



**pennsylvania**  
DEPARTMENT OF HUMAN SERVICES

JAN 20 2017

Mr. Michael Grier, Executive Director  
Keystone Community Mental Health Services  
8182 Adams Drive  
Hummelstown, Pennsylvania 17036

RE: Market Street Specialized Community Residence  
1926 East Market Street  
York, Pennsylvania 17402  
License #: 312380

Dear Mr. Grier:

As a result of the Department of Human Services' annual licensing inspection on November 4, 2016 of the above facility, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa.Code Ch. 2600 must be maintained.

Sincerely,

A handwritten signature in black ink, appearing to read "J. Rowe".

Jacqueline L. Rowe  
Director

Enclosure  
License Inspection Summary



Violation Report: 31238 - 11/04/2016 - Bomberger, Cybil  
 PCH Name: MARKET STREET SPECIALIZED COMMUNITY RESIDENCE

**1. REGULATION 55 Pa.Code §2600**

2600.25(b) - The contract shall be signed by the administrator or a designee, the resident and the payer, if different from the resident, and cosigned by the resident's designated person if any, if the resident agrees.

**2a. DESCRIPTION OF VIOLATION**

The contract for resident #1 dated 5/27/16 was not signed by the payer. The contract for resident # 2 dated 4/1/16 was not signed by the payer.

**3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)**

*Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.*

1. The Program Administrator has scheduled an appointment with the payer to sign the contract in question on 11/18/16.
2. The Program Administrator will ensure that all resident contracts are signed by the payer as designated in 2600 Regulations by scheduling an appointment with the payer which will occur the day of admission for all individuals.
3. A Personal Care Home Intake Checklist has been developed by the Service Director for use by the Program Administrator to ensure that 2600 Regulations regarding intake and admission are met. The use of this checklist will be implemented by 11/30/16. (see attachment #1)
4. The Service Director will provide education regarding Regulation 2600.25(b) to the Program Administrator by 11/30/16.

Repeat Violation: No	Date(s) of Previous Violation(s):		
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Signature of Legal Entity Representative  
 (Required on EVERY Page)

Printed Name and Title of Legal Entity Representative (Required on EVERY Page)	Date
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**DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!**

The above plan of correction is approved as of 11/28/16  
 (Date)

The above plan of correction was approved by AWB  
 (Initials)

Plan of correction implementation status as of 11/28/16  
 (Date)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented

Violation Report: 31238 - 11/04/2016 - Bomberger, Cybil  
 PCH Name: MARKET STREET SPECIALIZED COMMUNITY RESIDENCE

1. REGULATION 55 Pa.Code §2600  
 2600.85(a) - Sanitary conditions shall be maintained.

2a. DESCRIPTION OF VIOLATION

The second floor west side bedroom that is occupied by one male resident has an extremely strong urine odor. The carpet in this bedroom is very heavily soiled and stained.

The carpeting throughout the home is very heavily soiled and stained.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

1. On 11/18/16 Service Pro removed the soiled and stained carpeting from the bedroom and from the 2<sup>nd</sup> floor common area. The area was professionally cleaned and prepped in preparation for installation of new water and bacteria resistant flooring. Estimates are being obtained for replacing the carpeting in other areas of the home.
2. The Program Administrator will ensure that the carpeting in the home is spot cleaned as needed and professionally cleaned at least once every 6 months.
3. The Program Administrator will educate employees with regard to Regulation 2600.85(a) and 2600.88 by 11/30/16.
4. The Program Administrator will complete a weekly physical site self-audit by utilizing a Program Administrator Physical Site Weekly Inspection Checklist (see attachment #2)
5. The Program Administrator will ensure that any areas of non-compliance are corrected, or a plan for correction is implemented, immediately upon discovery.

Repeat Violation: No      Date(s) of Previous Violation(s):

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Violation Report: 31238 - 11/04/2016 - Bomberger, Cybil  
 PGH Name: MARKET STREET SPECIALIZED COMMUNITY RESIDENCE

**1. REGULATION 55 Pa.Code §2600**

2600.101(j)(7) - Each resident shall have the following in the bedroom: An operable lamp or other source of lighting that can be turned on at bedside.

**2a. DESCRIPTION OF VIOLATION**

The bed in the first floor east side rear bedroom does not have a source of lighting that can be turned on/off from bedside.

**3. PLAN OF CORRECTION (POC)** (Attach pages as necessary. Remember that you must sign and date any attached pages.)

*Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.*

1. The resident's bedside table and lamp were relocated in order to comply with Regulation 2600.101(j)(7) on 11/4/16.
2. The Program Administrator will ensure that all Regulations regarding lighting and furnishings are being met by conducting a weekly inspection of the home and utilizing the Program Administrator Physical Site Weekly Inspection Checklist (see attachment #2).
3. The Program Administrator will educate employees with regard to Regulation 2600.101(j)(7) by 11/30/16.
4. The Program Administrator will ensure that any areas of non-compliance are corrected, or a plan for correction is implemented, immediately upon discovery.

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Violation Report: 31238 - 11/04/2016 - Bomberger, Cybil  
 PCH Name: MARKET STREET SPECIALIZED COMMUNITY RESIDENCE

**1. REGULATION 55 Pa.Code §2600**

2600.141(a)(1) - A resident shall have a medical evaluation by a physician, physician's assistant, or certified registered nurse practitioner documented on a form specified by the Department, within 60 days prior to admission or within 30 days after admission.

**2a. DESCRIPTION OF VIOLATION**

The initial medical evaluation for resident #1, admitted to the home on [redacted] 16, was completed on [redacted] 16.

**3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)**

*Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.*

1. A Personal Care Home Intake Checklist has been developed by the Service Director for use by the Program Administrator to ensure that 2600 Regulations regarding intake and admission are met. The use of this checklist will be implemented by 11/30/16. (see attachment #1)
2. The Program Administrator will ensure that all individuals have a medical evaluation by a physician, physician's assistant, or certified registered nurse practitioner within 60 days prior to admission or within 30 days after admission as designated in 2600 Regulations by utilizing the Personal Care Home Intake Checklist (See attachment #1).
3. The Service Director will distribute the Personal Care Home Intake Checklist to the Program Administrator and will require its' implementation by 11/30/16.
4. The Service Director will provide education regarding Regulation 2600.25(b) to the Program Administrator by 11/30/16.

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Violation Report: 31238 - 11/04/2016 - Bomberger, Cybil  
 PCH Name: MARKET STREET SPECIALIZED COMMUNITY RESIDENCE

**1. REGULATION 55 Pa.Code §2600**

2600.187(b) - The information in § 2600.187(a)(13) and § 2600.187(a)(14) shall be recorded at the time the medication is administered.

**2a. DESCRIPTION OF VIOLATION**

On 11/2/16 a dose of MAPAP 325 mg. was administered to resident #2. The staff person that administered this medication did not initial or record the date and time of administration of this medication on the resident's medication administration record (MAR).

**3. PLAN OF CORRECTION (POC)** (Attach pages as necessary. Remember that you must sign and date any attached pages.)

*Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.*

1. The employee responsible for documenting the administration of the medication dose on 11/2/16, corrected the medication administration record on 11/4/16. The responsible employee was advised of proper medication documentation practices by the Program Administrator on 11/4/16.
2. The Licensed Practical Nurse and the Program Administrator will provide retraining to all employees regarding proper medication administration documentation by 11/30/16.
3. The Licensed Practical Nurse will review all medication administration records on a monthly basis and will address any documentation deficiencies with responsible employees immediately in order to meet the 2600.187 Regulation.

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Violation Report: 31238 - 11/04/2016 - Bomberger, Cybil  
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**1. REGULATION 55 Pa.Code §2600**

2600.191 - The home shall educate the resident on the right to question or refuse a medication if the resident believes there may be a medication error. Documentation of this resident education shall be kept.

**2a. DESCRIPTION OF VIOLATION**

Resident #1 has not been educated to the resident's right to question or refuse medication if the resident believes that there may be a medication error.

**3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)**

*Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.*

1. On 11/16/16, the Service Director amended the Personal Care Home Resident Admission Agreement to include the statement, "A resident has the right to question or refuse a medication if he believes there may be a medication error". The Program Administrator will have the individual review and sign the amended Admission Agreement in services by 12/31/16. (see attachment #3)
2. On an annual basis, the Personal Care Home Resident Admission Agreement will be reviewed by the Regional Director for content in order to ensure that the document reflects Regulation 2600.191.
3. The Service Director will ensure that the amended Personal Care Home Resident Admission Agreement will be distributed to all Keystone Mental Health Services Personal Care Homes by 11/30/16.
4. The Program Administrator for each Personal Care Home will ensure that the amended Resident Admission Agreement has been reviewed and signed by 12/31/16.

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**1. REGULATION 55 Pa.Code §2600**

2600.224(a) - A determination shall be made within 30 days prior to admission and documented on the Department's preadmission screening form that the needs of the resident can be met by the services provided by the home.

**2a. DESCRIPTION OF VIOLATION**

The pre-admission screening form for resident # 1, admitted on [redacted] 16, was completed on [redacted] 16.

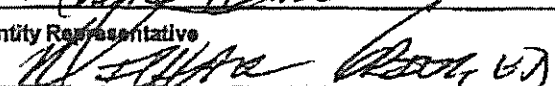
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1. A Personal Care Home Intake Checklist has been developed by the Service Director for use by the Program Administrator to ensure that 2600 Regulations regarding intake and admission are met. The use of this checklist will be implemented by 11/30/16. (see attachment #1)
2. The Program Administrator will ensure that Regulation 2600.224(a) is met by utilizing the Personal Care Home Intake Checklist (See attachment #1).
3. The Service Director will distribute the Personal Care Home Intake Checklist to the Program Administrator and will require its' implementation by 11/30/16.
4. The Service Director will provide education regarding Regulation 2600.224(a) to the Program Administrator by 11/30/16.

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