



pennsylvania
DEPARTMENT OF HUMAN SERVICES

MAY 22 2017

Ms. Debra K. Miller,
Executive Director
Juniper Village at Mount Joy, LLC
607 Hearthstone Lane
Mount Joy, Pennsylvania 17552

RE: Juniper Village at Mount Joy
License #: 330040

Dear Ms. Miller:

As a result of the Department of Human Services' annual licensing inspection on March 20, 2017 of the above facility, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa.Code Ch. 2600 must be maintained.

In an effort to improve our licensing processes, the Bureau of Human Services Licensing is soliciting feedback about your recent human services licensing inspection experience. To participate in the online provider survey, launch your web browser and go to https://www.surveymonkey.com/r/BHSL_Inspection.

The survey is brief and will only take about 5 minutes to complete. Your participation in the survey is completely voluntary and all of your responses will be kept confidential. The responses will be reviewed as part of an aggregate of provider inspection responses. Thank you in advance for providing feedback.

Sincerely,

A handwritten signature in black ink, appearing to read "J. Rowe".

Jacqueline L. Rowe
Director

Enclosure
License Inspection Summary

Violation Report: 33004 - 03/20/2017 - Heemer, Laura
 PCH Name: JUNIPER VILLAGE AT MOUNT JOY

1. REGULATION 55 Pa.Code §2600

2600.227(h) - If a resident or designated person is unable or chooses not to sign the support plan, a notation of inability or refusal to sign shall be documented.

2a. DESCRIPTION OF VIOLATION

The support plans for Resident #1, dated 11/30/2016 and 12/20/2016, were not signed by the resident and did not document the resident's inability or refusal to sign.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

2600.227(h) - Correction was made to the support plan (RASP) immediately by Director of Wellness (DOW) while inspectors were on site 3/20/17.
 What specific change will be made: DOW will review each support plan upon completion and assure signatures are present by RA/RP + RESIDENT. IF RESIDENT UNABLE TO SIGN DOW will place check mark in the appropriate box at the time of the review of the support plan. THE BOM (Business Office Manager) will also review after completion to assure signatures are present + appropriate boxes are checked before filing in administrative files.
 Who will make the change: THE DOW will make the change to assure proper signatures are present and appropriate boxes are checked on the support plan.
 How will the change be made: When support plan is completed it will be reviewed by the DOW and double checked by the BOM before it is filed in the administrative files to assure compliance.
 ED (Executive Director) - implemented + trained staff to review ALL support plans upon completion then reviewed by DOW and BOM before filing in administrative file to assure compliance. THE support plans upon completion will be monitored closely and is on going to assure this violation does not occur again.

Repeat Violation: No Date(s) of Previous Violation(s):

Signature of Legal Entity Representative (Required on EVERY Page) *Debra K. Miller*

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) Debra K. Miller Date 4/3/17

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The above plan of correction is approved as of 4/12/17 (Date)

Plan of correction implementation status as of 4/12/17 (Date)

The above plan of correction was approved by BAS (Initials)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented