



pennsylvania
DEPARTMENT OF HUMAN SERVICES

CERTIFIED MAIL – RETURN RECEIPT REQUESTED
MAILING DATE: April 24, 2017

Pansy Clarke
Administrator
Accolades Senior Care, LLC
123 Meeting House Lane
Cherry Hill, New Jersey 08002

RE: Accolades Senior Care
246 Melrose Avenue
East Lansdowne, Pennsylvania 19050
License # 135711

Dear Ms. Clarke:

As a result of the Department of Human Services' Adult Residential licensing inspection on October 14, 2016 of the above facility, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa.Code Ch. 2600 must be maintained.

Sincerely,

A handwritten signature in black ink that reads "Roslyn Brewer/DK".

Roslyn Brewer
Regional Licensing Supervisor

Enclosure
Licensing Inspection Summary

**VIOLATION REPORT
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600**

PGH Name: ACCOLADES SENIOR CARE		License Number: 13571
Address: 246 MELROSE AVENUE, EAST LANSDOWNE, PA 19050		County: Delaware
Administrator: Pansy Clarke		Region: SOUTHEAST
Legal Entity Name: ACCOLADES SENIOR CARE LLC		
Legal Entity Address: 123 MEETING HOUSE LANE, CHERRY HILL, NJ 8002		
Certificate(s) of Occupancy		
Staffing Hours		
Resident Support: 0	Total Daily Staff: 42	Waking Staff: 32
Type of Inspection: Interim - Provisional	BHA Docket Number:	Notice: Unannounced
Reason(s) for Inspection(s) Provisional		
On-Site Inspections Dates and Department Representatives On-Site 10/14/2016:		
Off-Site Inspection Dates and Inspectors, if Applicable		
Other Details		
Partial or Full Triggers:		Random Indicators:
Resident Demographic Data as of Inspection Dates		
Licensed Capacity: 45 Number of Residents Served: 42 Secured Dementia Care Unit in Home: No Area: Secured Dementia Unit Capacity, if Applicable: Number of Residents Served in Secured Dementia Care Unit, if applicable: Number of Current Hospice Residents: 0 Number of Hospice Residents in past year: 1	Number of Residents who: Receive Supplemental Security Income: 8 Are 60 Years of Age or Older: 41 Have Mental Illness: 42 Have an Intellectual Disability: 2 Have a Mobility Need: 0 Have a Physical Disability: 1	

Violation Report: 13571 - 10/14/2016 - PCH Name: ACCOLADES SENIOR CARE	
1. REGULATION 55 Pa.Code §2600 2600.89(b) - Hot water temperature in areas accessible to the resident may not exceed 120°F.	
2a. DESCRIPTION OF VIOLATION On 10/14/16, the water temperature at the 3rd floor bathroom sink, next to room #23, measured 128.4 degrees Fahrenheit. The water temperature at the 2nd floor bathroom sink measured 128.6 degrees Fahrenheit.	
3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.) Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.	
<p>on the above listed date the hot water was tested above the acceptable temperature. On 10/14/16 the boiler that control the third floor has been adjusted to bring the water temperature to 118° degrees and it's check daily by maintenance.</p>	
Repeat Violation: Yes	Date(s) of Previous Violation(s): 02/22/2016
Signature of Legal Entity Representative (Required on EVERY Page) <i>Pansy Clarke</i>	
Printed Name and Title of Legal Entity Representative (Required on EVERY Page) <i>Pansy Clarke Administrator</i>	Date <i>12/7/16</i>
DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!	
The above plan of correction is approved as of <u>1/9/17</u> (Date)	Plan of correction implementation status as of <u>1/9/17</u> (Date)
The above plan of correction was approved by <u><i>[Signature]</i></u> (Initials)	<input checked="" type="checkbox"/> Fully Implemented <input type="checkbox"/> Partially Implemented - Adequate Progress <input type="checkbox"/> Partially Implemented - Inadequate Progress <input type="checkbox"/> Not Implemented

Violation Report: 13571 - 10/14/2016 -
 PCH Name: ACCOLADES SENIOR CARE

1. REGULATION 55 Pa.Code §2600
 2600.86(a) - Sanitary conditions shall be maintained.

2a. DESCRIPTION OF VIOLATION
 - Resident #1 has an order for accuchecks twice daily, at 7am and 4pm. Resident #1's blood glucose levels were recorded twice daily with a "House" glucometer from 10/5 at 7am to 10/10 at 4pm.
 - Resident #2 has an order for accuchecks twice daily, at 7am and 4pm. Resident #2's blood glucose levels were recorded with a "House" glucometer on the following days/times: 10/3 at 7am, 10/4 at 4pm, 10/5 at 7am and 4pm, 10/6 at 7am and 4pm, and 10/14 at 7am.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
 Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

On the above listed dates both resident #1 and resident #2 blood sugar was tested using a house machine, because both resident #1 and resident #2 glucometers were malfunctioning. To remain in compliance with physician orders pharmacy sent a house glucometer. Since last survey both resident #1 and 2 has recieved their personal glucometers which are labeled with names and are working properly

Repeat Violation: No Date(s) of Previous Violation(s):

Signature of Legal Entity Representative
 (Required on EVERY Page) *Randy Clarke*

Printed Name and Title of Legal Entity Representative
 (Required on EVERY Page) *Randy Clarke Administrator* Date *12-7-16*

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