



pennsylvania
DEPARTMENT OF HUMAN SERVICES

Sent via e-mail to [REDACTED]
MAILING DATE: April 4, 2017

Mr. Lee Dwinal, Executive Director
5485 Perkiomen Avenue Operations LLC
5485 Perkiomen Avenue
Reading, Pennsylvania 19606

RE: Berkshire Commons, Genesis Healthcare
License: 221990

Dear Mr. Dwinal:

As a result of the Department of Human Services' licensing inspection on January 6, 2017 of the above facility, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa.Code Ch. 2600 must be maintained.

Sincerely,

Anne Graziano
Anne Graziano
Regional Licensing Administrator

Enclosure
Licensing Inspection Summary

Violation Report: 22199 - 01/06/2017 - Dumas, Gerald
 PCH Name: BERKSHIRE COMMONS GENESIS HEALTHCARE

1. REGULATION 55 Pa.Code §2600
 2600.42(c) - A resident shall be treated with dignity and respect.

2a. DESCRIPTION OF VIOLATION
 On 12/12/16 at approximately 12 – 12:30 a.m. Resident # 1 rang the call bell seeking the assistance of staff person A while on the commode. Resident # 1 needed personal care assistance in the bathroom. Staff Person A failed to addresses resident # 1's needs stating "I don't have gloves" and that the resident doesn't have that kind of service. Resident # 1 requested to be transferred back to his/her room. Staff person A walked away from resident # 1 leaving resident # 1 on the commode as per an interview with resident # 1.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
 Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

On [redacted] 16, when the resident reported the incident, the staff member was immediately suspended pending the outcome of an investigation, and we reported the case to the Department of Human Services and Berks County Area Agency on Aging. Based on the investigation, we found her to have not properly cared for resident #1, and terminated her employment.

All staff are trained on resident rights and abuse during new hire orientation, and annually. Any reported concern is investigated and dealt with according to our policies and PA code 2600.

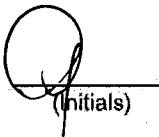
Adm will oversee to ensure ongoing compliance.

Repeat Violation: No	Date(s) of Previous Violation(s):			
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Signature of Legal Entity Representative
 (Required on EVERY Page) *Lee Durnal*

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) <i>LEE DURNAL EXECUTIVE DIRECTOR</i>	Date <i>2/15/17</i>
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The above plan of correction is approved as of <u>4-1-17</u> (Date)	Plan of correction implementation status as of <u>4-1-17</u> (Date)
The above plan of correction was approved by  (Initials)	<input type="checkbox"/> Fully Implemented <input checked="" type="checkbox"/> Partially Implemented - Adequate Progress <input type="checkbox"/> Partially Implemented - Inadequate Progress <input type="checkbox"/> Not Implemented