pennsylvania
DEPARTMENT OF HUMAN SERVICES

CERTIFIED MAIL – RETURN RECEIPT REQUESTED
MAILING DATE: April 21, 2017

Ms. Gina Fusco, CFO
UHS of Doylestown, LLC.
833 East Butler Avenue
Doylestown, PA 18901

RE: Foundations Behavioral Health
Bldg, 16 Perseverance Hall
License #130170

Dear Ms. Fusco:

As a result of the Department of Human Services' licensing inspection on March 20, 2017 of the above facility, the violations with 55 Pa.Code Ch. 3800 (relating to Child Residential and Day Treatment Facilities) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa.Code Ch. 3800 must be maintained.

Sincerely,

Kevin Miller
Child Residential Licensing Manager

Enclosure
Licensing Inspection Summary

VIOLATION REPORT
CHILD RESIDENTIAL LICENSING - 55 Pa.Code Chapter 3800

Facility Name: FOUNDATIONS BEHAVIORAL HEALTH BLDG 16 PERSERVERENCE HALL	**License Number:** 13017
Address: 833 EAST BUTLER AVENUE, DOYLESTOWN, PA 18901	**County:** Bucks
Director: Matthew Tamburrino	**Region:** SOUTHEAST
Legal Entity Name: UHS OF DOYLESTOWN LLC	
Legal Entity Address: 833 EAST BUTLER AVENUE, DOYLESTOWN, PA 18901	

Certificate(s) of Occupancy

NM

NM

Program Type:	Licensed Capacity:	Number of Children Served:
Residential Services	14	14

Type of Inspection: Partial	**BHA Docket Number:**	**Notice:** Unannounced

Reason(s) for Inspection(s)

Complaint

On-Site Inspections Dates and Department Representatives On-Site

03/20/2017: Taylor, Kahisha; Manson, Trina

Off-Site Inspection Dates and Inspectors, if Applicable

Other Details

Partial or Full Triggers:

Random Indicators:

Child Demographic Data as of Inspection Dates

Age of Children:

0 to 5 years: 0

6 to 13 years: 1

14 to 17 years: 5

18 to 21 years: 8

Number of Children who:

Are Adjudicated Delinquent: 0

Are Dependent: 2

Have Mental Illness: 14

Have an Intellectual Disability: 14

Have a Physical Disability: 0

Licensing Inspection Summary: 13017 - 03/20/2017 - Taylor, Kahisha
Facility Name: FOUNDATIONS BEHAVIORAL HEALTH BLDG 16 PERSERVERENCE HALL

1. REGULATION 55 Pa.Code §3800
3800.32(b) - A child may not be abused, mistreated, threatened, harassed or subject to corporal punishment.

2a. DESCRIPTION OF VIOLATION
On [redacted] Child #1 was displaying physical aggression by trying to pull the fire alarm. Staff Member A was observed on video being aggressive towards Child #1 while trying to stop Child #1 from pulling the fire alarm. Staff Member A was observed on video shoving Child #1 inside the bedroom and closing the door several times behind them. Child #1 sustained a bruise on the thigh after being shoved onto the bed by Staff Member A.
The nursing assessment completed after this incident did not note that the bruise was caused by the Staff Member A shoving Child #1 on the bed.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

Repeat Violation: No	Date(s) of Previous Violation(s):			

Signature of Legal Entity Representative
(Required on EVERY Page)

Printed Name and Title of Legal Entity Representative (Required on EVERY Page)	Date

DEPARTMENT USE ONLY - FACILITIES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of 4/20/17 (Date)

The above plan of correction was approved by KMM (Initials)

Plan of correction implementation status as of 4/20/17 (Date)

- ☐ Fully Implemented
- ☒ Partially Implemented - Adequate Progress
- ☐ Partially Implemented - Inadequate Progress
- ☐ Not Implemented

PA DHS License Inspection 3/20/2017 – Foundations Behavioral Health License # 130170 Unit 16 - Perseverance Hall	
Regulation	3800.32(b) - A child may not be abused, mistreated, threatened, harassed or subject to corporal punishment.
Violation	On [redacted] Child #1 was displaying physical aggression by trying to pull the fire alarm. Staff Member A was observed on video being aggressive towards Child #1 while trying to stop Child #1 from pulling the fire alarm. Staff Member A was observed on video shoving Child #1 inside the bedroom and closing the door several times behind them. Child #1 sustained a bruise on the thigh after being shoved onto the bed by Staff Member A. The nursing assessment completed after this incident did not note that the bruise was caused by the Staff Member A shoving Child #1 on the bed.
What specific changes will be made:	Education provided to RNs to ensure objective information related to child report on how any injury is sustained is included in the nursing note. Please see attached. In addition, Staff Member A was provided with supervision/consultation on [redacted] The focus of the consult was to address unit safety mechanisms, safe practices and proper use of technique. Please see attached. Following the above incident with Child #1, Staff Member A did not work any additional shifts in the Residential Treatment Facility and has been terminated.
Who will make the change:	Chief Nursing Officer
When will the change be made:	Training was completed on 4/13/2017 at 3:00pm. Additional RN documentation training will take place during staff meetings scheduled for 4/24-4/27. Please see attached.
What system have you implemented to make sure that the same violation will not occur again:	Nursing Progress Note Checklist was created to clearly detail the objective information that should be included in RN progress notes. This checklist will be hung in the Residential Nursing Station post staff meetings to provide a quick reference to all RNs and ensure proper and thorough documentation. Please see attached.
What training will be provided to your staff:	Additional RN documentation training will be provided during staff meetings scheduled for 4/24-4/27. Please see attached.
Signature of Legal Entity Representative: A. Dollinger	4/17/17 Date:
Printed Name & Title of Legal Entity Representative: Amy Dollinger, Director of Compliance	

KMM

Licensing Inspection Summary: 13017 - 03/20/2017 - Taylor, Kahisha
Facility Name: FOUNDATIONS BEHAVIORAL HEALTH BLDG 16 PERSERVERENCE HALL

1. REGULATION 55 Pa.Code §3800

3800.53(b) - The director shall be responsible for administration and management of the facility, including the safety and protection of the children, implementation of policies and procedures and compliance with this chapter.

2a. DESCRIPTION OF VIOLATION

On [redacted] Staff Member A was observed on Video Physically shoving another resident which caused the resident to fall and hurt their arm. Staff Member A was allowed to work on another unit with Child #1. Staff Member A was involved in another incident involving Child #1 on [redacted] which resulted in shoving Child #1 on the bed which caused a bruise on the thigh of Child #1 . The facility allowed Staff Member A to continue to work with their residents after the first incident without any disciplinary actions or additional training. Staff Member A did not receive additional training until [redacted]

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

Repeat Violation: No	Date(s) of Previous Violation(s):			

Signature of Legal Entity Representative
(Required on EVERY Page)

Printed Name and Title of Legal Entity Representative (Required on EVERY Page)	Date

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The above plan of correction is approved as of 4/20/17 (Date)

The above plan of correction was approved by WMM (Initials)

Plan of correction implementation status as of 4/20/17 (Date)

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- ☐ Partially Implemented - Inadequate Progress
- ☐ Not Implemented

PA DHS License Inspection – Foundations Behavioral Health License # 130170 Unit 16 - Perseverance Hall	
Regulation	3800.53(b) - The director shall be responsible for administration and management of the facility, including the safety and protection of the children, implementation of policies and procedures and compliance with this chapter.
Violation	On [redacted] Staff Member A was observed on Video Physically shoving another resident which caused the resident to fall and hurt their arm. Staff Member A was allowed to work on another unit with Child #1. Staff Member A was involved in another incident involving Child #1 on [redacted] which resulted in shoving Child #1 on the bed which caused a bruise on the thigh of Child #1 . The facility allowed Staff Member A to continue to work with their residents after the first incident without any disciplinary actions or additional training. Staff Member A did not receive additional training until [redacted]
What specific changes will be made:	Staff were provided with re-education on Policy RI 018, Allegations of Patient Abuse, Neglect and Sexual Exploitation, regarding immediate removal of staff from all patient/student care areas until the completion of the investigation. Please see attached.
Who will make the change:	Director of Campus Operations/Director of Compliance
When will the change be made:	Managers/Supervisors /Leadership Staff were provided with re- education on Policy RI018, Allegations of Patient Abuse, Neglect and Sexual Exploitation, on [redacted] Please see attached
What system have you implemented to make sure that the same violation will not occur again:	Staff were provided with re-education on Policy RI 018 regarding immediate removal of staff from all patient/student care areas until the completion of the investigation. This Policy will also be incorporated into yearly staff competencies to ensure ongoing staff understanding
What training will be provided to your staff:	Managers/Supervisors/Leadership Staff were provided with retraining/education on Policy RI018, Allegations of Patient Abuse, Neglect and Sexual Exploitation, on [redacted]

Signature of Legal Entity Representative: Amy C. Pey A. Dollinger	4/17/17
Printed Name & Title of Legal Entity Representative: Amy Dollinger, Director of Compliance	Date:

Note - No Changes (dd)

KMM

Licensing Inspection Summary: 13017 - 03/20/2017 - Taylor, Kahisha
Facility Name: FOUNDATIONS BEHAVIORAL HEALTH BLDG 16 PERSERVERENCE HALL

1. REGULATION 55 Pa.Code §3800

3800.58(b) - Prior to working alone with children and within 120 calendar days after the date of hire, the director and each full-time, part-time and temporary staff person who will have regular and significant direct contact with children, shall have at least 30 hours of training to include at least the following areas:

(1) The requirements of this chapter.
(2) 23 Pa.C.S. § § 6301-6385 (relating to child protective services law) and Chapter 3490 (relating to protective services).
(3) Fire safety.
(4) First aid, Heimlich techniques, cardiopulmonary resuscitation and universal precautions.
(5) Crisis intervention, behavior management and suicide prevention.
(6) Health and other special issues affecting the population.

2a. DESCRIPTION OF VIOLATION

Staff Member A was hired [redacted] and only completed 15 of the 30 hours of initial training

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

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(Required on EVERY Page)

Printed Name and Title of Legal Entity Representative (Required on EVERY Page)	**Date**

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PA DHS License Inspection 3/20/2017 – Foundations Behavioral Health License # 130170 Unit 16 - Perseverance Hall	
Regulation	REGULATION 55 Pa.Code §3800 3800.58(b) - Prior to working alone with children and within 120 calendar days after the date of hire, the director and each full-time, part-time and temporary staff person who will have regular and significant direct contact with children, shall have at least 30 hours of training to include at least the following areas: (1) The requirements of this chapter. (2) 23 Pa.C.S. § § 6301-6385 (relating to child protective services law) and Chapter 3490 (relating to protective services). (3) Fire safety. (4) First aid, Heimlich techniques, cardiopulmonary resuscitation and universal precautions. (5) Crisis intervention, behavior management and suicide prevention. Health and other special issues affecting the population.
Violation	Staff Member A was hired [redacted] and only completed 15 of the 30 hours of initial training
Clarifying Information	Staff Member A had all required trainings listed in 3800.58(b) as demonstrated on the attached documents. Going forward, all training documentation will be provided in entirety upon request.
What specific changes will be made:	
Who will make the change:	
When will the change be made:	
What system have you implemented to make sure that the same violation will not occur again:	
What training will be provided to your staff:	
Signature of Legal Entity Representative: A. Dollinger	Date: 4.19.17
Printed Name & Title of Legal Entity Representative: Amy Dollinger, Director of Compliance	

KMM