



pennsylvania
DEPARTMENT OF HUMAN SERVICES

MAY 15 2017

Mr. Fred Wheeler,
President
Wheeler Care Centers, Inc.
P.O. Box 70
Glenmore, Pennsylvania 19343

RE: Colonial Woods
1710 Creek Road
Glenmore, Pennsylvania 19343
License #: 198230

Dear Mr. Wheeler:

As a result of the Department of Human Services' annual licensing inspection on January 10, 2017 of the above facility, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa.Code Ch. 2600 must be maintained.

In an effort to improve our licensing processes, the Bureau of Human Services Licensing is soliciting feedback about your recent human services licensing inspection experience. To participate in the online provider survey, launch your web browser and go to https://www.surveymonkey.com/r/BHSL_Inspection.

The survey is brief and will only take about 5 minutes to complete. Your participation in the survey is completely voluntary and all of your responses will be kept confidential. The responses will be reviewed as part of an aggregate of provider inspection responses. Thank you in advance for providing feedback.

Sincerely,

A handwritten signature in black ink, appearing to read "J. Rowe".

Jacqueline L. Rowe
Director

Enclosure
License Inspection Summary

VIOLATION REPORT
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600

PCH Name: COLONIAL WOODS		License Number: 19823
Address: 1710 CREEK ROAD, GLENMORE, PA 19343		County: Chester
Administrator: Isla Mae Allison		Region: CENTRAL
Legal Entity Name: WHEELER CARE CENTERS INC		
Legal Entity Address: P.O. BOX 70, GLENMORE, PA 19343		
Certificate(s) of Occupancy		
C-2 LP 04/11/1997 Labor and Industry		
Staffing Hours		
Resident Support: 0	Total Daily Staff: 25	Waiving Staff: 19
Type of Inspection: Full	BHA Docket Number:	Notice: Unannounced
Reason(s) for inspection(s)		
Renewal		
On-Site Inspections Dates and Department Representatives On-Site		
01/10/2017: Gillespie, Denise; Rosenblat, Dale		
Off-Site Inspection Dates and Inspectors, if Applicable		
Other Details:		
Partial or Full Triggers: N/A		Random Indicators: N/A
Resident Demographic Data as of Inspection Dates		
Licensed Capacity: 31 Number of Residents Served: 22 Secured Dementia Care Unit in Home: No Area: Secured Dementia Unit Capacity, if Applicable: Number of Residents Served in Secured Dementia Care Unit, if applicable: Number of Current Hospice Residents: 1 Number of Hospice Residents in past year: 3	Number of Residents who: Receive Supplemental Security Income: 7 Are 80 Years of Age or Older: 16 Have Mental Illness: 14 Have an Intellectual Disability: 0 Have a Mobility Need: 3 Have a Physical Disability: 0	

Violation Report: 19823 - 01/10/2017 - Gillespie, Denise
 PCH Name: COLONIAL WOODS

1. REGULATION 55 Pa.Code §2600

2600.132(d) - Residents shall be able to evacuate the entire building to a public thoroughfare, or to a fire-safe area designated in writing within the past year by a fire safety expert within the period of time specified in writing within the past year by a fire safety expert.

2a. DESCRIPTION OF VIOLATION

The fire drill record for the drill conducted on 9/10/2016 indicates that 19 residents were present in the home but only 18 residents evacuated.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

Immediate Action: The resident in question refused to leave despite banging on the door and telling [redacted] must evacuate. [redacted] signed an Admission Agreement that contained verbiage regarding each resident must participate in fire drills. The Administrator counselled the resident that [redacted] must participate in fire drills; [redacted] burnt up in the fire; and, if [redacted] didn't [redacted] would be given a 30-days notice to leave Colonial Woods. [redacted] was counselled by the fire chief, also. *A 30-day notice was given to the identified resident, effective 2/14/2017. DE*

On-Going:

Staff on duty during a fire drill must check all room to assure all residents have evacuated before the drill can be called to end.

The procedure for evacuating during a fire drill has been reiterated to all staff members in written form. This was done on January 12, 2017. Staff member(s) will check all rooms prior to notifying the Administrator to call an end to the drill. All resident must evacuate during a drill, including those on hospice who are not bedridden—even if it means exceeding the time allowed per the fire safety expert. In that event, another fire drill will be conducted with 48 hours.

Repeat Violation: No	Date(s) of Previous Violation(s):	
Signature of Legal Entity Representative (Required on EVERY Page)	IsiaMae Allison	<i>IsiaMae Allison, Mgr./Admin.</i>
Printed Name and Title of Legal Entity Representative (Required on EVERY Page)	Wheeler Care Centers, Inc	Date 3/22/2017

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The above plan of correction is approved as of 3-22-17
(Date)

Plan of correction implementation status as of 3-22-17
(Date)

The above plan of correction was approved by BE
(Initials)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented