



pennsylvania
DEPARTMENT OF HUMAN SERVICES

Mr. Gary Heinrich,
Interim Executive Director
Souderton Mennonite Homes
207 West Summit Street
Souderton, Pennsylvania 18964

RE: Souderton Mennonite Homes
License #: 127760

Dear Mr. Heinrich:

As a result of the Department of Human Services' annual licensing inspection on March 16, 2017 of the above facility, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa.Code Ch. 2600 must be maintained.

In an effort to improve our licensing processes, the Bureau of Human Services Licensing is soliciting feedback about your recent human services licensing inspection experience. To participate in the online provider survey, launch your web browser and go to https://www.surveymonkey.com/r/BHSL_Inspection.

The survey is brief and will only take about 5 minutes to complete. Your participation in the survey is completely voluntary and all of your responses will be kept confidential. The responses will be reviewed as part of an aggregate of provider inspection responses. Thank you in advance for providing feedback.

Sincerely,

A handwritten signature in black ink that reads "J. Rowe".

Jacqueline L. Rowe
Director

Enclosure
License Inspection Summary

VIOLATION REPORT
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600

PCH Name: SOUDERTON MENNONITE HOMES		License Number: 12776
Address: 207 WEST SUMMIT STREET, SOUDERTON, PA 18964		County: Montgomery
Administrator: Kimberly J. Fischer		Region: SOUTHEAST
Legal Entity Name: SOUDERTON MENNONITE HOMES		
Legal Entity Address: 207 WEST SUMMIT STREET, SOUDERTON, PA 18964		
Certificate(s) of Occupancy C-2 LP 06/29/2004 Department of L & I		
Staffing Hours		
Resident Support:	Total Daily Staff: 113	Working Staff: 85
Type of Inspection: Full	BHA Docket Number:	Notice:
Reason(s) for Inspection(s) Renewal, Incident		
On-Site Inspections Dates and Department Representatives On-Site 03/16/2017: Kazimer, Lauren; Weaver, Tina		
Off-Site Inspection Dates and Inspectors, if Applicable 03/17/2017: Kazimer, Lauren		
Other Details		
Partial or Full Triggers:		Random Indicators:
Resident Demographic Data as of Inspection Dates		
Licensed Capacity: 154 Number of Residents Served: 92 Secured Dementia Care Unit In Home: Yes Area: Parkview Secured Dementia Unit Capacity, if Applicable: 22 Number of Residents Served in Secured Dementia Care Unit, if applicable: 18 Number of Current Hospice Residents: 0 Number of Hospice Residents in past year: 5		Number of Residents who: Receive Supplemental Security Income: 4 Are 60 Years of Age or Older: 92 Have Mental Illness: 0 Have an Intellectual Disability: 2 Have a Mobility Need: 21 Have a Physical Disability: 3

Violation Report: 12776 - 03/16/2017 - Kazimer, Lauren
 PCH Name: SOUDERTON MENNONITE HOMES

1. REGULATION 55 Pa.Code §2600
 2600.16(c) - The home shall report the incident or condition to the Department's personal care home regional office or the personal care home complaint hotline within 24 hours in a manner designated by the Department. Abuse reporting shall also follow the guidelines in section 2600.15 (relating to abuse reporting covered by law).

2a. DESCRIPTION OF VIOLATION
 On 3/7/17, at 1:45 a.m, an incident occurred involving staff members A, B and C while transferring Resident #1 to the commode. Staff member A used profanity when addressing the resident. The home did not submit an incident report to the Department until 3/13/17.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
 Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.


Staff member A was terminated. Personal Care staff are being educated on reporting issues immediately to the Department of Human Services. Education of staff will be completed by April 30, 2017.

Repeat Violation: No	Date(s) of Previous Violation(s):		
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Signature of Legal Entity Representative
 (Required on EVERY Page) 

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) Kim Fisher, Dir. of PC	Date 4/13/17
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DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of <u>6/19/17</u> (Date)	Plan of correction implementation status as of <u>6/19/17</u> (Date)
The above plan of correction was approved by  (Initials)	<input type="checkbox"/> Fully Implemented <input checked="" type="checkbox"/> Partially Implemented - Adequate Progress <input type="checkbox"/> Partially Implemented - Inadequate Progress <input type="checkbox"/> Not Implemented

Violation Report: 12776 - 03/16/2017 - Kazlmer, Lauren
 PCH Name: SOUDERTON MENNONITE HOMES

1. REGULATION 55 Pa.Code §2600
 2600.42(c) - A resident shall be treated with dignity and respect.

2a. DESCRIPTION OF VIOLATION

On 3/7/17 at 1:45 am, staff members A, B, and C were transferring Resident #1 to the commode. Staff member A yelled "let go let go, you're hurting my [redacted] hand!" at the resident.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

Staff member A was terminated. Personal Care staff are being educated on resident rights and treating each resident with dignity and respect. Education of staff will be completed by April 30, 2017.

The home will contact an outside Agency such as Aging to provide training on resident rights within 15 days receipt of an approved POC. (u) The training will be for all staff.

Repeat Violation: No

Date(s) of Previous Violation(s):

Signature of Legal Entity Representative
 (Required on EVERY Page)

Kim Fisher

Printed Name and Title of Legal Entity Representative
 (Required on EVERY Page)

Kim Fisher, Dir. of PC

Date *4/13/17*

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Violation Report: 12776 - 03/16/2017 - Kazimer, Lauren
 PCH Name: SOUDERTON MENNONITE HOMES

1. REGULATION 65 Pa.Code §2600
 2600.85(a) - Sanitary conditions shall be maintained.

2a. DESCRIPTION OF VIOLATION
 On 3/16/17 at 2:16 pm there was brown feces on the seat of the right side of the toilet seat in room #4016.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
 Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

Toilet seat was cleaned in Personal Care Room 4016. Personal Care staff are being educated on cleaning a residents toilet seat if they are in the resident room and notice the toilet seat is dirty. Housekeeping will clean the toilet seats on their rounds.

Repeat Violation: No	Date(s) of Previous Violation(s):		
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Signature of Legal Entity Representative
 (Required on EVERY Page) *Kim Fisher*

Printed Name and Title of Legal Entity Representative
 (Required on EVERY Page) *Kim Fisher, Dir. of PC* Date *4/13/17*

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Violation Report: 12776 - 03/16/2017 - Kazimer, Lauren
 PCH Name: SOUDERTON MENNONITE HOMES

1. REGULATION 55 Pa.Code §2600
 2600.85(d) - Trash in kitchens and bathrooms shall be kept in covered trash receptacles that prevent the penetration of insects and rodents.

2a. DESCRIPTION OF VIOLATION
 On 3/16/17, at 2:45 pm, the trash can located in the kitchen did not have a lid.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
 Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

The day of the inspection a lid was obtained and placed on the trash can immediately. Dining staff have been educated that no trash cans should be without a lid in the prep and cooking areas. Topic will be covered in the dish crew and chefs next team meeting. This topic will also be added to the annual dining in-service on Foodborne Illness and Proper Food Handling.

Repeat Violation: No	Date(s) of Previous Violation(s):		
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Signature of Legal Entity Representative (Required on EVERY Page) *Kim Fischer*

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) *Kim Fischer, Dir. of PC* Date *4/13/17*

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Violation Report: 12776 - 03/16/2017 - Kazimer, Lauren
 PCH Name: SOUDERTON MENNONITE HOMES

1. REGULATION 55 Pa.Code §2600
 2600.227(c) - The support plan shall be revised within 30 days upon completion of the annual assessment or upon changes in the resident's needs as indicated on the current assessment.

2a. DESCRIPTION OF VIOLATION
 On 3/7/17, Resident #1, required hands on physical assistance from staff members, A, B, and C with transferring, and toileting since a fall in February, 2017. The Resident Assessment Support Plan (RASP), dated 6/7/16 does not reflect this need. The RASP states, resident #1, is independent with transferring and toileting.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
 Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

Resident #1's RASP was updated to reflect the changes necessary to their transferring. Staff will be educated on utilizing the RASP addendum and keeping them up-to-date with the residents needs.

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 (Required on EVERY Page) *Kim Fischer*

Printed Name and Title of Legal Entity Representative
 (Required on EVERY Page) *Kim Fischer, Dir. of PPC* Date *4/13/17*

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