pennsylvania
DEPARTMENT OF HUMAN SERVICES

Sent via e-mail: egilbert@bethanyhome.org ; mcastro@bethanyhome.org
Mailing Date: December 6, 2016

Mr. Kevin Snyder, CEO
Bethany Home Inc.
1863 Bethany Road
Womelsdorf, Pennsylvania 19567

RE: Knorr Group Home
60 Bethany Road
Womelsdorf, PA 19567
License #: 245740

Dear Mr. Snyder:

As a result of the Department of Human Services' licensing inspection on October 31, 2016 of the above facility, the violations with 55 Pa.Code Ch. 3800 (relating to Child Residential and Day Treatment Facilities) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa.Code Ch. 3800 must be maintained.

Sincerely,

Brian Hazlak, MA
Child Residential Licensing Manager

Enclosure
Licensing Inspection Summary

VIOLATION REPORT
CHILD RESIDENTIAL LICENSING - 55 Pa.Code Chapter 3800

Facility Name: KNORR GROUP HOME	**License Number:** 24574
Address: 60 BETHANY ROAD, WOMELSDORF, PA 19567	**County:** Berks
Director: Elaine Gilbert	**Region:** NORTHEAST

Legal Entity Name: BETHANY HOME INC

Legal Entity Address: 1863 BETHANY ROAD, WOMELSDORF, PA 19567

Certificate(s) of Occupancy

C-2 LP
02/08/1999
L & I

Program Type:	**Licensed Capacity:**	**Number of Children Served:**
Residential Services	14	12

Type of Inspection: Partial	**BHA Docket Number:**	**Notice:** Unannounced

Reason(s) for Inspection(s)

Incident

On-Site Inspections Dates and Department Representatives On-Site

10/31/2016: Piazza, Mark; Bosack, Amie

Off-Site Inspection Dates and Inspectors, if Applicable

Other Details

Partial or Full Triggers: **Random Indicators:**

Child Demographic Data as of Inspection Dates

Age of Children:	**Number of Children who:**
0 to 5 years: 0	Are Adjudicated Delinquent: 0
6 to 13 years: 4	Are Dependent: 12
14 to 17 years: 8	Have Mental Illness: 11
18 to 21 years: 0	Have an Intellectual Disability: 0
	Have a Physical Disability: 0

Licensing Inspection Summary: 24574 - 10/31/2016 - Piazza, Mark
Facility Name: KNORR GROUP HOME

1. REGULATION 55 Pa.Code §3800
3800.32(b) - A child may not be abused, mistreated, threatened, harassed or subject to corporal punishment.

2a. DESCRIPTION OF VIOLATION
Child # 3 was sexually harrassed by Child # 1 on [redacted] Child # 1 exposed him/herself to Child # 3 and was verbally harrassing Child # 3 to touch Child # 1 in innappropriate ways.

Child # 7 was sexually harassed by Child # 1 on [redacted] Child # 1 was verbally trying to get Child # 7 into the shower with him/her without consent.

Child # 7 was sexually abused by Child # 5 on [redacted] Child # 5 took Child # 7's hand and put it on Child # 5's private area without consent.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

See attached

Repeat Violation: No	Date(s) of Previous Violation(s):			

Signature of Legal Entity Representative
(Required on EVERY Page) [signature]

Printed Name and Title of Legal Entity Representative
(Required on EVERY Page) Amy Sterner, Director of QA — **Date** 11/28/16

DEPARTMENT USE ONLY - FACILITIES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of 12-9-16 (Date)

The above plan of correction was approved by BH (Initials)

Plan of correction implementation status as of 12-9-16 (Date)

- ☐ Fully Implemented
- ☒ Partially Implemented - Adequate Progress
- ☐ Partially Implemented - Inadequate Progress
- ☐ Not Implemented

Licensing Inspection Summary: 24574 - 10/31/2016 - Piazza, Mark
Facility Name: KNORR GROUP HOME

1. REGULATION 55 Pa.Code §3800
3800.32(c) - A child has the right to be treated with fairness, dignity and respect.

2a. DESCRIPTION OF VIOLATION
Child # 6 is a transgender male that identifies as female. Child # 6 is housed in an all male dorm. Child # 6 requested to be moved to an all female cottage and was denied.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

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Signature of Legal Entity Representative
(Required on EVERY Page) Amy Sterner

Printed Name and Title of Legal Entity Representative
(Required on EVERY Page) Amy Sterner, Director of QA

Date 11/28/16

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Plan of correction implementation status as of 12-6-16 (Date)

- ☐ Fully Implemented
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- ☐ Partially Implemented - Inadequate Progress
- ☐ Not Implemented

Licensing Inspection Summary: 24574 - 10/31/2016 - Piazza, Mark
Facility Name: KNORR GROUP HOME

1. REGULATION 55 Pa.Code §3800

3800.58(b) - Prior to working alone with children and within 120 calendar days after the date of hire, the director and each full-time, part-time and temporary staff person who will have regular and significant direct contact with children, shall have at least 30 hours of training to include at least the following areas:

(1) The requirements of this chapter.
(2) 23 Pa.C.S. § § 6301-6385 (relating to child protective services law) and Chapter 3490 (relating to protective services).
(3) Fire safety.
(4) First aid, Heimlich techniques, cardiopulmonary resuscitation and universal precautions.
(5) Crisis intervention, behavior management and suicide prevention.
(6) Health and other special issues affecting the population.

2a. DESCRIPTION OF VIOLATION

Staff Member A's initial training did not include Child Protective Services Law.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

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Repeat Violation: No	Date(s) of Previous Violation(s):			

Signature of Legal Entity Representative (Required on EVERY Page) Amy Steiner

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) Amy Steiner, Director of QA — **Date** 11/28/16

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Plan of correction implementation status as of 12-6-16 (Date)

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- [x] Partially Implemented - Adequate Progress
- [ ] Partially Implemented - Inadequate Progress
- [ ] Not Implemented

Licensing Inspection Summary: 24574 - 10/31/2016 - Piazza, Mark
Facility Name: KNORR GROUP HOME

1. REGULATION 55 Pa.Code §3800
3800.142 - If the health and safety assessment in § 3800.141 (relating to health and safety assessment) identifies a health or safety risk, a written plan to protect the child shall be developed and implemented within 24 hours after the assessment is completed.

2a. DESCRIPTION OF VIOLATION
Child # 1 has a history of sexual boundary issues and anger and defiance documented on a health and safety plan from a previous placement . No safety plan was developed for sexual boundary issues and anger and defiance.

Through the process of child interviews there was a preponderance of evidence that Child # 1 sexually harrassed Child # 3. A safety plan was not updated adequately to protect Child # 3.

Child # 2's Health Intake Screening Record documents a history of substance abuse, physical abuse, difficulty breathing when exercising, memory loss, suicidal thoughts/actions, self injurious ideation/gestures, short attention span, aggression towards others/self/property. No safety plan was developed.

Child # 2 was involved in an incident of innappropriate sexual behavior on [redacted] A safety plan was not updated adequately to protect child # 2.

Child # 3's Health Intake Screening Record documents a history of difficulty breathing when exercising and currently experiencing knee pain. No safety plan was developed.

Child # 3 was sexually harrassed by Child # 1 o[redacted] A safety plan was not updated adequately to protect Child # 3.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

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Repeat Violation: No	Date(s) of Previous Violation(s):			

Signature of Legal Entity Representative (Required on EVERY Page) [signature]

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) Amy Sterner, Director of QA

Date 11/28/16

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Licensing Inspection Summary: 24574 - 10/31/2016 - Piazza, Mark
Facility Name: KNORR GROUP HOME

1. REGULATION 55 Pa.Code §3800
3800.142 - If the health and safety assessment in § 3800.141 (relating to health and safety assessment) identifies a health or safety risk, a written plan to protect the child shall be developed and implemented within 24 hours after the assessment is completed.

2a. DESCRIPTION OF VIOLATION
Documented on an Incident Report dated [redacted] Child # 3 displayed verbal aggression towards staff members. No safety plan was developed.

Due to allegations of sexual innappropriate behaviors between Child # 4, Child # 5, Child # 7, Child # 8, and Child # 9 a safety plan was not developed adequately to protect Child # 4.

Due to allegations of sexual innappropriate behaviors between Child # 4, Child # 5, Child # 7, Child # 8, and Child # 9 a safety plan was not developed adequately to protect Child # 5.

Due to allegations of sexual innappropriate behaviors between Child # 4, Child # 5, Child # 7, Child # 8, and Child # 9 a safety plan was not developed adequately to protect Child # 7.

Due to allegations of sexual innappropriate behaviors between Child # 4, Child # 5, Child # 7, Child # 8, and Child # 9 a safety plan was not developed adequately to protect Child # 8.

Due to allegations of sexual innappropriate behaviors between Child # 4, Child # 5, Child # 7, Child # 8, and Child # 9 a safety plan was not developed adequately to protect Child # 9.

Child # 9 has a history of innappropriate sexual behavior as documented on intake referral form and court documents. No safety plan was developed.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
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(Required on EVERY Page) Amy Sterner

Printed Name and Title of Legal Entity Representative
(Required on EVERY Page) Amy Sterner, Director of QA

Date 11/28/16

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Licensing Inspection Summary: 24574 - 10/31/2016 - Piazza, Mark
Facility Name: KNORR GROUP HOME

1. REGULATION 55 Pa.Code §3800
3800.143 (a) - A child shall have a health examination within 15 days after admission and annually thereafter, or more frequently as specified at specific ages in the periodicity schedule recommended by the American Academy of Pediatrics, "Guidelines for Health Supervision," available from 141 Northwest Point Boulevard, Post Office Box 927, Elk Grove Village, Illinois, 60009-0927.

2a. DESCRIPTION OF VIOLATION
Child # 3's Date of Admission is [redacted] A physical examination was not completed until [redacted]

Child # 4's Date of Admission is [redacted] A physical examination was not completed until [redacted]

Child # 5 did not have an initial physical exam. Child # 5's Date of Admission is [redacted] A Residential Care Physical EPSDT Examination form in Child # 5's record is dated [redacted] although the form, including the signature of examining physician, is blank.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

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Licensing Inspection Summary: 24574 - 10/31/2016 - Piazza, Mark
Facility Name: KNORR GROUP HOME

1. REGULATION 55 Pa.Code §3800
3800.143(e) - The health examination shall include: (1) - (15)

2a. DESCRIPTION OF VIOLATION
Child # 1's initial physical exam did not include sickle cell testing.

Child # 1's initial physical exam did not include communicable disease detection.

Child # 2's initial physical exam did not include communicable disease detection.

Child # 3's initial physical exam did not include communicable disease detection.

Child # 4's initial physical exam did not include communicable disease detection.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

see attached

Repeat Violation: No	Date(s) of Previous Violation(s):			

Signature of Legal Entity Representative (Required on EVERY Page) Amy J Sterner

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) Amy Sterner, Director of OA

Date 11/28/16

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- ☐ Partially Implemented - Inadequate Progress
- ☐ Not Implemented

Licensing Inspection Summary: 24574 - 10/31/2016 - Piazza, Mark
Facility Name: KNORR GROUP HOME

1. REGULATION 55 Pa.Code §3800
3800.144(b) - A child who is 3 years of age or older shall have a dental examination performed by a licensed dentist and teeth cleaning performed by a licensed dentist or dental technician at least semiannually. If a child has not had a dental examination and teeth cleaning within 6 months prior to admission, a dental examination and teeth cleaning shall be performed within 30 days after admission.

2a. DESCRIPTION OF VIOLATION
Child # 1's Date of Admission is [redacted] A dental examination was not completed for Child # 1 until [redacted]

Child # 3's Date of Admission is [redacted] A dental examination was not completed for Child # 3 until [redacted]

Child # 4 had a dental examination prior to placement [redacted] Child # 4's semi-annual dental examination was not completed until [redacted]

Child # 5's Date of Admission is [redacted] A dental examination was not completed for Child $ 5 until [redacted]

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

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Printed Name and Title of Legal Entity Representative (Required on EVERY Page) Amy Sterner Director of QA

Date 11/28/16

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- ☐ Partially Implemented - Inadequate Progress
- ☐ Not Implemented

Licensing Inspection Summary: 24574 - 10/31/2016 - Piazza, Mark
Facility Name: KNORR GROUP HOME

1. REGULATION 55 Pa.Code §3800
3800.145(b) - Each child who is 3 years of age or older shall receive vision screening within 30 days after admission in accordance with the periodicity schedule recommended by the American Academy of Pediatrics, "Guidelines for Health Supervision," and "Eye Examination and Vision Screening in Infants, Children and Young Adults (RE9625)."

2a. DESCRIPTION OF VIOLATION
Child # 5 did not have an initial vision examination. Child # 5's Residential Care Physical EPSDT Examination form in which Child # 5's vision examination would be documented was left blank.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

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Signature of Legal Entity Representative (Required on EVERY Page) Amy Sterner

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) Amy Sterner, Director of OA

Date 11/28/16

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- [ ] Partially Implemented - Inadequate Progress
- [ ] Not Implemented

Licensing Inspection Summary: 24574 - 10/31/2016 - Piazza, Mark
Facility Name: KNORR GROUP HOME

1. REGULATION 55 Pa.Code §3800
3800.146(b) - Each child who is 3 years of age or older shall receive a hearing screening within 30 days after admission in accordance with the periodicity schedule recommended by the American Academy of Pediatrics, "Guidelines for Health Supervision."

2a. DESCRIPTION OF VIOLATION
Child # 5 did not have an initial hearing examination. Child # 5's Residential Care Physical EPSDT Examination form in which Child # 5's hearing examination would be documented was left blank.

Child # 2's Date of Admission is [redacted] As of [redacted] Child # 2 has not had a hearing examination.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

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Repeat Violation: No	Date(s) of Previous Violation(s):			

Signature of Legal Entity Representative
(Required on EVERY Page) Amy Sterner

Printed Name and Title of Legal Entity Representative
(Required on EVERY Page) Amy Sterner, Director of QA

Date 11/28/16

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The above plan of correction was approved by DH (Initials)

Plan of correction implementation status as of 12-6-16 (Date)

- [ ] Fully Implemented
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- [ ] Partially Implemented - Inadequate Progress
- [ ] Not Implemented

Licensing Inspection Summary: 24574 - 10/31/2016 - Piazza, Mark
Facility Name: KNORR GROUP HOME

1. REGULATION 55 Pa.Code §3800
3800.243 - Each child's record shall include: (1) through (14).

2a. DESCRIPTION OF VIOLATION
Child # 5's record content did not include Identifying Marks.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

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Printed Name and Title of Legal Entity Representative
(Required on EVERY Page) Amy Sterner, Director of QA

Date 11/28/16

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- ☐ Not Implemented

Plan of Corrections for October 2016

Knorr Cottage	Immediate Fix	Long Term Solution	Person Monitoring the Implementation
Compliance Code 3800.32(b)	A child may not be abused, mistreated, threatened, harassed or subject to corporal punishment. Child #3 was sexually harassed by Child #1 on [redacted] Child #1 exposed him/herself to Child # 3 and was verbally harassing Child #3 to touch Child #1 in inappropriate ways. Child #1 was respited at another cottage to provide safety to Child #3. A safety plan was also put into place for Child #1. Child #7 was sexually harassed by Child #1 on [redacted] Child #1 was verbally trying to get Child #7 in to the shower with him/her without consent. Staff redirected youth to separate. Staff then provided youth #7 the option to shower at another time. Child #7 was sexually abused by Child #5 on [redacted] Child	As information becomes known to staff, staff will respond immediately to ensure the safety and well-being of the child. Safety plans for child will be created within 24 hours as required.	Team Supervisors, On Call Campus Supervisors

A1 BH 12-6-16

Cindy Ott
Amy Steiner, Director
11/28/16

	#5 took Child #7's hand and put it on Child # 5's private area without consent. Staff immediately separated youth and contacted Childline. A safety plan was put in place to keep Child #7 safe.		
Compliance Code 3800.32 (c)	A child has the right to be treated with fairness, dignity, and respect. Child #6 is a transgender male that identifies as female. Child #6 is housed in an all male dorm. Child #6 requested to be moved to an all female cottage and was denied. Immediate fix: Training on transgender information was given to staff in the cottage at the time youth #6 was admitted. The campus received LBGTQ training as part of ongoing training in the fall. BCH CEO met with the BCH Board to review the request for transgender youth to reside in the cottage of identified sex. As of November 2016, the BCH board has agreed to allow transgender youth to	Transgender youth will be placed in cottages of their identified sex. This information will be given to all staff at the next all staff training on December 6th, 2016	Directors, VP of Program, Director of Staff Development.

A-2 64 12-6-16

Amy Stenner, Director of QA
11/28/16

	reside in the cottage of their identified sex.		
Compliance Code 3800.58(b)	Prior to working alone with children and within 120 calendar days after the date of hire, the director and each full-time, part-time, and temporary staff person who will have regular and significant direct contact with children, shall have at least 30 hours of training to include at least the following areas… Staff Member A's initial training did not include Child Protective Services Law. Immediate Fix: Staff Member A did receive training in Child Protective Services Law. All staff complete the mandated reporting training as required. The mandated reporting training is hosted by University of Pitt. The training titles of the courses completed are not reflected in the training record for staff. A copy of the training is included to show that staff do receive CPSL training.	This agency will ensure the title and the course description in our online learning system is changed to reflect the course content coverage of CPSL.	Director of Staff Development

A-3 BH 12-6-16

Amy Sherner, Director
11/28/16

Plan of Corrections for October 2016

Compliance Code 3800.142	If the health and safety assessment in 3800.141 (relating to health and safety assessment) identifies a health or safety risk, a written plan to protect the child shall be developed and implemented within 24 hours after the assessment is completed. Child #1 has history of sexual boundary issues and anger and defiance documented on a health and safety plan from a previous placement. No safety plan was developed for sexual boundary issues and anger and defiance. Child #1 will have health and safety plan created for history of sexual boundary issues and anger and defiance by [redacted] Child #1 sexually harassed Child #3. Child #1 was removed from cottage that Child #3 was at to provide safety to Child #3. A safety plan was created for Child #1. (see attached)	Nursing staff will be more diligent when completing Health and Safety Assessment to ensure that a safety plan is created for every risk identified.	Supervisor, Director of Quality Assurance

A-4 Bit 12.6.16

Sonya Lee
Amy Stermer Director of QA
11/28/16

	Child #2's Health Intake Record documents a history of substance abuse, physical abuse, difficulty breathing when exercising, memory loss, suicidal thoughts/actions, self-injurious ideation/gestures, short attention span, aggression toward others/self/property. No safety plan developed. Child #2 did have Health and Safety plan for substance abuse, physical abuse, history of suicidal thoughts/actions, self-injurious ideation/gestures (see attached). Child #2 will have Health and Safety plan created for difficulty breathing when exercising, memory loss, short attention span, and aggression towards others/self/property by [redacted] Child #2 was involved in an incident of inappropriate sexual behavior on [redacted] A safety plan was not updated adequately to protect child #2. A safety plan was completed with Child #2 on [redacted] (see attached)		

A-5 BH 12-6-16

Amy Turner
Director of QA
11/28/16

	Child #3's Health intake Screening Record documents a history of difficulty breathing when exercising and currently experiencing knee pain. No safety plan was developed. Child # 3 will be reassessed and safety plan updated to include difficulty breathing when exercising and knee pain. Child #3 was sexually harassed by Child #1 on [redacted] A safety plan was not updated adequately to protect Child #3. Child #1 was removed from cottage that Child #3 was at to provide safety to Child #3. A safety plan was created for Child #1 to protect all. (see attached)		
Compliance Code 3800.142	If the health and safety assessment in 3800.141 (relating to health and safety assessment) identifies a health or safety risk, a written plan to protect the child shall be developed and implemented within 24 hours after the assessment is completed.	Nursing staff will be more diligent when completing Health and Safety Assessment to ensure that a safety plan is created for every risk identified. Staff will continue to put safety plans in place within 24	Supervisor, Director of Quality Assurance, Team Supervisors, On Call Campus Supervisor

A-6 pg 12-6-16

Amy Steiner Director of QA 11/28/16

	Documented on an Incident Report dated [redacted] Child #3 displayed verbal aggression towards staff members. No safety plan was developed. Staff considered the incident to be defiance/disrespect not verbal aggression, therefore a safety plan was not created. Child #3 will have health and safety plan created for verbal aggression by [redacted] Due to allegations of sexual inappropriate behaviors between Child #4, Child #5, Child #7, Child #8, and Child #9 a safety plan was not developed adequately to protect Child #4. Due allegations of sexual contacts reported on [redacted], a cottage safety plan was put in place to keep all youth within the cottage safe (see attached) Due to allegations of sexual inappropriate behaviors between Child #4, Child #5, Child #7, Child #8, and Child #9 a safety plan was not	hours to ensure the safety of all youth.	

AG AH 12-6-16

Amy Stevens
Director of CCA
11/28/16

	developed adequately to protect Child #5. Due allegations of sexual contacts reported on [redacted] a cottage safety plan was put in place to keep all youth within the cottage safe (see attached) Due to allegations of sexual inappropriate behaviors between Child #4, Child #5, Child #7, Child #8, and Child #9 a safety plan was not developed adequately to protect Child #7. A safety plan was created with Child #7 on [redacted] to protect Child #7 (see attached) Due to allegations of sexual contacts reported on [redacted], a cottage safety plan was put in place to keep all youth within the cottage safe (see attached) Due to allegations of sexual inappropriate behaviors between Child #4, Child #5, Child #7, Child #8, and Child #9 a safety plan was not developed adequately to protect Child #8. Due to allegations of sexual contacts reported on [redacted], a		

A-6 BH 12-6-16

Amy Stamm, Director of QA 11/28/16

	cottage safety plan was put in place to keep all youth within the cottage safe (see attached) Due to allegations of sexual inappropriate behaviors between Child #4, Child #5, Child #7, Child #8, and Child #9 a safety plan was not developed adequately to protect Child #9. A safety plan was created with Child #7 on [redacted] to protect Child #7 (see attached) Due to allegations of sexual contacts reported on [redacted] a cottage safety plan was put in place to keep all youth within the cottage safe (see attached) Child #9 has a history of inappropriate sexual behavior as documented on intake referral form and court documents. No safety plan as developed. Child #9 will have health and safety plan created for history of inappropriate sexual behavior by [redacted]		

A-9 BH 12-6-16

Cheryl Lutz
Amy Sterner Director of QA
11/28/16

Compliance Code 3800.143 (a)	A child shall have a health examination within 15 days after admission and annually thereafter, or more frequently as specified at specific ages in the periodicity schedule recommended by the American Academy of Pediatrics, "Guidelines for Health Supervision", available form 141 Northwest Point Boulevard, Post Office Box 927, Elk Grove Village, Illinois, 60009-0927. Child #3's Date of Admission is [redacted] A physical examination was not completed until [redacted] Child #4's Date of Admission is [redacted] A physical examination was not completed until [redacted] Child #5's did not have an initial physical exam. Child #5's Date of Admission is [redacted]. A Residential Care Physical EPSDT Examination form in Child #5's record is dated	Health Clinic Staff will begin utilizing new Electronic Medical Records system no later than January 31, 2017 to track medical appointments. Within 5 days upon admission Health Clinic Staff will ensure that appointment for physical examination is scheduled with CRNP. Health Clinic Staff will run a report via the Electronic Medical Records system at least once per month to determine which youth are due for appointments.	Supervisor, Director of Quality Assurance

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	[redacted] although the form, including the signature of examining physician, is blank. Child #5 has a physical exam completed on [redacted] (see attached). New CRNP began on [redacted] and has established a system to ensure physical exam is completed on day of admission on within a few days of admission to ensure it is completed within the 15 day timeframe.		
Compliance Code 3800.143(e)	The health examination shall include: (1) –(15) Child #1's initial physical examination did not include sickle cell testing. Child #1 will have sickle cell testing completed by [redacted] Child #1's initial physical examination did not include communicable disease detection. Child #2's initial physical examination did not include	Nursing staff will ensure that sickle cell screening is completed for all African American youth upon intake. Nursing staff will ensure there is documentation on whether or not a child is free of communicable disease.	Supervisor, Director of Quality Assurance

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	communicable disease detection. Child #3's initial physical examination did not include communicable disease detection. Child #4's initial physical examination did not include communicable disease detection. Immediate Fix: By [redacted]Health Clinic Staff will review all files to ensure there is documentation whether or not the Child is free of communicable disease. CRNP will document on all physical examination whether or not the Child is free of communicable disease.		
Compliance Code 3800. 144 (b)	A child who is 3 years of age or older shall have a dental examination performed by a licensed dentist and teeth cleaning performed by a licenses dentist or dental technician at least semiannually. If a child has	Health Clinic Staff will begin utilizing new Electronic Medical Records system no later than January 31, 2017 to track dental appointments. Within 5 days upon admission Health Clinic Staff will ensure that appointment for dental	Supervisor, Director of Quality Assurance

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	not had a dental examination and teeth cleaning within 6 months prior to admission, a dental examination and teeth cleaning shall be performed within 30 days after admission. Child #1's Date of Admission is [redacted] A dental examination was not competed for Child #1 until [redacted] Child #3's Date of Admission is [redacted] A dental examination was not competed for Child #1 until [redacted] Child #4's had a dental examination prior to placement on [redacted] Child #4's semi-annual dental examination was not completed until [redacted] Child #5's Date of Admission is [redacted] A dental examination was not competed for Child #1 until [redacted] Immediate Fix: New CRNP began on [redacted] and has established a system to ensure dental exam is	examination is scheduled with provider pending insurance information is available. Case Manager will be in communication with placing agency to obtain insurance information that is missing. Health Clinic Staff will run a report via the Electronic Medical Records system at least once per month to determine which youth are due for appointments.	

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	scheduled within a few days of admission to ensure it is completed within the 15 day timeframe. There is continued communication with the placing agency to obtain insurance information so appointments can be scheduled.		
Compliance Code 3800.145 (b)	Each child who is 3 years of age or older shall receive vision screening within 30 days after admission in accordance with the periodicity schedule recommended by the American Academy of Pediatrics, "Guidelines for Health Supervision" and "Eye Examination and Vision Screening in Infants, Children and Young Adults (RE9625)." Child #5 did not have an initial vision examination. Child #5's Residential Care Physical EPSDT Examination form in which Child #5's vision examination would be documented was left blank. Child #5's vision examination was completed with his	Health Clinic Staff will continue to ensure each child has a vision examination completed within 30 days of admission.	Supervisor, Director of Quality Assurance

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	physical examination on [redacted] see attached).		
Compliance Code 3800.146(b)	Each child who is 3 years of age or older shall receive a hearing screening within 30 days after admission in accordance with the periodicity schedule recommended by the American Academy of Pediatrics, "Guidelines for Health Supervision" Child #5 did not have an initial hearing examination. Child #5's Residential Care Physical EPSDT Examination form in which Child #5's hearing examination would be documented was left blank. Child #5 received his initial hearing examination on [redacted] which is documented on his physical examination form. (See attached). Child #2 Date of Admission is [redacted] As of [redacted] had not had a hearing examination. Child #2 received his initial hearing examination on [redacted] The physician did not fill out	Health Clinic Staff will continue to ensure each child has a hearing examination completed within 30 days of admission.	Supervisor, Director of Quality Assurance

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	the hearing section on the form initially, however, the form was faxed to the physician's office the same day and completed. (See attached).		
Compliance Code 3800. 243	Each child's record shall include: (1) through (14). Child #5's record content did not include identifying marks. Immediate Fix: Child #5's record does include a characteristic section which is marked "none" (See attached).	Nursing staff and Case Managers will continue to ensure the characteristic section in each child's chart is completed.	Supervisor, Clinical Director, Director of Quality Assurance

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