



**pennsylvania**  
DEPARTMENT OF HUMAN SERVICES

December 27, 2016

Ms. Amy Bennadetti  
Mercy Life Center Corporation  
1200 Reedsdale Street  
Pittsburgh, Pennsylvania 15233

RE: Outlook Manor  
3560 Outlook Drive  
West Mifflin, Pennsylvania 15122  
430080

Dear Ms. Bennadetti:

On October 19, 2016 the Department of Human Services licensing representatives conducted an inspection of the above facility. No regulatory violations have been identified as a result of this inspection.

Please feel free to contact the Western Regional Office of the Bureau of Human Services Licensing at 412-565-5614 with any questions or concerns regarding this inspection.

Sincerely,

A handwritten signature in cursive script that reads "Susie Pollock".

Susie Pollock  
Regional Licensing Director