



pennsylvania
DEPARTMENT OF HUMAN SERVICES

APR 26 2017

Ms. Deena Brant,
Managing Director
Columbia Cottage Hanover, LLC
2288 Grandview Road
Hanover, Pennsylvania 17331

RE: Columbia Cottage Hanover, LLC
License #: 330220

Dear Ms. Brant:

As a result of the Department of Human Services' annual licensing inspection on January 18, 2017 of the above facility, the violations with 55 Pa.Code Ch. 2800 (relating to Assisted Living Residences) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa.Code Ch. 2800 must be maintained.

In an effort to improve our licensing processes, the Bureau of Human Services Licensing is soliciting feedback about your recent human services licensing inspection experience. To participate in the online provider survey, launch your web browser and go to https://www.surveymonkey.com/r/BHSL_Inspection.

The survey is brief and will only take about 5 minutes to complete. Your participation in the survey is completely voluntary and all of your responses will be kept confidential. The responses will be reviewed as part of an aggregate of provider inspection responses. Thank you in advance for providing feedback.

Sincerely,

A handwritten signature in black ink, appearing to read 'J. Rowe'.

Jacqueline L. Rowe
Director

Enclosure
Licensing Inspection Summary

LICENSING INSPECTION SUMMARY
Assisted Living Residences – 55 Pa.Code § 2800

PCH Name: Columbia Cottage Hanover, LLC		License Number: 330220
Address: 2288 Grandview Road Hanover, Pennsylvania 17331		County: York
Administrator: Deena Brant		
Legal Entity Name: Columbia Cottage Hanover, LLC		
Legal Entity Address: 2288 Grandview Road Hanover, Pennsylvania 17331		
Certificate(s) of Occupancy: C-2 LP (L&I) 3/15/2007; I-1 (Penn Township) 3/26/2007		
Type of Inspection: Full		
Reason(s) for inspection(s): Renewal		
On-Site Inspections Dates and Department Representatives On-Site: January 18, 2017 Denise Gillespie and Dale Rosenblat		
Off-Site Inspection Dates and Inspectors, if Applicable:		
Resident Demographic Data as of Inspection Dates		
Licensed Capacity: 48	Number of Residents who:	
Number of Residents Served: 38	Receive Supplemental Security Income: 0	
Secured Dementia Care Unit In Home: No	Are 60 Years of Age or Older: 37	
Area: N/A	Have Mental Illness: 0	
Secured Unit Capacity, if Applicable: N/A	Have an Intellectual Disability: 0	
Number of Residents Served in Secured Dementia Care Unit, if applicable: N/A	Have a Mobility Need: 3	
Number of Current Hospice Residents: 1	Have a Physical Disability: 1	
Number of Hospice Residents in past year: 4		

RECEIVED

LICENSING INSPECTION SUMMARY
Assisted Living Residences – 55 Pa.Code § 2800

Regulation

22a1 - The following admission documents shall be completed for each resident: A medical evaluation completed within 60 days prior to admission on a form specified by the Department.

Violation:

Resident #1's Date of Admission was on [redacted] 2016. The Initial Medical Evaluation was completed on [redacted] 2016.

Plan of Correction

All prospective resident Medical Evaluations will be reviewed by managing Director or designee prior to admission to assess for completion + compliance within the 60 day time frame. A Quality assurance form will be utilized to monitor all new admission medical evaluations. (See attached)

It will be explained to all prospective residents + POA's prior to admission that they must see their PCP and have medical evaluation signed + completed prior to admission to Columbia Cottage. Managing director will continue to utilize "Resident file checklist" on admission to assist with compliance. Date of medical evaluation will be noted on form. (See attached form)

Printed Name and Title of Legal Entity Representative (Required on all pages)

Deena Grant Managing Director

Signature of Legal Entity Representative (Required on all pages)

Deena Grant Managing Director

Date 3/3/17

DEPARTMENT USE ONLY – HOMES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of 3-30-17
(Date)

The above plan of correction was approved by DE
(Initials)

Plan of correction implementation status as of 3-30-17:
(Date)

- Fully Implemented
- Partially Implemented – Adequate Progress
- Partially Implemented – Inadequate Progress
- Not Implemented

LICENSING INSPECTION SUMMARY
Assisted Living Residences – 55 Pa.Code § 2800

Regulation

§ 2800.65. Staff orientation and direct care staff person training and orientation.

(j) Direct care staff persons, ancillary staff persons, substitute personnel and regularly scheduled volunteers shall be trained annually in the following areas:

- (1) Fire safety completed by a fire safety expert or by a staff person trained by a fire safety expert. Videos prepared by a fire safety expert are acceptable for the training if accompanied by an onsite staff person trained by a fire safety expert.
- (2) Emergency preparedness procedures and recognition and response to crises and emergency situations.
- (3) Resident rights.
- (4) The Older Adult Protective Services Act (35 P.S. §§ 10225.101—10225.708).
- (5) Falls and accident prevention.
- (6) New population groups that are being served at the residence that were not previously served, if applicable.

Violation:

Staff Member A did not have training in the following topics during the training year, January to December 2016:

- 1. Fire Safety
- 2. Emergency Preparedness
- 3. Residents Rights

Plan of Correction

all annual mandatory training has been posted and employees were instructed they must attend the mandatory training or they will be removed from schedule until training is made up. This will be audited by Resident Services Director or designee for compliance. Staff attendances to training will continue on designated form to keep track of compliance.

Attached annual training and copy of Relias online training. April - Resident rights + July abuse

Printed Name and Title of Legal Entity Representative (Required on all pages)

Deena Grant LMANAGING Director

Signature of Legal Entity Representative (Required on all pages)

Deena Grant

Date

3/30/17

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