pennsylvania
DEPARTMENT OF HUMAN SERVICES

Sent via e-mail: eric.benetz@kidspeace.org ; anne.brudelie@kidspeace.org
Mailing Date: October 5, 2016

Ms Susan Mullen, Executive Vice President of PA Residential
Kidspeace National Centers, Inc.
Attention: Renee Weaver
2085 Independence Drive
Schnecksville, Pennsylvania 18078

RE: Wright House
Orchard Hills Campus
5300 Kidspeace Drive
Orefield, Pennsylvania 18069
License #: 206960

Dear Ms. Mullen:

As a result of the Department of Human Services' licensing inspection on August 2, 2016 and September 1, 2016 of the above facility, the violations with 55 Pa.Code Ch. 3800 (relating to Child Residential and Day Treatment Facilities) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa.Code Ch. 3800 must be maintained.

Sincerely,

Brian Hazlak, MA
Child Residential Licensing Manager

Enclosure
Licensing Inspection Summary

VIOLATION REPORT
CHILD RESIDENTIAL LICENSING - 55 Pa.Code Chapter 3800

Facility Name: Wright House	**License Number:** 20696
Address: 5300 Kidspeace Drive, Orefield, PA 18069	**County:** Lehigh
Director: Eric Benetz	**Region:** NORTHEAST
Legal Entity Name: Kidspeace National Centers Inc.	
Legal Entity Address: 5300 Kidspeace Drive, Orefield, PA 18069	

Certificate(s) of Occupancy
C-2 LP
01/07/1992
L&I

Program Type:	**Licensed Capacity:**	**Number of Children Served:**
Residential Services	22	10

Type of Inspection: Partial	**BHA Docket Number:**	**Notice:** Unannounced

Reason(s) for Inspection(s)
Incident

On-Site Inspections Dates and Department Representatives On-Site
08/02/2016: Piazza, Mark; Piazza, Gerard; Bosack, Amie
09/01/2016: Piazza, Mark; Piazza, Gerard; Bosack, Amie

Off-Site Inspection Dates and Inspectors, if Applicable

Other Details

Partial or Full Triggers:	**Random Indicators:**

Child Demographic Data as of Inspection Dates

Age of Children:	**Number of Children who:**
0 to 5 years: 0	**Are Adjudicated Delinquent:** 3
6 to 13 years: 1	**Are Dependent:** 4
14 to 17 years: 8	**Have Mental Illness:** 10
18 to 21 years: 1	**Have an Intellectual Disability:** 0
	Have a Physical Disability: 0

Licensing Inspection Summary: 20696 - 08/02/2016 - Piazza, Mark
Facility Name: Wright House

1. REGULATION 55 Pa.Code §3800
3800.32(b) - A child may not be abused, mistreated, threatened, harassed or subject to corporal punishment.

2a. DESCRIPTION OF VIOLATION
On 07/17/2016 during a restraint, Staff Member A used his/her leg to push into the back of Child #1, while pulling Child #1's arms behind him/her, causing pain in Child # 1's shoulder.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

see attachment

Repeat Violation: No	Date(s) of Previous Violation(s):			

Signature of Legal Entity Representative (Required on EVERY Page) Eric Bunk

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) Eric Bunk — **Date** 9/8/16

DEPARTMENT USE ONLY - FACILITIES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of 9-9-16 (Date)

The above plan of correction was approved by BH (Initials)

Plan of correction implementation status as of 10-5-16 (Date)

- ☐ Fully Implemented
- ☒ Partially Implemented - Adequate Progress
- ☐ Partially Implemented - Inadequate Progress
- ☐ Not Implemented

Licensing Inspection Summary: 20696 - 08/02/2016 - Piazza, Mark
Facility Name: Wright House

1. REGULATION 55 Pa.Code §3800
3800.202(a) - A restrictive procedure may not be used in a punitive manner, for the convenience of staff persons or as a program substitution.

2a. DESCRIPTION OF VIOLATION
on 07/17/2016 during a restraint, Staff Member A used his/her leg to push into the back of Child #1 while pulling the arms of Child #1 behind him/her in an effort to make Child #1 apologize to resident staff.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

see attachment

Repeat Violation: No	Date(s) of Previous Violation(s):			

Signature of Legal Entity Representative (Required on EVERY Page) Eric Burk

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) Eric Burk — **Date** 9/8/16

DEPARTMENT USE ONLY - FACILITIES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of 9-8-16 (Date)

The above plan of correction was approved by BH (Initials)

Plan of correction implementation status as of 10-5-16 (Date)

- ☐ Fully Implemented
- ☒ Partially Implemented - Adequate Progress
- ☐ Partially Implemented - Inadequate Progress
- ☐ Not Implemented

A-1 BH 9-8-16

Violation 3800.32(b)
A child may not be abused, mistreated, threatened, harassed or subject to corporal punishment.

Violation 3800.202(a)
A restrictive procedure many not be used in a punitive manner, for the convenience of staff persons or as a program substitution.

Response:
The Wright House team received supervision and support on 7/19/16 and 7/20/16 about this incident, actions steps they appropriately took, and other actions steps that they can take in the future if they have concerns over any interactions between a staff and a client.

Staff Member A, [redacted] received supervision about crisis intervention strategies and proper treatment of all children, even during times of crisis. He was instructed to not respond to crisis situations in other houses on 7/19/16, following this incident. On 7/30/2016, he heard a call for assistance to Bell House and responded to help and again was involved in a reported violation of a client's rights during a crisis situation. He was immediately put on Administrative Leave on 7/30/16 and later officially terminated from KidsPeace after an internal investigation was finalized on 8/18/2016. He did not work between those dates.