



pennsylvania
DEPARTMENT OF HUMAN SERVICES

MAY 17 2017

Ms. Irene Nelson,
Administrator
8253 Thouron Avenue
Philadelphia, Pennsylvania 19150

RE: New Manor Personal Care Boarding Home
2211 West Venango Street
Philadelphia, Pennsylvania 19140
License #: 115530

Dear Ms. Nelson:

As a result of the Department of Human Services' annual licensing inspection on February 24, 2017 of the above facility, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa.Code Ch. 2600 must be maintained.

In an effort to improve our licensing processes, the Bureau of Human Services Licensing is soliciting feedback about your recent human services licensing inspection experience. To participate in the online provider survey, launch your web browser and go to https://www.surveymonkey.com/r/BHSL_Inspection.

The survey is brief and will only take about 5 minutes to complete. Your participation in the survey is completely voluntary and all of your responses will be kept confidential. The responses will be reviewed as part of an aggregate of provider inspection responses. Thank you in advance for providing feedback.

Sincerely,

A handwritten signature in black ink that reads "J. Rowe".

Jacqueline L. Rowe
Director

Enclosure
License Inspection Summary

Violation Report: 11553 - 02/24/2017 - Parker, Shawn
 PCH Name: NEW MANOR PERSONAL CARE BOARDING HOME

1. REGULATION 65 Pa.Code §2600
 2600.20(b)(1) - The home shall keep a record of financial transactions with the resident, including the dates, amounts of deposits, amounts of withdrawals and the current balance.

2a. DESCRIPTION OF VIOLATION
 The home manages the finances for all the SSI residents. The home did not maintain a record of financial transactions for residents # 1, #2, and #3. The home had a record of showing the residents paid their rent and were given the \$85.00 stipend. However records of deposits and withdraws from the accounts were not kept. The administrator stated all of those records were given to her tax person and she had no record of the transactions in the home.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
 Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

The Administrator is responsible to remain compliant with 2600.20(b)(1); residents statements will be available upon request; physical documentation will be maintained at the facility with additional support from electronic devices (Computer generated).

Repeat Violation: No	Date(s) of Previous Violation(s):	2013	2014	2015
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Signature of Legal Entity Representative (Required on EVERY Page) *Irene Nelson*

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) *IRENE NELSON ADMINISTRATOR* Date *3/23/17*

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The above plan of correction is approved as of *3/30/17* (Date)

Plan of correction implementation status as of *3/30/17* (Date)

The above plan of correction was approved by *[Signature]* (Initials)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented

Violation Report: 11553 - 02/24/2017 - Parker, Shawn
 PCH Name: NEW MANOR PERSONAL CARE BOARDING HOME

1. REGULATION 55 Pa.Code §2600
 2600.251(b) - The entries in a resident's record shall be permanent, legible, dated and signed by the staff person making the entry.

2a. DESCRIPTION OF VIOLATION
 The RASP for Resident # 1 had white out on pages 3, 8, and 11 under the sections doing laundry, shopping, plan to meet physical need, and social and recreational needs. The RASP for resident # 2 had white out on pages # 1 under the dentist section.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
 Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

The Administrator is responsible to remain compliant with 2600.251 (B); residents record will remain permanent legible dated/signed by the staff making the entry. It's the Administrator responsibility to train the staff and/or retrain annually.

Repeat Violation: No	Date(s) of Previous Violation(s):	2013	2014	2015
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Signature of Legal Entity Representative (Required on EVERY Page) *Irene Nelson*

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) **IRENE NELSON Administrator** Date **3/23/17**

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