



**pennsylvania**  
DEPARTMENT OF HUMAN SERVICES

FEB 23 2017

Mr. Daniel Guill, Authorized Representative  
Greer AID OPCO, LLC  
22 West Clen Moore Boulevard  
New Castle, Pennsylvania 16105

RE: Clen-Moore Place  
License #: 444930

Dear Mr. Guill:

As a result of the Department of Human Services' annual licensing inspection on September 30, 2016, and the corrections you have made after our inspection, we have found the above facility to be in compliance with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes).

In an effort to improve our licensing processes, the Bureau of Human Services Licensing is soliciting feedback about your recent human services licensing inspection experience. To participate in the online provider survey, launch your web browser and go to [https://www.surveymonkey.com/r/BHSL\\_Inspection](https://www.surveymonkey.com/r/BHSL_Inspection).

The survey is brief and will only take about 5 minutes to complete. Your participation in the survey is completely voluntary and all of your responses will be kept confidential. The responses will be reviewed as part of an aggregate of provider inspection responses. Thank you in advance for providing feedback.

Sincerely,

A handwritten signature in black ink, appearing to read "J. Rowe".

Jacqueline L. Rowe  
Director

Enclosure  
Licensing Inspection Summary



RECEIVED

NOV 11 2016

WEST REGIONAL FIELD OFFICE  
Human Services Licensing

Violation Report: 44493 - 09/30/2016 - Summers, Vicky  
PCH Name: CLEN MOORE PLACE

1. REGULATION 55 Pa.Code §2600

2600.51 - Criminal history checks and hiring policies shall be in accordance with the Older Adult Protective Services Act (OAPSA) (35 P.S. §§ 10225.101-10225.5102) and 6 Pa.Code Chapter 15 (relating to protective services for older adults).

2a. DESCRIPTION OF VIOLATION

Staff person A was hired on [redacted] 14; however, a criminal background check was not completed until 3/28/16.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

See attached Page 2A

Repeat Violation: No      Date(s) of Previous Violation(s): 5/19/16

Signature of Legal Entity Representative  
(Required on EVERY Page) *Melissa J Knight*

Printed Name and Title of Legal Entity Representative  
(Required on EVERY Page) *Melissa J Knight Executive Director*      Date *11/8/16*

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of 12/16/16  
(Date)

The above plan of correction was approved by BB  
(Initials)

Plan of correction implementation status as of 12/16/16  
(Date)

- Fully Implemented *BB*
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented

NOV 11 2016

WEST REGION FIELD OFFICE  
Human Services Licensing

Date of violation report- 9/30/2016

Regulation 55 PA Code 2600

2600.51 Criminal history checks and hiring policies shall be in accordance with the Older Adult Protective Services Act (OAPSA) (35 P.S. SS 10225.101-10225.5102) and 6 Pa. Code Chapter 15 (relating to protective services for older adults).

This requirement is not met as evidenced by:

Staff person A was hired on [redacted] 2014, however, a criminal background check was not completed until 3/28/2016.

Plan of correction- Submission of this response and Plan of Correction is not a legal admission that a deficiency exists or that this statement of deficiency was correctly cited, and is also not to be construed as an admission against interest by the facility, or any employers, agents or other individuals who drafted or may be discussed in the response and plan of correction. In addition, preparation and submission of this plan of correction does not constitute an admission or agreement of any kind by the facility of the truth of any facts alleged or the correctness of any conclusions set forth in the allegation by the survey agency.

1. Staff A criminal background check was completed on 3/28/2016 (exhibit A).
2. A review of current staff background checks have been completed by ED to ensure that staff background checks have been submitted within 30 days of hire.
3. Concierge will review new hires within 1 week of hire to ensure that background check has been submitted in timely manner.

Signature Melissa J. Knopf Date 11/8/16

BB 12/16/16