





**pennsylvania**  
DEPARTMENT OF HUMAN SERVICES

August 18, 2016

Ms. Heather Hetrick, Administrator  
The Highlands at Wyomissing, Inc.  
2000 Cambridge Avenue  
Wyomissing, Pennsylvania 19610

RE: The Highlands at Wyomissing  
Personal Care Facility  
Certificate #: 205350

Dear Ms. Hetrick:

The Department has received your August 15, 2016 renewal application to operate the above Personal Care Home pursuant to Title 55, PA Code, Chapter 2600. A regular license is being issued in response to your application. Your license is enclosed.

Please be advised that, pursuant to 55 Pa.Code § 20.31 (relating to annual inspection), the Department is required to conduct an onsite inspection of the above Personal Care Home at least once every twelve months. The Department will conduct an inspection of The Highlands at Wyomissing Personal Care Facility within the next twelve months. If evidence of noncompliance with Title 55, PA Code, Chapter 2600 is found during the inspection, the Department will take appropriate enforcement action.

If you have any questions about the Department's revised process, please contact the Bureau of Human Services Licensing's Provider Support Hotline at 1-866-503-3926 or by electronic mail at [ra-pwarheadquarters@state.pa.us](mailto:ra-pwarheadquarters@state.pa.us).

Sincerely,

A handwritten signature in black ink, appearing to read "Jay Bausch".

Jay Bausch  
Deputy Secretary

Enclosure  
License