



pennsylvania
DEPARTMENT OF HUMAN SERVICES

MAY 22 2017

Mr. Peter Pachuski,
Secretary
Emmanuel Home
800 Priestly Avenue
Northumberland, Pennsylvania 17857

RE: Emmanuel Home
License #: 200530

Dear Mr. Pachuski:

As a result of the Department of Human Services' annual licensing inspection on February 27, 2017 of the above facility, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa.Code Ch. 2600 must be maintained.

In an effort to improve our licensing processes, the Bureau of Human Services Licensing is soliciting feedback about your recent human services licensing inspection experience. To participate in the online provider survey, launch your web browser and go to https://www.surveymonkey.com/r/BHSL_Inspection.

The survey is brief and will only take about 5 minutes to complete. Your participation in the survey is completely voluntary and all of your responses will be kept confidential. The responses will be reviewed as part of an aggregate of provider inspection responses. Thank you in advance for providing feedback.

Sincerely,

A handwritten signature in black ink that reads 'J. Rowe'.

Jacqueline L. Rowe
Director

Enclosure
License Inspection Summary

3-17-17

**VIOLATION REPORT
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600**

PCH Name: EMMANUEL HOME		License Number: 20053
Address: 800 PRIESTLY AVENUE, NORTHUMBERLAND, PA 17857		County: Northumberland
Administrator: Robert Dalbo	<i>R. J. Webb</i> Administrator	Region: NORTHEAST
Legal Entity Name: EMMANUEL HOME		
Legal Entity Address: 800 PRIESTLY AVENUE, NORTHUMBERLAND, PA 17857		
Certificate(s) of Occupancy		
I-2	C-2 LP	
11/10/2010	03/25/1998	
Northumberland	L&I	
Staffing Hours		
Resident Support: 0	Total Daily Staff: 28	Waking Staff: 21
Type of Inspection: Full	BHA Docket Number:	Notice: Unannounced
Reason(s) for Inspection(s)		
Renewal		
On-Site Inspections Dates and Department Representatives On-Site		
02/27/2017: Novak, Ryan; Hummel, Jesse		
Off-Site Inspection Dates and Inspectors, if Applicable		
Other Details		
Partial or Full Triggers:		Random Indicators:
Resident Demographic Data as of Inspection Dates		
Licensed Capacity: 38	Number of Residents who:	
Number of Residents Served: 28	Receive Supplemental Security Income: 0	
Secured Dementia Care Unit in Home: No	Are 60 Years of Age or Older: 28	
Area:	Have Mental Illness: 0	
Secured Dementia Unit Capacity, if Applicable:	Have an Intellectual Disability: 0	
Number of Residents Served in Secured Dementia Care Unit, if applicable:	Have a Mobility Need: 0	
Number of Current Hospice Residents: 1	Have a Physical Disability: 0	
Number of Hospice Residents in past year: 1		

Violation Report: 20053 - 02/27/2017 - Novak, Ryan
 PCH Name: EMMANUEL HOME

1. REGULATION 55 Pa.Code §2600
 2600.18 - A home shall comply with applicable Federal, State and local laws, ordinances and regulations.

2a. DESCRIPTION OF VIOLATION
 The facility has gas fired PTAC units installed in each resident bedroom. Department Representatives observed that each bedroom has a carbon monoxide detector installed on the ceiling; however each alarm is not installed 15 feet or more from the fossil-fuel burning device as required under the Care Facility Carbon Monoxide Alarms Standards Act.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
 Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.


See attachment.

Repeat Violation: No	Date(s) of Previous Violation(s):		
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Signature of Legal Entity Representative
 (Required on EVERY Page) *Robert J. Delbo*

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) <i>Robert J. Delbo, Administrator</i>	Date <i>3-17-17</i>
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DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of <u>4-7-17</u> (Date) The above plan of correction was approved by  (Initials)	Plan of correction implementation status as of <u>4-7-17</u> (Date) <input type="checkbox"/> Fully Implemented <input checked="" type="checkbox"/> Partially Implemented - Adequate Progress <input type="checkbox"/> Partially Implemented - Inadequate Progress <input type="checkbox"/> Not Implemented
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Emmanuel Home
800 Priestley Avenue
Northumberland Pa. 17857

P2A38

March 17, 2017

Plan of correction, Pa. Department of Human Services Inspection on February 27, 2017

Violation Report: 20053

Regulation 55 Pa.Code – 2600 – 18

1. **Why is the regulation important?** To ensure PCH comply with Federal, State, and local laws and regulations.
2. **How was the regulation violated?** Regulation was violated by not placing new carbon monoxide detectors 15 feet or more from the fossil-fuel burning device or PTAC units, as required under the Care Facility Carbon Monoxide Alarms Standards Act.
3. **What caused the violation?** Cause of violation was placing carbon monoxide detectors directly above each PTAC unit in each resident room and not 15 feet from PTAC units..
4. **What can be done right away to fix the violation?** Violation was corrected by moving each detector back 15 feet from PTAC units
5. **What can we do to prevent future violation?** Make sure the distance is correct when placing carbon monoxide detectors in resident rooms.
6. **Who will be responsible for preventing future violation?** Administrator, Robert J. Delbo

Signature of Legal Entity Representative

Robert J. Delbo

Printed Name and Title of Legal Entity Representative

Robert J. Delbo, Administrator

Date 3-17-17

Anne Dragian 4-7-17

Violation Report: 20053 - 02/27/2017 - Novak, Ryan
 PCH Name: EMMANUEL HOME

1. REGULATION 55 Pa.Code §2600
 2600.51 - Criminal history checks and hiring policies shall be in accordance with the Older Adult Protective Services Act (OAPSA) (35 P.S. §§ 10225.101-10225.5102) and 6 Pa.Code Chapter 15 (relating to protective services for older adults).


2a. DESCRIPTION OF VIOLATION
 Direct care staff person A hired [redacted] 16, Pennsylvania State Police Criminal Background Check was completed on 6/16/16.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
 Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

" See attachment. "

Repeat Violation: No	Date(s) of Previous Violation(s):		
Signature of Legal Entity Representative (Required on EVERY Page) <i>Robert J. Delbo</i>			
Printed Name and Title of Legal Entity Representative (Required on EVERY Page) <i>Robert J. Delbo, Administrator</i>			Date <i>3-17-17</i>

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Emmanuel Home
800 Priestley Avenue
Northumberland Pa. 17857

March 17, 2017

P 3A 36

Plan of correction, Pa. Department of Human Services Inspection on February 27, 2017

Violation Report: 20053

Regulation 55 Pa.Code – 2600 – 51

1. **Why is the regulation important?** To ensure that direct care staff do not work in a personal care home until a Pennsylvania State Police Background Check is completed in accordance with the Older Adult Protective Services Act.
2. **How was the regulation violated?** Regulation was violated by not performing the PSPCBC immediately upon hiring direct care staff.
3. **What caused the violation?** Cause of violation was not performing the PSPCBC in a timely manner.
4. **What can be done right away to fix the violation?** Make sure all future PSPCBC's are done immediately upon day of hire.
5. **What can we do to prevent future violation?** Make sure all future PSPCBC's are done immediately upon day of hire.
6. **Who will be responsible for preventing future violation?** Administrator, Robert J. Delbo

Signature of Legal Entity Representative

Robert J. Delbo

Printed Name and Title of Legal Entity Representative

Robert J. Delbo, Administrator

Date 3-17-17

Anne Graziano 4-7-17

Violation Report: 20053 - 02/27/2017 - Novak, Ryan
 PCH Name: EMMANUEL HOME

1. REGULATION 55 Pa.Code §2600

2600.103(f) - Food requiring refrigeration shall be stored at or below 40°F. Frozen food shall be kept at or below 0°F. Thermometers are required in refrigerators and freezers.

2a. DESCRIPTION OF VIOLATION

Department Representatives observed the upright freezer located on the lower level of the facility. The freezer does not contain a thermometer to ensure that the food is being stored at the proper temperature.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

" See attachment. "

Repeat Violation: No

Date(s) of Previous Violation(s):

Signature of Legal Entity Representative
 (Required on EVERY Page)

Robert J. Oclbo

Printed Name and Title of Legal Entity Representative
 (Required on EVERY Page)

Robert J. Oclbo, Administrator

Date 3-17-17

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 (Date)

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 (Initials)

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- Partially Implemented - Inadequate Progress
- Not Implemented

Emmanuel Home
800 Priestley Avenue
Northumberland Pa. 17857

March 17, 2017

P4A86

Plan of correction, Pa. Department of Human Services Inspection on February 27, 2017

Violation Report: 20053

Regulation 55 Pa.Code – 2600 – 103(f)

1. **Why is the regulation important?** To ensure that food requiring refrigeration is stored at 40 degrees Fahrenheit and frozen food is kept at or below 0 degrees Fahrenheit.
2. **How was the regulation violated?** Regulation was violated by not placing a thermometer in freezer as required to ensure that the food is being stored at the proper temperature.
3. **What caused the violation?** Cause of violation was not placing a thermometer in freezer.
4. **What can be done right away to fix the violation?** Violation was corrected immediately by placing a thermometer in upright freezer.
5. **What can we do to prevent future violation?** Make sure all freezers have thermometers.
6. **Who will be responsible for preventing future violation?** Administrator, Robert J. Delbo

Signature of Legal Entity Representative Robert J. Delbo

Printed Name and Title of Legal Entity Representative Robert J. Delbo, Administrator

Date 3-17-17

Anne Stroziano 4-7-17

Violation Report: 20053 - 02/27/2017 - Novak, Ryan
 PCH Name: EMMANUEL HOME

1. REGULATION 55 Pa.Code §2600

2600.132(g) - Fire drills shall be held on different days of the week, at different times of the day and night, not routinely held when additional staff persons are present and not routinely held at times when resident attendance is low.

2a. DESCRIPTION OF VIOLATION

The last 12 months of fire drills have been conducted between the 24th and 31st of the month. An interview with staff indicated that the fire drills are usually held at the end of the month and the home was due for one to be held in February.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

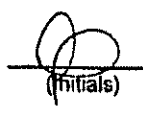
"See attachment."

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Signature of Legal Entity Representative (Required on EVERY Page)	<i>Robert J. Delbo</i>
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Printed Name and Title of Legal Entity Representative (Required on EVERY Page)	Date
Robert J. Delbo, Administrator	3-17-17

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Emmanuel Home
800 Priestley Avenue
Northumberland Pa. 17857

P 5A 86

March 17, 2017

Plan of correction, Pa. Department of Human Services Inspection on February 27, 2017

Violation Report: 20053

Regulation 55 Pa.Code – 2600 – 132(g)

1. **Why is the regulation important?** To ensure that fire drills are not routinely held but rather at different times of the day and night, and different days of the week and month.
2. **How was the regulation violated?** Regulation was violated by conducting fire drills at the end of the month and not conducting them at different times throughout each month.
3. **What caused the violation?** Cause of violation was conducting fire drills routinely at the end of the month.
4. **What can be done right away to fix the violation?** Our March fire drill was conducted on March 8th at the beginning of the month. Fire drills will be conducted at the beginning of the month, during the middle of the month, and at the end of the month.
5. **What can we do to prevent future violation?** Make sure fire drills are alternated throughout each month and not routinely held.
6. **Who will be responsible for preventing future violation?** Administrator, Robert J. Delbo

Signature of Legal Entity Representative Robert J. Delbo

Printed Name and Title of Legal Entity Representative Robert J. Delbo, Administrator

Date 3-17-17

Anne Grayson 4-7-17

Violation Report: 20053 - 02/27/2017 - Novak, Ryan
 PCH Name: EMMANUEL HOME

1. REGULATION 55 Pa.Code §2600
 2600.141(a)(2) - The medical evaluation must include the following: (1) through (10)

Za. DESCRIPTION OF VIOLATION

The medical evaluation completed on 1/13/17 for resident #1 does not include the resident's height.

The medical evaluation completed on 12/22/16 for resident #2 does not include the resident's height or the Medical Professional License #.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

"See attachment."

Repeat Violation: No	Date(s) of Previous Violation(s):		
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Signature of Legal Entity Representative (Required on EVERY Page) *Robert J. Delbo*

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 (Date)

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 (Initials)

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- Not Implemented

Emmanuel Home
800 Priestley Ave.
Northumberland, PA 17857

March 17, 2017

Regulation 55 Pa.Code -2600.141(a)(2)

Plan of correction, Pa. Department of Human Services Inspection on February 27, 2017

Pl 6A 2/6

1. **Why is the regulation important?** The regulation ensures that doctors provide adequate information to establish baseline care and support of each resident. The medical evaluation is a document that will be used to provide standardized care and medical oversight of each resident. Information obtained from the medical evaluation will be used by servicing agencies for proper evaluation and continuity of care.
2. **How was the regulation violated?** The doctor's office failed to complete the documentation properly and fully. Emmanuel Home failed to return the incomplete documentation to the doctor's office or provide phone conversation with the doctor's office with proper entries and a nursing note with person of contact and signature by the registered nurse from Emmanuel Home.
3. **What caused the violation?** Emmanuel Home failed to return the Incomplete Medical Evaluation to the doctor's office for completion of missed entries.
4. **What can be done right away to fix the violation?** The doctor's office was contacted for Resident #1's weight. Information received by [REDACTED] RN was documented on the Medical Evaluation and an entry was made in the nursing notes to that effect. Resident #2's Medical Evaluation was sent to the doctor's office and returned with the Height and Medical Professional License # entered. An entry was made in the nursing notes to that effect.
5. **What can be done to prevent future violations?** Medical Evaluations received after doctor's visits will be screened for proper and missing entries. Discrepancies will be returned for completion. Also, the registered nurse may call and enter missing data as provided by the doctor's office. The registered nurse will then initial the entry and make a documentation note to that effect.
6. **Who will be responsible for preventing future violations?** The office Administrative Assistant will note the discrepancy, then the registered nurse will make the proper documentation as provided by the doctor's office. A nursing note signed by the registered nurse will be entered explaining the missing entries. The registered nurse will initial all entries made by our personal care home.

Signature of Legal Entity Representative

Robert J. Delby

Printed Name and Title of Legal Entity Representative

Robert J. Delby Administrator

Date 3-17-17

Anne Scaviano 4-7-17

4-7-17

Attached:

Corrected Medical Evaluation and Nursing note for Patricia Hummel
Corrected Medical Evaluation and Nursing note for Florence Strawser