



pennsylvania

DEPARTMENT OF HUMAN SERVICES

Sent via fax to [REDACTED]
Mailing Date: March 8, 2017

Mr. Ronald E. Insinger, Owner/President
Insinger's Personal Care Home Inc.
2075 Meadow Lane
Montoursville, Pennsylvania 17754

RE: Insinger's Boarding Home
673 Campbell Street
Williamsport, Pennsylvania 17701
License #: 202100

Dear Mr. Insinger:

As a result of the Department of Human Services' licensing inspection on January 6, 2017 of the above facility, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa.Code Ch. 2600 must be maintained.

Sincerely,

A handwritten signature in cursive script that reads "Michele Moskalczyk".

Michele Moskalczyk
Regional Licensing Administrator

Enclosure
Licensing Inspection Summary

Violation Report: 20210 - 01/06/2017 - Rushin, Julianne

PCH Name: INSINGER S BOARDING HOME

1. REGULATION 55 Pa.Code §2600

2600.15(a) - The home shall immediately report suspected abuse of a resident served in the home in accordance with the Older Adults Protective Services Act (35 P.S. Sections 10225.701 - 10225.707) and 6 Pa. Code Sections 15.21 - 15.27 (relating to reporting suspected abuse) and comply with the requirements regarding restrictions on staff persons.

2a. DESCRIPTION OF VIOLATION

On 1/5/17, resident #1 reported to his/her Behavioral Health Consultant at the Susquehanna Community Health and Dental Center that he/she was sexually assaulted in his/her room at Insinger's Boarding Home by resident #2. Resident #1 stated that it happened numerous times over the past month and that he/she reported it to staff in the home. The allegation was reported to Adult Protective Services (APS) on 1/5/17 by the Behavioral Health Consultant. Administrator "A" failed to report the allegation of abuse immediately to APS when resident #1 reported it to him/her.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

The Administrator was unaware of any allegations of abuse prior to resident's doctor visit on 1-5-17 when talking to resident #1 [redacted] would only state "I'm not [redacted]" on 1-6-17 a report was faxed to the Department of Human Services Licensing and law enforcement was also called.

In the future the homes administrator will report all and or any suspected abuse under the guidelines and in a timely manner, and APS immediately. *The administrator is responsible for ongoing compliance.*

Repeat Violation: No

Date(s) of Previous Violation(s):

m
3/6/17

Signature of Legal Entity Representative (Required on EVERY Page)

Ronald E. Insinger

Printed Name and Title of Legal Entity Representative (Required on EVERY Page)

RONALD E. INSINGER, Owner

Date 2-28-2017

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The above plan of correction is approved as of

3/6/17
(Date)

Plan of correction implementation status as of

3/6/17
(Date)

The above plan of correction was approved by

m
(Initials)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented

Violation Report: 20210 - 01/06/2017 - Rushin, Julianne

PCH Name: INSINGER S BOARDING HOME

1. REGULATION 55 Pa.Code §2600

2600.16(c) - The home shall report the incident or condition to the Department's personal care home regional office or the personal care home complaint hotline within 24 hours in a manner designated by the Department. Abuse reporting shall also follow the guidelines in section 2600.15 (relating to abuse reporting covered by law).

2a. DESCRIPTION OF VIOLATION

On 1/5/17, resident #1 reported to his/her Behavioral Health Consultant at the Susquehanna Community Health and Dental Center that he/she was sexually assaulted in his/her room at Insinger's Boarding Home by resident #2. Resident #1 stated that it happened numerous times over the past month and that he/she reported it to staff in the home. Administrator "A" failed to report the allegation of abuse to the Department.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

The Administrator was unaware of any Abuse Allegations until [redacted] reported it to [redacted] doctor on 1-5-17, a report was forked to Adult Residential Licensing office on 1-6-17 reporting Allegations of Abuse. In the future the Administrator will report Allegations immediately

A investigation was also done by AFS the officer stated it was unfounded and for the home to contact him immediately if she makes any more allegations. The administrator is responsible for ongoing compliance in

Repeat Violation: No Date(s) of Previous Violation(s): 3/6/17

Signature of Legal Entity Representative (Required on EVERY Page) *Ronald E. Insinger*

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) **RONALD E. INSINGER** Date 2-28-2017

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The above plan of correction is approved as of 3/6/17 (Date)

Plan of correction implementation status as of 3/6/17 (Date)

The above plan of correction was approved by *m* (Initials)

- Fully Implemented
- Partially Implemented - Adequate Progress
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Violation Report: 20210 - 01/06/2017 - Rushin, Julianne
 PCH Name: INSINGER S BOARDING HOME

1. REGULATION 55 Pa.Code §2600

2600.201 - The home shall use positive interventions to modify or eliminate a behavior that endangers the resident himself/herself or others. Positive interventions include improving communications, reinforcing appropriate behavior, redirection, conflict resolution, violence prevention, praise, deescalation techniques and alternative techniques or methods to identify and defuse potential emergency situations.

2a. DESCRIPTION OF VIOLATION

Based on an interview with Administrator "A", resident #1 admitted on [redacted] 16, had a history of soliciting sexual favors for money and snack food prior to admission while living in the community. Since resident #1's admission, residents have complained to staff that he/she enters their rooms uninvited and solicits sexual favors for money and snack food. Resident #1's RASP does not address these behaviors. The home has failed to implement positive interventions to modify or eliminate resident #1's behavior that could place him/her in danger.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

The Administrator did not document the soliciting behavior, but had talked to resident #1 hoping to modify her behavior.

In the future the Administrator will document in a residents RASP any behavior that would endanger, promote interventions, violence prevention, praise, deescalation techniques, and any techniques or methods to prevent potential emergency situations in keeping our residents safe. The administrator shall monitor and be responsible for ongoing compliance

Repeat Violation: No	Date(s) of Previous Violation(s):	
Signature of Legal Entity Representative (Required on EVERY Page)		<i>Ronald E. Insinger</i> 3/6/17
Printed Name and Title of Legal Entity Representative (Required on EVERY Page)		Date
RONALD E. INSINGER		2-28-2017

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The above plan of correction was approved by <u><i>M</i></u> (Initials)	<input type="checkbox"/> Fully Implemented <input checked="" type="checkbox"/> Partially Implemented - Adequate Progress <input type="checkbox"/> Partially Implemented - Inadequate Progress <input type="checkbox"/> Not Implemented