pennsylvania
DEPARTMENT OF HUMAN SERVICES

CERTIFIED MAIL – RETURN RECEIPT REQUESTED
MAILING DATE: 2/7/17

Mr. Mark Mortimer, COO
Adelphoi, Village
1119 Village Way
Latrobe, Pennsylvania 15650

RE: Williams
521 Municipal Drive
Duncansville, Pennsylvania 16635
License #: 318370

Dear Mr. Mortimer,

As a result of the Department of Human Services' licensing inspection on January 9, 2017 of the above facility, the violations with 55 Pa.Code Ch. 3800 (relating to Child Residential and Day Treatment Facilities) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa.Code Ch. 3800 must be maintained.

Sincerely,

Alex Shambach
Child Residential Licensing Manager

Enclosure
Licensing Inspection Summary

VIOLATION REPORT
CHILD RESIDENTIAL LICENSING - 55 Pa.Code Chapter 3800

Facility Name: WILLIAMS	**License Number:** 31637
Address: 521 MUNICIPAL DRIVE, DUNCANSVILLE, PA 16635	**County:** Blair
Director: Rich Shingler	**Region:** CENTRAL
Legal Entity Name: ADELPHOI VILLAGE INC	
Legal Entity Address: 1119 VILLAGE WAY, LATROBE, PA 15650	

Certificate(s) of Occupancy
C-2 LP
11/20/2003
Labor and Industry

Program Type:	**Licensed Capacity:**	**Number of Children Served:**
Residential Services	16	13

Type of Inspection: Partial	**BHA Docket Number:**	**Notice:** Unannounced

Reason(s) for Inspection(s)
Incident

On-Site Inspections Dates and Department Representatives On-Site
01/03/2017: Harris, Kristina; Yost, Diana

Off-Site Inspection Dates and Inspectors, if Applicable
01/09/2017: Harris, Kristina; Yost, Diana

Other Details

Partial or Full Triggers:	**Random Indicators:**

Child Demographic Data as of Inspection Dates

Age of Children:
0 to 5 years: 0
6 to 13 years: 1
14 to 17 years: 11
18 to 21 years: 1

Number of Children who:
Are Adjudicated Delinquent: 12
Are Dependent: 1
Have Mental Illness: 9
Have an Intellectual Disability: 7
Have a Physical Disability: 0

Director OK 2-1-17

Licensing Inspection Summary: 31837 - 01/03/2017 - Harris, Kristina
Facility Name: WILLIAMS

1. REGULATION 55 Pa.Code §3800
3800.15(a) - The facility shall immediately report suspected abuse of a child in accordance with 23 Pa.C.S. § § 6301-6385 (relating to the Child Protective Services Law) and Chapter 3490 (relating to protective services).

2a. DESCRIPTION OF VIOLATION
On [redacted] Resident #1 was placed in a choke hold and thrown to the ground by Staff Member A. Staff Member B witnessed the event and contacted his/her supervisor, Staff Member C, immediately following the event. Staff Member B did not report the incident directly to ChildLine. Staff Member C did not report the incident to ChildLine until [redacted]

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

Adelphoi Village would like to clarify further the above citation. Staff Member B witnessed the event occur between Staff Member A and Resident #1, and it was viewed as an innappropriate and unacceptable horseplay event. Immediately following the event, Staff Member B asked Staff Member A to leave the facility, to which he complied. Staff Member B reported to Staff Member C via text message that Staff Member A was being inappropriate with a Resident in regards to horseplay, but never once mentioned a Resident being abused. Resident #1 was assessed by Staff Member B following the incident, and he did not report any injuries and did not feel as though [redacted] was "physically abused". To reference (PA § 3490.11.a), "A person must make a report of suspected child abuse to ChildLine or a county agency if the person has reasonable cause to suspect that a child has been abused". The following day [redacted] Resident #1 reported to Staff Member B that [redacted] knee hurt from the incident. Staff Member B reported this information to Staff Member C which prompted a full investigation. At this time, a ChildLine report was completed immediately and Staff Member A was also terminated as an employee at Adelphoi Village for [redacted] inappropriate actions. Resident #1 was provided a doctor's appointment to address [redacted] knee pain, and it was determined that [redacted] received a minor bruise on [redacted] knee.

To uphold compliance with Regulation (3800.15(a)), the Director has facilitated one team meeting thus far, including an in-unit training on [redacted] on Adelphoi's no-touch policy and ChildLine reporting. Please see the attached documentation. The Director will also facilitate staff meetings on February 14, 2017, February 28, 2017 and March 14, 2017 and will maintain a running agenda regarding having appropriate interactions with residents in care at all times, ensuring their safety and demonstrating respect. The Director will also continue to discuss these topics in individual clinical supervision meetings with staff members on a month to month basis.

Upon completion of this information, the Director will provide documentation in the form of staff meeting minutes to the Compliance Caseworker for final review.

Repeat Violation: No	Date(s) of Previous Violation(s):			

Signature of Legal Entity Representative (Required on EVERY Page) [signature]

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) Jennifer McMaron Director QA | **Date** 2-1-17

DEPARTMENT USE ONLY - FACILITIES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of 2-7-17 (Date)

The above plan of correction was approved by [signature] (Initials)

Plan of correction implementation status as of 2-7-17 (Date)

- ☐ Fully Implemented
- ☒ Partially Implemented - Adequate Progress
- ☐ Partially Implemented - Inadequate Progress
- ☐ Not Implemented

Licensing Inspection Summary: 31837 - 01/03/2017 - Harris, Kristina
Facility Name: WILLIAMS

1. REGULATION 55 Pa.Code §3800
3800.32(b) - A child may not be abused, mistreated, threatened, harassed or subject to corporal punishment.

2a. DESCRIPTION OF VIOLATION
On [redacted] Resident #1 was placed in a choke hold and thrown to the ground by Staff Member A. Resident #1 sustained bruising on his/her knee as a result of Staff Member A's actions.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

Adelphoi Village would like to provide clarity on the above citation. Adelphoi Village believes that this was an event of inappropriate and unnacceptable horseplay. While filing the ChildLine report, the operator stated to Staff Member C that they would not be accepting the allegation as abuse, and rather would be filing the allegation as a "complaint".

Staff Member A was immediately terminated from Adelphoi Village.

To uphold compliance with Regulation (3800.32(b)), the Director has facilitated one team meeting thus far, including an in-unit training on [redacted] on Adelphoi's no-touch policy and ChildLine reporting. Please see the attached documentation. The Director will also facilitate staff meetings on February 14, 2017, February 28, 2017 and March 14, 2017 and will maintain a running agenda regarding having appropriate interactions with residents in care at all times, ensuring their safety and demonstrating respect. These staff meetings will also stress Adelphoi Village's strict no-touch policy that states that the only time a staff member may put their hands on a resident is in a situation where the resident is unsafe to themselves or others. The Director will also continue to complete random unannounced rounds at the facility at a minimum of two times per month to ensure staff members are displaying and having appropriate interactions with the residents in care at all times.

Furthermore, the Director will continue to meet with the residents in care at a minimum of one time per month to discuss how staff members display interactions with them. If necessary, the Director will execute Adelphoi Village's disciplinary policy, and will report all imperative information to the Human Resources Department, Program Director, and ChildLine when necessary. Upon completion of this information, the Director will again provide documentation of staff meeting minutes, and any other necessary documentation to the Compliance Caseworker for final review.

Repeat Violation: No	Date(s) of Previous Violation(s):			
Signature of Legal Entity Representative (Required on EVERY Page)				
Printed Name and Title of Legal Entity Representative (Required on EVERY Page)	Jennifer McCloren Teacher QA		**Date**	2-1-17

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