



**pennsylvania**

DEPARTMENT OF HUMAN SERVICES

Sent via e-mail to: [REDACTED]

MAILING DATE: April 21, 2017

Mr. Kevin McCollum  
Member  
Care HSL Belle Reve OPCO LLC  
404 East Harford Street  
Milford, Pennsylvania 18337

RE: Belle Reve Senior Living Center  
404 East Harford Street  
Milford, Pennsylvania 18337  
License #: 225130

Dear Ms. Henry:

As a result of the Department of Human Services' licensing inspection on March 13, 2017 of the above facility, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa.Code Ch. 2600 must be maintained.

Sincerely,

A handwritten signature in black ink that reads "Anne Graziano".

Anne Graziano  
Regional Licensing Administrator

Enclosure  
Licensing Inspection Summary



Violation Report: 22513 - 03/07/2017 - Valence, Duane  
 PCH Name: BELLE REVE SENIOR LIVING CENTER

1. REGULATION 55 Pa.Code §2600  
 2600.15(a) - The home shall immediately report suspected abuse of a resident served in the home in accordance with the Older Adults Protective Services Act (35 P.S. Sections 10225.701 - 10225.707) and 6 Pa. Code Sections 15.21 - 15.27 (relating to reporting suspected abuse) and comply with the requirements regarding restrictions on staff persons.

2a. DESCRIPTION OF VIOLATION

The administrator and staff failed to immediately report to the local Area Agency on Aging the suspected abuse of resident #1 by resident #2 as required by the Older Adults Protective Services Act. Resident #1 reported to staff on 2/10/17 that he/she was punched by resident #2 on or about 2/10/17. Resident #1 was also observed by staff on 2/10/17 to have bruising to his/her right wrist that resident #1 claims resulted from physical contact with resident #2. The Pike County Area Agency on Aging was not notified of the alleged incident until 2/14/17.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

2600.15a

This regulation is important to ensure that any suspected abuse is immediately reported in accordance with the Older Adults Protected Services Act. The facility failed to report the abuse to the Department of Human Services and the Pike County office of Aging immediately. The written report and phone call was done on 2/14/17, the alleged abuse occurred on 2/10/17. Pike County Area Agency on Aging was notified of the alleged resident to resident abuse on 2/14/2017. Staff was in-serviced on abuse and reporting of abuse during our Town Hall meeting held on 3/24/17 and the Personal Care staff meeting on 3/28/17. This topic is also covered during our general orientation and yearly with our mandatory in-services. The Personal Care Home Administrator or designee will monitor allegations of abuse and ensure Pike County Area Agency on Aging and Department of Human Services is notified appropriately.

*The home will provide additional staff training to individual employees if warranted. Of 4-18-17.*

Repeat Violation: Yes	Date(s) of Previous Violation(s):	03/23/2016
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Signature of Legal Entity Representative  
 (Required on EVERY Page) *Jodie Jaquin RMC PCNA*

Printed Name and Title of Legal Entity Representative  
 (Required on EVERY Page) *Jodie Jaquin RMC PCNA* Date *3/29/17*

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of 4-18-17  
*Sign in sheet provided.* (Date)

The above plan of correction was approved by *[Signature]*  
 (Initials)

Plan of correction implementation status as of 4-18-17  
 (Date)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented

Violation Report: 22513 - 03/07/2017 - Valence, Duane  
 PCH Name: BELLE REVE SENIOR LIVING CENTER

**1. REGULATION 55 Pa.Code §2600**

2600.16(c) - The home shall report the incident or condition to the Department's personal care home regional office or the personal care home complaint hotline within 24 hours in a manner designated by the Department. Abuse reporting shall also follow the guidelines in section 2600.15 (relating to abuse reporting covered by law).

**2a. DESCRIPTION OF VIOLATION**

The administrator and staff failed to report to the Personal Care Home Regional Office within 24 hours as required an alleged incident of resident to resident abuse that occurred on or about 2/10/17. Resident #1 apprised staff on 2/10/17 that he/she had been punched by resident #2. Resident #1 was also observed by staff on 2/10/17 to have bruising to his/her right wrist that resident #1 claims resulted from physical contact with resident #2.

**3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)**

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

2600.16c

The regulation is important to ensure that all reportable incidents, mistreatment, neglect, abuse and misappropriation of resident property are reported immediately to the Executive Director, the Department of Human Services, Office of the Aging and investigated to protect the safety and wellbeing of the resident. The facility violated this and failed to follow the timeliness of reporting per regulation allegations of abuse. Department of Human Services was not notified with in twenty-four hours of the alleged abuse. Notification of the alleged resident to resident abuse which occurred on 2/10/2017 and was reported on 2/14/2017. Staff was in-serviced on abuse and reporting of abuse during our Town Hall Meeting on 3/24/2017 and the Personal Care staff meeting on 3/28/17. This topic is also covered during our general Orientation and yearly in our mandatory in-services. The Personal Care Home Administrator or designee will monitor allegations of abuse and ensure Pike County Area Agency on Aging and Department of Human Services is notified appropriately.

*Incident Reporting shall be held for all 19 reportable events that are well as the home's development and implementation process to submit reports and on weekends and holidays. 4-18-17*

Repeat Violation: No      Date(s) of Previous Violation(s):

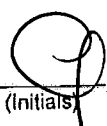
Signature of Legal Entity Representative  
 (Required on EVERY Page) *Jordin Joaquin RNC PCNA*

Printed Name and Title of Legal Entity Representative  
 (Required on EVERY Page) *Jordin Joaquin RNC PCNA*      Date *3/29/17*

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