



pennsylvania
DEPARTMENT OF HUMAN SERVICES

CERTIFIED MAIL – RETURN RECEIPT REQUESTED
MAILING DATE: JUN 22 2017

Ms. Lea B. Sargent, Owner/Administrator
Divinity Manor PCH, LLC
932-34 North 42nd Street
Philadelphia, Pennsylvania 19104

RE: Divinity Manor
License #: 138740

Dear Ms. Sargent:

As a result of the Department of Human Services' licensing inspection on 12/29/16, on which we conducted on-site inspections] of the above facility, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa.Code Ch. 2600 must be maintained.

← Sincerely,

A handwritten signature in black ink that reads "Roslyn Brewer DK".

Roslyn Brewer
Regional Licensing Administrator

Enclosure
Licensing Inspection Summary

Violation Report: 13874 - 12/29/2016 - Colon, Lissette

PCH Name: DIVINITY MANOR

1. REGULATION 55 Pa.Code §2600

2600.103(e) - Food served and returned from an individual's plate may not be served again or used in the preparation of other dishes. Leftover food shall be labeled and dated.

2a. DESCRIPTION OF VIOLATION

On 12/29/16, there were several frozen bags of chicken, beef, and pork products in the freezer not labeled or dated.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

The home does not cook pork products, however, the administrator will ensure that all bags of chicken and beef are labeled with the appropriate dates. Other food items in the freezer will also be labeled and dated. Administrator will create a form for staff to check and be trained daily that all food items are labeled + dated; and all expired items are disposed. This will all take effect 2/3/2017.

| | | | |
|----------------------|-----------------------------------|--|--|
| Repeat Violation: No | Date(s) of Previous Violation(s): | | |
|----------------------|-----------------------------------|--|--|

Signature of Legal Entity Representative
(Required on EVERY Page) *Stephanie A Sargent*

Printed Name and Title of Legal Entity Representative
(Required on EVERY Page) *STEPHANIE A SARGENT, Administrator* Date *2/3/17*

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!

| | |
|---|---|
| The above plan of correction is approved as of <i>6/10/17</i> (Date) | Plan of correction implementation status as of <i>5/10/17</i> (Date) |
| The above plan of correction was approved by <i>[Signature]</i> (Initials) | <input type="checkbox"/> Fully Implemented <input checked="" type="checkbox"/> Partially Implemented - Adequate Progress <input type="checkbox"/> Partially Implemented - Inadequate Progress <input type="checkbox"/> Not Implemented |

Violation Report: 13874 - 12/29/2016 - Colon, Lissette

PCH Name: DIVINITY MANOR

1. REGULATION 55 Pa.Code §2600
2600.103(g) - Food shall be stored in closed or sealed containers.

2a. DESCRIPTION OF VIOLATION

On 12/29/16, there were two bags of chicken leg quarters in the freezer opened and unsealed.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

Administrator will train staff on how to properly pack and store freezer items, such as chicken, to prevent opening or burning. With practice of the learned training, food in freezers will be preserved. There will be a daily check-list for staff to inspect meats and other items in the freezer to make sure they are sealed tightly and unpunctured. This will take effect as of 2/3/17.

Repeat Violation: No

Date(s) of Previous Violation(s):

Signature of Legal Entity Representative
(Required on EVERY Page)

Stephanie A. Sargent

Printed Name and Title of Legal Entity Representative
(Required on EVERY Page)

Stephanie A. Sargent, Administrator

Date 2/3/17

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5/10/17
(Date)

Plan of correction implementation status as of

5/10/17
(Date)

The above plan of correction was approved by

[Signature]
(Initials)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented

Violation Report: 13874 - 12/29/2016 - Colon, Lissette

PCH Name: DIVINITY MANOR

1. REGULATION 55 Pa.Code §2600

2600.103(h) - Food shall be thawed either in the refrigerator, microwave, under cool water or as part of the cooking process.

2a. DESCRIPTION OF VIOLATION

On 12/29/16, at 9:20am, two bags of chicken leg quarters for the dinner meal was being thawed in the kitchen sink. OK

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

Administrators will train staff on how to properly thaw meats (in the refrigerator). Staff will be quizzed on knowledge, how to properly handle food. Meats will no longer be thawed in the sink. These changes will be in effect 2/3/17. There will be ongoing trainings about proper food methods as staff may change.

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|----------------------|-----------------------------------|--|--|
| Repeat Violation: No | Date(s) of Previous Violation(s): | | |
|----------------------|-----------------------------------|--|--|

Signature of Legal Entity Representative
(Required on EVERY Page) *Stephanie A. Sargent*

Printed Name and Title of Legal Entity Representative
(Required on EVERY Page) *Stephanie A. Sargent, Administrator* Date *2/3/17*

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Violation Report: 13874 - 12/29/2016 - Colon, Lissette
 PCH Name: DIVINITY MANOR

1. REGULATION 55 Pa.Code §2600

2600.162(e) - A change to a menu shall be posted in a conspicuous and public place in the home and shall be accessible to a resident in advance of the meal. Meal substitutions shall be made in accordance with § 2600.161 (relating to nutritional adequacy).

2a. DESCRIPTION OF VIOLATION

On 12/29/16, fried fish was listed on the menu for the dinner meal; however, chicken was served instead. No notice was provided to the residents in advance of the meal.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

Administrator will create a sign for dinner changes in the event that changes occur. When dinner changes from what says on the menu, the sign will be posted and residents will be notified by staff in person as well. Staff will be trained to post signage and notify residents when they decide to change a meal scheduled. The home will strive to stick to the regularly scheduled menu meals to minimize the need for posting the sign + notifying residents of changes. This will take effect as of 2/3/17.

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|-----------------------|-----------------------------------|------------|--|
| Repeat Violation: Yes | Date(s) of Previous Violation(s): | 06/23/2016 | |
|-----------------------|-----------------------------------|------------|--|

Signature of Legal Entity Representative
 (Required on EVERY Page) *Stephanie A. Sargent*

Printed Name and Title of Legal Entity Representative
 (Required on EVERY Page) *Stephanie A. Sargent, Administrator* Date *2/3/17*

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Plan of correction implementation status as of *5/10/17*
 (Date)

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 (Initials)

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Violation Report: 13874 - 12/29/2016 - Colon, Lissette

PCH Name: DIVINITY MANOR

1. REGULATION 55 Pa.Code §2600

2600. (b) At least three nutritionally well-balanced meals shall be offered daily to the resident. Each meal shall include an alternative food and drink item from which the resident may choose.

2a. DESCRIPTION OF VIOLATION

On 12/29/16, the home served only chicken as an option. The home did not offer an alternative food.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

Administrator will review the menu, and create an alternative food menu for each day's meal. The home will offer another food option for those residents that may not eat a particular scheduled meal. Staff will be trained on the home now offering an alternative meal and how to serve residents accordingly. Residents will have an inservice meeting advising them they will have an alternative food option. This will take effect 2/3/2017.

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|----------------------|-----------------------------------|--|--|

Signature of Legal Entity Representative
(Required on EVERY Page) *Stephanie A. Sargent*

| | |
|--|--------------------|
| Printed Name and Title of Legal Entity Representative (Required on EVERY Page) <i>Stephanie A. Sargent, Administrator</i> | Date <i>2/3/17</i> |
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