pennsylvania
DEPARTMENT OF HUMAN SERVICES

Sent via e-mail: anne.brudelie@kidspeace.org; eric.benetz@kidspeace.org
Mailing Date: January 30, 2017

Ms. Susan Mullen, Executive Vice President of PA Residential
Kidspeace National Centers, Inc.
2085 Independence Drive
Schnecksville, Pennsylvania 18078

RE: Fulton House
Orchard Hills Campus
5300 Kidspeace Drive
Orefield, Pennsylvania 18069
License #: 206950

Dear Ms. Mullen:

As a result of the Department of Human Services' licensing inspection on January 16, 2017 of the above facility, the violations with 55 Pa.Code Ch. 3800 (relating to Child Residential and Day Treatment Facilities) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa.Code Ch. 3800 must be maintained.

Sincerely,

Brian Hazlak, MA
Child Residential Licensing Manager

Enclosure
Licensing Inspection Summary

VIOLATION REPORT
CHILD RESIDENTIAL LICENSING - 55 Pa.Code Chapter 3800

Facility Name: FULTON HOUSE	**License Number:** 20695
Address: 5300 KIDSPEACE DRIVE, OREFIELD, PA 18069	**County:** Lehigh
Director: Eric Benetz	**Region:** NORTHEAST
Legal Entity Name: KIDSPEACE NATIONAL CENTERS INC	
~~**Legal Entity Address:** 4085 INDEPENDENCE DRIVE, SCHNECKSVILLE, PA 18078~~	

Certificate(s) of Occupancy
C-2 LP
10/09/1991
L & I

Program Type:	**Licensed Capacity:**	**Number of Children Served:**
Residential Services	22	13

Type of Inspection: Partial	**BHA Docket Number:**	**Notice:** Unannounced

Reason(s) for Inspection(s)
Incident

On-Site Inspections Dates and Department Representatives On-Site
01/16/2017: Piazza, Mark; Piazza, Gerard; Bosack, Amie; Roman, Erin

Off-Site Inspection Dates and Inspectors, if Applicable

Other Details

Partial or Full Triggers:	**Random Indicators:**

Child Demographic Data as of Inspection Dates

Age of Children:	**Number of Children who:**
0 to 5 years: 0	**Are Adjudicated Delinquent:** 5
6 to 13 years: 1	**Are Dependent:** 6
14 to 17 years: 12	**Have Mental Illness:** 13
18 to 21 years: 0	**Have an Intellectual Disability:** 1
	Have a Physical Disability: 0

Licensing Inspection Summary: 20695 - 01/16/2017 - Piazza, Mark
Facility Name: FULTON HOUSE

1. REGULATION 55 Pa.Code §3800
3800.32(b) - A child may not be abused, mistreated, threatened, harassed or subject to corporal punishment.

2a. DESCRIPTION OF VIOLATION
On [redacted] Child # 1 received treatment at Sacred Heart ER for a head injury and forehead laceration stemming from a manual restraint initiated by Staff Member A. Child # 1 had a 1 cm linear laceration in a oblique placement in the center of his/her forehead, resulting from Child # 1 hitting his/her head off of a wall during the restraint. The laceration was sealed with Derma Bond.There is a preponderance of evidence to suggest that Staff Member A did not utilize proper de-escalation techniques that could have prevented the need for a manual restraint.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

Attachment #2

Repeat Violation: No	Date(s) of Previous Violation(s):			

Signature of Legal Entity Representative
(Required on EVERY Page) Eric Benetz Senior Director

Printed Name and Title of Legal Entity Representative
(Required on EVERY Page) Eric Benetz **Date** 1/30/17

DEPARTMENT USE ONLY - FACILITIES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of 1-30-17 (Date)

The above plan of correction was approved by BH (Initials)

Plan of correction implementation status as of 1-30-17 (Date)

- ☐ Fully Implemented
- ☒ Partially Implemented - Adequate Progress
- ☐ Partially Implemented - Inadequate Progress
- ☐ Not Implemented

Licensing Inspection Summary: 20695 - 01/16/2017 - Piazza, Mark
Facility Name: FULTON HOUSE

1. REGULATION 55 Pa.Code §3800
3800.202(c) - For each incident in which use of a restrictive procedure is considered:
(1) Every attempt shall be made to anticipate and de-escalate the behavior using methods of intervention less intrusive than restrictive procedures.

2a. DESCRIPTION OF VIOLATION
~~Child # 1 was put into a manual restraint initiated by Staff Member A on [redacted] There is a preponderance of evidence~~ to suggest that Staff Member A did not utilize proper de-escalation techniques that could have prevented the need for a manual restraint.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

Attachment #1

Repeat Violation: No	Date(s) of Previous Violation(s):			

Signature of Legal Entity Representative (Required on EVERY Page) Eric Bineft Senior Director

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) Eric Benefit — **Date** 1/30/17

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A-1 BH 1-30-17

Attachment #1

3800.202c
It was determined that this was a retraining issue with this staff member as [redacted] tried everything [redacted] knew but after review with the APD and the House Manager [redacted] became aware of several other strategies he could have attempted prior to going hands on. These discussions and supervision took place on [redacted] and [redacted] was able to quickly understand the other opportunities he had to try and de-escalate this situation prior to utilizing SCM.

Attachment #2

3800.32b
This finding was a result of the previous violation (3800.202) citing a preponderance of evidence that the staff member in question did not utilize proper de-escalation techniques that could have prevented the need for a manual restraint.
The House Manager and the Assistant Program Director had met with [redacted] and reviewed strategies he can utilize to better manage crisis situations on [redacted] and [redacted] The House Manager will also meet with the Fulton House team about the management of crisis situations as a review during their team meeting, and identify alternatives that can be attempted prior to utilizing a manual restraint.

1/30/17
Eric Bentz Senior Director