pennsylvania
DEPARTMENT OF HUMAN SERVICES

Sent via e-mail: egilbert@bethanyhome.org
Mailing Date: January 30, 2017

Mr. Kevin Snyder, CEO
Bethany Home Inc.
1863 Bethany Road
Womelsdorf, Pennsylvania 19567

RE: Reed Group Home
40 Bethany Road
Womelsdorf, Pennsylvania 19567
License #: 226630

Dear Mr. Snyder:

As a result of the Department of Human Services' licensing inspection on November 16, 2016 of the above facility, the violations with 55 Pa.Code Ch. 3800 (relating to Child Residential and Day Treatment Facilities) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa.Code Ch. 3800 must be maintained.

Sincerely,

Brian Hazlak, MA
Child Residential Licensing Manager

Enclosure
Licensing Inspection Summary

VIOLATION REPORT
CHILD RESIDENTIAL LICENSING - 55 Pa.Code Chapter 3800

Facility Name: REED GROUP HOME	**License Number:** 22663
Address: 40 BETHANY ROAD, WOMELSDORF, PA 19567	**County:** Berks
Director: Diane Gilbert	**Region:** NORTHEAST
Legal Entity Name: BETHANY HOME INC	
Legal Entity Address: 1863 BETHANY ROAD, WOMELSDORF, PA 19567	

Certificate(s) of Occupancy

Other
06/14/2014
Heidelberg

Program Type:	**Licensed Capacity:**	**Number of Children Served:**
Residential Services	8	6

Type of Inspection: Partial	**BHA Docket Number:**	**Notice:** Unannounced

Reason(s) for Inspection(s)

Incident

On-Site Inspections Dates and Department Representatives On-Site

11/16/2016: Bosack, Amie; Hazlak, Brian

Off-Site Inspection Dates and Inspectors, if Applicable

Other Details

Partial or Full Triggers: **Random Indicators:**

Child Demographic Data as of Inspection Dates

Age of Children:	**Number of Children who:**
0 to 5 years: 0	**Are Adjudicated Delinquent:** 0
6 to 13 years: 2	**Are Dependent:** 6
14 to 17 years: 4	**Have Mental Illness:** 1
18 to 21 years: 0	**Have an Intellectual Disability:** 0
	Have a Physical Disability: 0

Licensing Inspection Summary: 22663 - 11/16/2016 - Bosack, Amie
Facility Name: REED GROUP HOME

1. REGULATION 55 Pa.Code §3800
3800.32(b) - A child may not be abused, mistreated, threatened, harassed or subject to corporal punishment.

2a. DESCRIPTION OF VIOLATION
Child #1 was physically assaulted by Child #2 several times, which resulted in substantial bruising on Child #1.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

See attached

Repeat Violation: No	Date(s) of Previous Violation(s):			

Signature of Legal Entity Representative
(Required on EVERY Page) [signature]

Printed Name and Title of Legal Entity Representative
(Required on EVERY Page) Amy Sterner Director of QA

Date 12/1/16

DEPARTMENT USE ONLY - FACILITIES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of 12-7-16 (Date)

The above plan of correction was approved by BH (Initials)

Plan of correction implementation status as of 12-29-16 (Date)

- [ ] Fully Implemented
- [x] Partially Implemented - Adequate Progress
- [ ] Partially Implemented - Inadequate Progress
- [ ] Not Implemented

Licensing Inspection Summary: 22663 - 11/16/2016 - Bosack, Amie
Facility Name: REED GROUP HOME

1. REGULATION 55 Pa.Code §3800
3800.32(k) - A child has the right to appropriate medical, behavioral health and dental treatment.

2a. DESCRIPTION OF VIOLATION
Child #2 is unable to see without glasses; prescribed. Child #2 went without glasses at at least from [redacted] and [redacted]

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

See attached

Repeat Violation: No	Date(s) of Previous Violation(s):			

Signature of Legal Entity Representative (Required on EVERY Page) Amy Sterner

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) Amy Sterner, Director of QA

Date 12/1/16

DEPARTMENT USE ONLY - FACILITIES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of 12-2-16 (Date)

The above plan of correction was approved by BH (Initials)

Plan of correction implementation status as of 12-28-16 (Date)

- ☐ Fully Implemented
- ☒ Partially Implemented - Adequate Progress
- ☐ Partially Implemented - Inadequate Progress
- ☐ Not Implemented

Licensing Inspection Summary: 22663 - 11/16/2016 - Bosack, Amie
Facility Name: REED GROUP HOME

1. REGULATION 55 Pa.Code §3800
3800.142 - If the health and safety assessment in § 3800.141 (relating to health and safety assessment) identifies a health or safety risk, a written plan to protect the child shall be developed and implemented within 24 hours after the assessment is completed.

2a. DESCRIPTION OF VIOLATION
On admission paperwork and interview, Child #2 was indicated for violence and aggression towards others, however the safety plan for Child #2 just states "...becomes angry easily."

On admission paperwork and interview, Child #2 was indicated as having school behaviors resulting in multiple suspensions for defiant, disruptive and aggressive behaviors, however no plan was completed for Child #2.

Child #2 was indicated for having a medical diagnosis of Eczema on the health and safety assessments completed on [redacted] and [redacted], however Child #2 does not have a safety plan.

Child #2 was indicated for needing prescription glasses on the health and safety assessments completed on [redacted] however Child #2 does not have a safety plan.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

See attached

Repeat Violation: No	Date(s) of Previous Violation(s):			

Signature of Legal Entity Representative (Required on EVERY Page) [signature]

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) Amy Sterner Director of QA

Date 12/1/16

DEPARTMENT USE ONLY - FACILITIES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of 12-2-16 (Date)

The above plan of correction was approved by BH (Initials)

Plan of correction implementation status as of 12-28-16 (Date)

- ☐ Fully Implemented
- ☑ Partially Implemented - Adequate Progress
- ☐ Partially Implemented - Inadequate Progress
- ☐ Not Implemented

Licensing Inspection Summary: 22663 - 11/16/2016 - Bosack, Amie
Facility Name: REED GROUP HOME

1. REGULATION 55 Pa.Code §3800
3800.145(b) - Each child who is 3 years of age or older shall receive vision screening within 30 days after admission in accordance with the periodicity schedule recommended by the American Academy of Pediatrics, "Guidelines for Health Supervision," and "Eye Examination and Vision Screening in Infants, Children and Young Adults (RE9625)."

2a. DESCRIPTION OF VIOLATION
Child #2 has an initial vision exam on [redacted]. Child #2 did not have an annual vision exam completed until [redacted]

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

See attached.

Repeat Violation: No	Date(s) of Previous Violation(s):			

Signature of Legal Entity Representative
(Required on EVERY Page) Amy Sterner

Printed Name and Title of Legal Entity Representative
(Required on EVERY Page) Amy Sterner, Director of QA

Date 12/1/16

DEPARTMENT USE ONLY - FACILITIES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of 12-2-16 (Date)

The above plan of correction was approved by BH (Initials)

Plan of correction implementation status as of 12-28-16 (Date)

- ☐ Fully Implemented
- ☒ Partially Implemented - Adequate Progress
- ☐ Partially Implemented - Inadequate Progress
- ☐ Not Implemented

Licensing Inspection Summary: 22663 - 11/16/2016 - Bosack, Amie
Facility Name: REED GROUP HOME

1. REGULATION 55 Pa.Code §3800
3800.145(d) - Follow-up treatment and services, such as provision of eyeglasses, shall be provided as recommended by the treating practitioner.

2a. DESCRIPTION OF VIOLATION
Child #2 is unable to see without glasses, prescribed. Child #2 went without glasses at at least from [redacted] and [redacted]

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

See attached

Repeat Violation: No	Date(s) of Previous Violation(s):			

Signature of Legal Entity Representative
(Required on EVERY Page) [signature]

Printed Name and Title of Legal Entity Representative
(Required on EVERY Page) Amy Sterner Director of QA

Date 12/1/16

DEPARTMENT USE ONLY - FACILITIES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of 12-2-16 (Date)

The above plan of correction was approved by [initials] (Initials)

Plan of correction implementation status as of 12-28-16 (Date)

- ☐ Fully Implemented
- ☒ Partially Implemented - Adequate Progress
- ☐ Partially Implemented - Inadequate Progress
- ☐ Not Implemented

A-1 BH 12-2-16

Plan of Corrections for November 2016

Reed Cottage	Immediate Fix	Long Term Solution	Person Monitoring the Implementation
Compliance Code 3800.32(b)	A child may not be abused, mistreated, threatened, harassed or subject to corporal punishment. Child #1 was physically assaulted by Child #2 several times, which resulted in substantial bruising on Child #1. Child #1 made staff aware of being physically assaulted by Child # 2 on [redacted] Child #1 was immediately moved to a separate bedroom from Child #2. A safety plan was created to keep Child #1 safe. Child #1 was also seen by Medical Personnel on [redacted]	As information becomes known to staff, staff will continue to respond immediately to ensure the safety and well-being of the children. Safety plans for children will be created within 24 hours as required.	Team Supervisors, On Call Campus Supervisors
Compliance Code 3800.32 (k)	A child has the right to appropriate medical, behavioral health and dental treatment. Child #2 is unable to see without glasses, prescribed. Child #2 went without glasses at least fro[redacted] and [redacted]	Agency will purchase glasses for youth without delay and establish reimbursement from Placing Agency or Guardian afterwards to ensure that a youth does not go without needed glasses.	Health Clinic Staff, VP of Programs

Approved
Amy Stephenson Director of QA
12/1/16

	Child #2 brok[redacted] glasses on several occasions and Health Clinic Staff along with Case Manager were working with the Placing Agency and Guardian regarding payment for the glasses not covered by insurance. Health Clinic staff was able to find an online eye glass provider and purchased new glasses for Child #2 at the Agency's expense.		
Compliance Code 3800.142	If the health and safety assessment in 3800.141 (relating to health and safety assessment) identifies a health or safety risk, a written plan to protect the child shall be developed and implemented within 24 hours after the assessment is completed. On admission and interview, Child #2 was indicated for violence and aggression toward others, however the safety plan for Child #2 just states "…becomes angry easily." On admission paperwork and interview, Child #2 was	Nursing staff will be more diligent when completing Health and Safety Assessment to ensure that a safety plan is created for every risk identified.	Supervisor, Director of Quality Assurance

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Amy Sterner Director of QA 12/1/16

	indicated as having school behaviors resulting in multiple suspensions for defiant, disruptive and aggressive behaviors, however, no plan was completed for Child #2. Child #2 was indicated for having a medical diagnosis of Eczema on the health and safety assessments completed on [redacted] however Child #2 does not have a safety plan. Child #2 was indicated for needing prescription glasses on health and safety assessments completed on [redacted] and [redacted], however Child #2 does not have a safety plan. Child #2 will be reassessed by December 2, 2016 and health and safety plan will be updated.		
Compliance Code 3800.145 (b)	Each child who is 3 years of age or older shall receive vision screening within 30 days after admission in accordance with the periodicity schedule recommended by the American Academy of	Health Clinic Staff will begin utilizing new Electronic Medical Records system no later than January 31, 2017 to track vision appointments. Within 5 days upon admission Health Clinic Staff will ensure	Supervisor, Director of Quality Assurance

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Amy Stetner, Director of QA 12/1/16

	Pediatrics, "Guidelines for Health Supervision" and "Eye Examination and Vision Screening in Infants, Children and Young Adults (RE9625)." Child #2 has an initial vision exam on [redacted] Child #2 did not have an annual vision exam completed until [redacted] Child #2's vision exam was completed and a reminder for yearly exam to be completed [redacted]	that appointment for vision examination is scheduled with provider pending insurance information is available. Case Manager will be in communication with placing agency to obtain insurance information that is missing. Health Clinic Staff will run a report via the Electronic Medical Records system at least once per month to determine which youth are due for appointments.	
Compliance Code 3800.145 (d)	Follow-up treatment and services, such as provision of eyeglasses, shall be provided as recommended by the treating practitioner. Child #2 is unable to see without glasses prescribed. Child #2 went without glasses at least from [redacted] and [redacted] Child #2 broke [redacted] glasses on several occasions and Health Clinic Staff along with Case Manager were working with	Agency will purchase glasses for youth without delay and establish reimbursement from Placing Agency or Guardian afterwards to ensure that a youth does not go without needed glasses.	Health Clinic Staff, VP of Programs

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Cindy Yates
Deputy Sheriff
Director of OA
12/1/16

	the Placing Agency and Guardian regarding payment for the glasses not covered by insurance. Health Clinic staff was able to find an online eye glass provider and purchased new glasses for Child #2 at the Agency's expense.		

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Amy Sterner, Director of QA