



**pennsylvania**  
DEPARTMENT OF HUMAN SERVICES

MAR 30 2017

Mr. Adam Herman,  
Owner  
Riverstone Manor LLC  
P.O. Box 333  
Walnutport, Pennsylvania 18088

RE: Riverstone Manor  
One Main Street  
Walnutport, Pennsylvania 18088  
License #: 223940

Dear Mr. Herman:

As a result of the Department of Human Services' annual licensing inspection on September 16, 2016 of the above facility, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa.Code Ch. 2600 must be maintained.

In an effort to improve our licensing processes, the Bureau of Human Services Licensing is soliciting feedback about your recent human services licensing inspection experience. To participate in the online provider survey, launch your web browser and go to [https://www.surveymonkey.com/r/BHSL\\_Inspection](https://www.surveymonkey.com/r/BHSL_Inspection).

The survey is brief and will only take about 5 minutes to complete. Your participation in the survey is completely voluntary and all of your responses will be kept confidential. The responses will be reviewed as part of an aggregate of provider inspection responses. Thank you in advance for providing feedback.

Sincerely,

A handwritten signature in black ink, appearing to read "J. Rowe".

Jacqueline L. Rowe  
Director

Enclosure  
License Inspection Summary





Violation Report: 22394 - 09/16/2016 - Foulkas, Kimberli  
PCH Name: RIVERSTONE MANOR

1. REGULATION 55 Pa.Code §2600

2600.17 - Resident records shall be confidential, and, except in emergencies, may not be accessible to anyone other than the resident, the resident's designated person if any, staff persons for the purpose of providing services to the resident, agents of the Department and the long-term care ombudsman without the written consent of the resident, an individual holding the resident's power of attorney for health care or health care proxy or a resident's designated person, or if a court orders disclosure.

2a. DESCRIPTION OF VIOLATION

On 9/16/16, the licensing inspection summary dated 5/8/16 was posted in a public and conspicuous place with the resident privacy coding document attached.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

See Attached

Repeat Violation: No

Date(s) of Previous Violation(s):

Signature of Legal Entity Representative  
(Required on EVERY Page)

Adam Herman

Printed Name and Title of Legal Entity Representative  
(Required on EVERY Page)

Adam Herman Administrator

Date 11/14/16

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of

12/24/16  
(Date)

Plan of correction implementation status as of

12/24/16  
(Date)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented

The above plan of correction was approved by

(Initials)

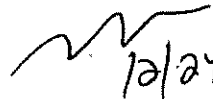


Riverstone Manor LLC  
PO BOX 333 1 Main Street  
Walnutport, PA 18088

### Plan of Correction

**Regulation 2600.17** Resident records shall be confidential, and, except in emergencies, may not be accessible to anyone other than the resident, resident's designated person if any, staff person if any, staff persons for the purpose of providing services to the resident, agents of the department and the long-term care ombudsman without the written consent of the resident, an individual holding the resident's power of attorney for health care or health care proxy or a resident designated person, or if a court orders disclosure.

This regulation is important because it protects the resident's right to confidentiality. The regulation was violated in that a resident's name was listed on a previous violations report that must stay posted in a conspicuous manner for compliance. On all other previous violation reports the resident name is blacked out with marker before it is put into the violations binder for display. The residents name was immediately blacked out with black marker at the time inspection. To prevent future violations of this nature the administrator will double check the violations reports for privacy if they name any specific resident.  
This will be monitored by the administrator for ongoing compliance.

Administrator Adam Keren  12/24/16

Date 11/18/16



Violation Report: 22394 - 09/16/2016 - Foulkes, Kimberl  
PCH Name: RIVERSTONE MANOR

**1. REGULATION 55 Pa.Code §2800**

2600.131(f) - Fire extinguishers shall be inspected and approved annually by a fire safety expert. The date of the inspection shall be on the extinguisher.

**2a. DESCRIPTION OF VIOLATION**

The small red fire extinguisher attached to the outside wall of the building near the outside back smoking area had a small torn piece of an old white weathered fire inspection label affixed to it with no inspection date to indicate that this extinguisher had been inspected in 2016. Also, this small red fire extinguisher's glass pressure indicator showed that this extinguisher was over-charged.

**3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)**

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

*See Attached*

Repeat Violation: No      Date(s) of Previous Violation(s):

Signature of Legal Entity Representative  
(Required on EVERY Page) *Adam Herman*

Printed Name and Title of Legal Entity Representative  
(Required on EVERY Page) *Adam Herman Administrator*      Date *11/18/16*

**DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!**

The above plan of correction is approved as of \_\_\_\_\_  
(Date)

The above plan of correction was approved by \_\_\_\_\_  
(Initials)

Plan of correction implementation status as of \_\_\_\_\_  
(Date)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented

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### Plan of Correction

Regulation 2600.131(f) - Fire extinguishers shall be inspected and approved annually by a fire safety expert. The date of the inspection shall be on the fire extinguisher.

This regulation is important because it helps to assure the fire safety of our building in which our residents reside. The regulation was violated in that the tag was removed somehow from the extinguisher at the time of inspection. Although we have a separate binder as a secondary inspection precaution for instances such as this we did have the inspector come out and place a new tag. I did call BW Horn and they will not leave extra tags as they can only be placed by an inspector and they must charge per inspection. Photo copies of the tags will now be kept in our log file binder as well. In the event another goes missing again it will be replaced by a Riverstone copy of the BW Horn tag so it can continue to be marked when the fire extinguisher appears to be in good condition only. If the gauge is bad the inspector will be called in to replace the extinguisher as per RSM protocol. This procedure will be monitored and completed by the maintenance manager and overseen by the administrator to assure that this does not happen again and to maintain compliance.

Administrator Adan Heren

Date 1/6/17