



**pennsylvania**  
DEPARTMENT OF HUMAN SERVICES

APR 05 2017

Ms. Holly Schade,  
VP Home & Health Services  
ACTS Retirement – Life Communities, Inc.  
375 Morris Road  
West Point, Pennsylvania 19486

RE: Oakbridge Terrace at Gwynedd Estates  
301 Norristown Road  
Ambler, Pennsylvania 19002  
License #: 138970

Dear Ms. Schade:

As a result of the Department of Human Services' annual licensing inspection on February 23, 2017, we have found the above facility to be in compliance with 55 Pa.Code Ch. 2800 (relating to Assisted Living Residences).

In an effort to improve our licensing processes, the Bureau of Human Services Licensing is soliciting feedback about your recent human services licensing inspection experience. To participate in the online provider survey, launch your web browser and go to [https://www.surveymonkey.com/r/BHSL\\_Inspection](https://www.surveymonkey.com/r/BHSL_Inspection).

The survey is brief and will only take about 5 minutes to complete. Your participation in the survey is completely voluntary and all of your responses will be kept confidential. The responses will be reviewed as part of an aggregate of provider inspection responses. Thank you in advance for providing feedback.

Sincerely,

A handwritten signature in black ink, appearing to read "J. Rowe".

Jacqueline L. Rowe  
Director