



**pennsylvania**  
DEPARTMENT OF HUMAN SERVICES

MAY 17 2017

Ms. Michelle Hamilton,  
Chief of Senior Living Operations  
Country Meadows of Hershey Associates  
830 Cherry Drive  
Hershey, Pennsylvania 17033

RE: Country Meadows of Hershey  
451 Sand Hill Road  
Hershey, Pennsylvania 17033  
License #: 342830

Dear Ms. Hamilton:

As a result of the Department of Human Services' annual licensing inspections on January 11, 2017 and January 12, 2017, and the corrections you have made after our inspection, we have found the above facility to be in compliance with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes).

In an effort to improve our licensing processes, the Bureau of Human Services Licensing is soliciting feedback about your recent human services licensing inspection experience. To participate in the online provider survey, launch your web browser and go to [https://www.surveymonkey.com/r/BHSL\\_Inspection](https://www.surveymonkey.com/r/BHSL_Inspection).

The survey is brief and will only take about 5 minutes to complete. Your participation in the survey is completely voluntary and all of your responses will be kept confidential. The responses will be reviewed as part of an aggregate of provider inspection responses. Thank you in advance for providing feedback.

Sincerely,

Jacqueline L. Rowe  
Director

Enclosure  
Licensing Inspection Summary



Violation Report: 34283 - 01/11/2017 - Gillespie, Denise  
 PCH Name: COUNTRY MEADOWS OF HERSHEY

**1. REGULATION 55 Pa.Code §2600**

2600.84 - Heat sources, such as steam and hot heating pipes, water pipes, fixed space heaters, hot water heaters and radiators exceeding 120°F that are accessible to the resident must be equipped with protective guards or insulation to prevent the resident from coming in contact with the heat source.

**2a. DESCRIPTION OF VIOLATION**

An electric fireplace located in the sunroom of the secured dementia care unit produces heat. There is no protective guard in place to prevent residents from coming in contact with the fireplace.

**3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)**

*Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.*

The electric fireplace was immediately disconnected on 1/11/17 while the inspectors were on the premises and is no longer in use.

Repeat Violation: No	Date(s) of Previous Violation(s):	
Signature of Legal Entity Representative (Required on EVERY Page)		
Printed Name and Title of Legal Entity Representative (Required on EVERY Page) Michelle Hamilton Chief of Senior Living Operations		Date March 17, 2017

**DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!**

The above plan of correction is approved as of 3-30-17  
(Date)

The above plan of correction was approved by BE  
(Initials)

Plan of correction implementation status as of 3-30-17  
(Date)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented