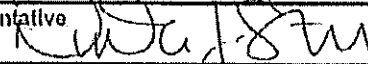
Effective immediately, the fire doors and fire safe areas located within Personal Care have been given identifying letters which are now reflected on an updated floor plan (attachment #1). It is the policy of Waverly Heights that the fire safety expert who conducts routine, unannounced, fire drills will use more specific terminology by identifying the fire doors and fire safe areas by letter when referencing exit routes used during each drill. The updated floor plan has been provided to the fire safety expert for reference during each drill.

To prevent a re-occurring violation, Waverly Heights will continue to follow this practice, which will ensure alternative exit routes are being utilized and that this practice is more accurately reflected in our fire drill documentation.


 Nicole Stroman, MSW
 Personal Care Administrator


Date: 4/10/17

Repeat Violation: No	Date(s) of Previous Violation(s):		
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Signature of Legal Entity Representative (Required on EVERY Page) 

Printed Name and Title of Legal Entity Representative (Required on EVERY Page)	Date
Nicole Stroman, PC administrator	4/10/17

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of <u>4/14/17</u> (Date)	Plan of correction implementation status as of <u>4/14/17</u> (Date)
The above plan of correction was approved by  (Initials)	<input type="checkbox"/> Fully Implemented <input checked="" type="checkbox"/> Partially Implemented - Adequate Progress <input type="checkbox"/> Partially Implemented - Inadequate Progress <input type="checkbox"/> Not Implemented