



**pennsylvania**  
DEPARTMENT OF HUMAN SERVICES

Sent via e-mail to: [REDACTED]  
MAILING DATE: April 4, 2017

Ms. Mary Jane Dugas, Executive Director  
Highland Park Senior Living LLC  
874 Schechter Drive  
Wilkes-Barre Township, Pennsylvania 18702

RE: Highland Park Senior Living  
License #: 226300

Dear Dugas:

As a result of the Department of Human Services' licensing inspection on January 31, 2017 of the above facility, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa.Code Ch. 2600 must be maintained.

Sincerely,

*Anne Graziano*  
Anne Graziano  
Regional Licensing Administrator

Enclosure  
Licensing Inspection Summary



**Violation Report:** 22630 - 01/31/2017 - Dumas, Gerald  
**PCH Name:** HIGHLAND PARK SENIOR LIVING

**1. REGULATION 55 Pa.Code §2600**  
 2600.162(c) - Menus, stating the specific food being served at each meal, shall be prepared for 1 week in advance and shall be followed: Weekly menus shall be posted 1 week in advance in a conspicuous and public place in the home.

**2a. DESCRIPTION OF VIOLATION**  
 A current menu for the week of 1/29/17 is not posted on the home's main bulletin board. The posted menu was from "fall 2016." The menu posted does not reflect what was actually served on 1/31/17.

**3. PLAN OF CORRECTION (POC)** (Attach pages as necessary. Remember that you must sign and date any attached pages.)  
 Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

This violation was a result of a change of management. Exciting new menus had been created and sent to the printer that day but had not been posted. The residents had been notified of the change of menu at breakfast time but staff neglected to note the change on the posted menu.

Staff have been counseled on the importance of posting accurate menus so the residents will know what to expect at meals.

The Director of Dining will be responsible to ensure that all menus posted are up to date and correctly display the menu items being served. The menus will be posted in a conspicuous and public place in the facility.

*Adm will oversee to ensure ongoing compliance. KP 4-1-17*

<b>Repeat Violation:</b> No	<b>Date(s) of Previous Violation(s):</b>
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**Signature of Legal Entity Representative**  
 (Required on EVERY Page) *Kristen Anziccola*

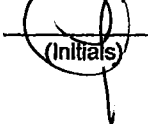
<b>Printed Name and Title of Legal Entity Representative</b> (Required on EVERY Page) <i>Kristen Anziccola</i>	<b>Date</b> <i>3/27/17</i>
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**DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!**

The above plan of correction is approved as of 4-1-17  
 (Date)

Plan of correction implementation status as of 4-1-17  
 (Date)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented

The above plan of correction was approved by   
 (Initials)