



pennsylvania
DEPARTMENT OF HUMAN SERVICES

APR 13 2017

Mr. Brian Nageotte,
President/CEO
Wesbury United Methodist Community
31 North Park Avenue
Meadville, Pennsylvania 16335

RE: Wesbury United Methodist Community
License #: 446820

Dear Mr. Nageotte:

As a result of the Department of Human Services' annual licensing inspection on December 6, 2016 of the above facility, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa.Code Ch. 2600 must be maintained.

In an effort to improve our licensing processes, the Bureau of Human Services Licensing is soliciting feedback about your recent human services licensing inspection experience. To participate in the online provider survey, launch your web browser and go to https://www.surveymonkey.com/r/BHSL_Inspection.

The survey is brief and will only take about 5 minutes to complete. Your participation in the survey is completely voluntary and all of your responses will be kept confidential. The responses will be reviewed as part of an aggregate of provider inspection responses. Thank you in advance for providing feedback.

Sincerely,

A handwritten signature in black ink, appearing to read "J. Rowe".

Jacqueline L. Rowe
Director

Enclosure
License Inspection Summary

**VIOLATION REPORT
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600**

PCH Name: WESBURY UNITED METHODIST COMMUNITY		License Number: 44682
Address: 31 NORTH PARK AVENUE, MEADVILLE, PA 16335		County: Crawford
Administrator: Lawrence D. Marsteller		Region: WEST
Legal Entity Name: WESBURY UNITED METHODIST COMMUNITY		
Legal Entity Address: 31 NORTH PARK AVENUE, MEADVILLE, PA 16335		
Certificate(s) of Occupancy C-2 LP 06/03/1997 Dept. of Labor & Industry		RECEIVED FEB 10 2017 WEST REGION FIELD OFFICE Human Services Licensing
Staffing Hours		
Resident Support: 0	Total Daily Staff: 56	Waking Staff: 42
Type of Inspection: Full	BHA Docket Number:	Notice: Unannounced
Reason(s) for Inspection(s) Renewal		
On-Site Inspections Dates and Department Representatives On-Site 12/06/2016: Hultquist, Cliff; Park, Beth		
Off-Site Inspection Dates and Inspectors, If Applicable		
Other Details		
Partial or Full Triggers:		Random Indicators:
Resident Demographic Data as of Inspection Dates		
Licensed Capacity: 110 Number of Residents Served: 56 Secured Dementia Care Unit in Home: No Area: Secured Dementia Unit Capacity, If Applicable: Number of Residents Served in Secured Dementia Care Unit, if applicable: Number of Current Hospice Residents: 0 Number of Hospice Residents in past year: 2	Number of Residents who: Receive Supplemental Security Income: 0 Are 60 Years of Age or Older: 56 Have Mental Illness: 0 Have an Intellectual Disability: 1 Have a Mobility Need: 0 Have a Physical Disability: 0	

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FEB 16 2017

Violation Report: 44682 - 12/06/2016 - Hultquist, Cliff
PCH Name: WESBURY UNITED METHODIST COMMUNITY

WEST VIRGINIA OFFICE
Human Services Licensing

1. REGULATION 55 Pa.Code §2600

2600.17 - Resident records shall be confidential, and, except in emergencies, may not be accessible to anyone other than the resident, the resident's designated person if any, staff persons for the purpose of providing services to the resident, agents of the Department and the long-term care ombudsman without the written consent of the resident, an individual holding the resident's power of attorney for health care or health care proxy or a resident's designated person, or if a court orders disclosure.

2a. DESCRIPTION OF VIOLATION

The resident privacy coding document, containing the names of resident #1, resident #2 and resident #3, was attached to the licensing inspection summary, dated 02/04/16, and posted on the bulletin board adjacent to the dining room.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

On 12/6/2016, it was noted by DHS inspector during inspection that the Resident Privacy Coding Document page was never removed prior to posting the complete Violation Report from 2/4/16. The page was immediately removed by the Administrator and the Report was then posted back on the bulletin board for public viewing.

Ongoing: It shall be the Administrator's responsibility to remove the Privacy Coding Document page from the Violation Report prior to posting.

Repeat Violation: No	Date(s) of Previous Violation(s):			
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Signature of Legal Entity Representative
(Required on EVERY Page) *Lawrence D. Marsteller*

Printed Name and Title of Legal Entity Representative
(Required on EVERY Page) *LAWRENCE D. MARSTELLER, ADMINISTRATOR* Date *2/9/17*

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of <u>2/27/17</u> (Date)	Plan of correction implementation status as of <u>2/27/17</u> (Date)
The above plan of correction was approved by <u><i>LM</i></u> (Initials)	<input type="checkbox"/> Fully Implemented <input checked="" type="checkbox"/> Partially Implemented - Adequate Progress <i>LM</i> <input type="checkbox"/> Partially Implemented - Inadequate Progress <input type="checkbox"/> Not Implemented

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Violation Report: 44682 - 12/08/2016 - Hultquist, Cliff
PCH Name: WESBURY UNITED METHODIST COMMUNITY

WEST REGION FIELD OFFICE
Human Services Licensing

1. REGULATION 55 Pa.Code §2600

2600.109(b) - Cats and dogs present at the home shall have a current rabies vaccination. A current certificate of rabies vaccination from a licensed veterinarian shall be kept.

2a. DESCRIPTION OF VIOLATION

The certificates of rabies vaccination for two cats which reside in the home, Kitty and Feisty, both expired on 02/27/15.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

Following the inspection on 12/6/16, the family of resident owning Kitty and Feisty were contacted and subsequently they made an appointment to update vaccinations. On 12/23/16 and 12/28/16 the individual cats were taken to the vet by the family member and all rabies vaccinations were updated. A copy of the Rabies Certificates verifying expiration dates of 12/23/2019 and 12/28/2019 was then provided to the Home and is being kept with the resident's record. See attachments #2 and #3.

Ongoing: It will be the responsibility of the Marketing /Admissions team and the nursing staff to review all admission information to be sure that all cats and dogs have up to date vaccination records at the time of admission. Further, it is then the responsibility of the nursing staff and the Administrator to be sure that those vaccinations are maintained during the lifetime of that pet while in residence with the resident. Resident charts will be marked with a dated sticker to indicate expiration date of the vaccination.

Within 15 days of receipt of the plan of correction: a designated staff person will review the records of all cats and dogs who reside in or regularly visit the home to ensure that all contain a current certification of rabies vaccination. *DL 2/27/17*

Repeat Violation: No Date(s) of Previous Violation(s):

Signature of Legal Entity Representative (Required on EVERY Page) *Lawrence D. Marsteller*

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) *LAWRENCE D. MARSTELLER, ADMINISTRATOR* Date *2/9/17*

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Violation Report: 44682 - 12/06/2016 - Hultquist, Cliff
PCH Name: WESBURY UNITED METHODIST COMMUNITY

WEST REGION FIELD OFFICE
Human Services Licensing

1. REGULATION 55 Pa.Code §2600

2600.126(a) - A professional furnace cleaning company or trained maintenance staff person shall inspect furnaces at least annually. Documentation of the inspection shall be kept.

2a. DESCRIPTION OF VIOLATION

The furnace in the pump room has not been inspected by a professional furnace cleaning company or trained maintenance staff person within the last year.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

Inspection of the furnace in the pump room as well as the 5 other furnaces was completed by outside contractor, Burkhardt Sheet Metal Company Inc. on 2/22/2017. See attachment #4 for inspection and service detail. Documentation of this service work shall be kept on file in the Maintenance Department.

Ongoing: It shall be the responsibility of the Maintenance Staff to monitor the yearly cleaning of the furnaces by a third party contractor. Currently, a preventative maintenance contract was signed on 2/23/2017 for Burkhardt Sheet Metal Company Inc. to provide yearly maintenance to our furnace units (see attachment 5). A detailed list of the "Scope of Work" is found in Section II. Document of this service work shall be kept on file in the maintenance department.

Repeat Violation: No Date(s) of Previous Violation(s):

Signature of Legal Entity Representative (Required on EVERY Page) *Lawrence D. Marsteller*

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) *LAWRENCE D. MARSTELLER ADMINISTRATOR* Date *2/24/2017*

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The above plan of correction is approved as of 2/27/17
(Date)

The above plan of correction was approved by *LM*
(Initials)

Plan of correction implementation status as of 2/27/17
(Date)

- Fully Implemented *LM*
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented

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FEB 10 2017

Violation Report: 44682 - 12/06/2016 - Hultquist, Cliff
PCH Name: WESBURY UNITED METHODIST COMMUNITY

WEST REGION FIELD OFFICE
Human Services Licensing

1. REGULATION 55 Pa.Code §2600

2600.171(b)(5) - If staff persons or volunteers of the home provide transportation for the residents, the vehicle must have a first aid kit with the contents in § 2600.96 (relating to first aid kit).

2a. DESCRIPTION OF VIOLATION

The first aid kit in the 2007 Ford Champion which is used to transport residents did not include an operable thermometer. The thermometer's battery was dead.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

On 12/09/2016, five new digital thermometers were ordered for the first aid kits in all the transportation department vehicles. On or about 12/12/16, the thermometers were received by the Purchasing Department and placed in the first aid kits by the Transportation Department. Even though only one was found to have a dead battery, all were replaced. See attachment #1, the order form documentation for last entry on 12/9/16.

Ongoing: It shall be the responsibility of the Transportation Manager to check the thermometers every 6 months and replace the battery or the whole unit no less than every 2 years. (Depending on usage, the batteries should last 2 - 5 years.)

Repeat Violation: No Date(s) of Previous Violation(s):

Signature of Legal Entity Representative (Required on EVERY Page) *Lawrence D. Mastellone*

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) *LAWRENCE D. MASTELLONE, ADMINISTRATOR* Date *2/9/17*

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