



**pennsylvania**  
DEPARTMENT OF HUMAN SERVICES

**Mailing Date: November 17, 2016**

Ms. Lori Perkins,  
President, Board of Directors  
George H. Neal Memorial Home of the Aged  
102 South Potomac Street  
Waynesboro, Pennsylvania 17268

RE: Hearthstone Retirement Home  
Certificate #: 328560

Dear Ms. Perkins:

As a result of the Department of Human Services' licensing inspection on November 3, 2016 of the above facility, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa.Code Ch. 2600 must be maintained.

Sincerely,

Brett Swanger  
Human Services Licensing Supervisor

Enclosure  
Licensing Inspection Summary



Violation Report: 32856 - 11/03/2016 - McCloskey, Jason  
 PCH Name: HEARTHSTONE RETIREMENT HOME

**1. REGULATION 55 Pa.Code §2600**

2600.190(a) - A staff person who has successfully completed a Department-approved medications administration course that includes the passing of the Department's performance-based competency test within the past 2 years may administer oral; topical; eye, nose and ear drop prescription medications and epinephrine injections for insect bites or other allergies.

**2a. DESCRIPTION OF VIOLATION**

The certification for the home's medication trainer, staff person A, expired 12-31-2015. As a result, none of the medication-trained staff has had annual 2016 practicums observed by a trainer with a current certification. Some of the staff who administered medications include:

- Staff person B who administered medications on 10-3-16 at 8:00pm
- Staff person C who administered medications on 10-14-16 at 8:00pm
- Staff person D who administered medications on 10-3-16 at 8:00am

**3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)**

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

- ① [Redacted] is a trainer for DHS Medication Administration [Redacted]
- ② Staff person A is presently completing the train the trainer training. Staff person A is also trained to pass medications but no observations and MAR reviews were completed. MAR review and observations were completed by [Redacted] (See Attached)
- ③ [Redacted] completed initial training for Staff Person B due to his initial training was completed by Staff Person A but at the time unaware trainer, Staff Person A, DHS Medication Administration was expired (See Attached)
- ④ Staff Person C + D has completed MAR reviews and observation (See Attached)
- ⑤ [Redacted] completed training for three (3) staff to be practicum observers, in order to ensure timely observations occur in the future.
- ⑥ All staff out of compliance are now in compliance.
- ⑦ New staff whom have NOT passed medications will be completing the training with [Redacted] in the near future. In the meantime will continue to NOT pass medications which has been the case since their first day of employment.

Repeat Violation: No

Date(s) of Previous Violation(s):

Signature of Legal Entity Representative  
 (Required on EVERY Page)

*Allen Ecker*

Printed Name and Title of Legal Entity Representative  
 (Required on EVERY Page)

Allen Ecker

Date 11-14-16

**DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!**

The above plan of correction is approved as of 11/17/16  
 (Date)

Plan of correction implementation status as of 11/17/16  
 (Date)

The above plan of correction was approved by BAS  
 (Initials)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented