



pennsylvania
DEPARTMENT OF HUMAN SERVICES

SEP 14 2016

Mr. Scott D. Habecker, Executive Vice President-COO/CFO
Diakon Lutheran Social Ministries
1 Longsdorf Way
Carlisle, Pennsylvania 17015

RE: Cumberland Crossings Retirement Community
License #: 317310

Dear Mr. Habecker:

As a result of the Department of Human Services' annual licensing inspection on July 28, 2016, and the corrections you made after our inspection, we have found the above facility to be in compliance with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes).

Sincerely,

A handwritten signature in black ink, appearing to read "J. Rowe".

Jacqueline L. Rowe
Director

Enclosure
Licensing Inspection Summary

Violation Report: 31731 - 07/28/2016 - McCloskey, Jason
 PCH Name: CUMBERLAND CROSSINGS RETIREMENT COMMUNITY

1. REGULATION 55 Pa.Code §2600
 2600.107(c) - The home shall maintain at least a 3-day supply of nonperishable food and drinking water for residents.

2a. DESCRIPTION OF VIOLATION

On 7-28-16, the home had 42 residents in personal care and 58 in the adjoining nursing home but only 150 gallons of emergency drinking water. The home has a contract with an outside vendor to deliver water in the event of an emergency. However, the contract is dated 1-1-15 and is not current.

2600.107(c)

- The facility did not have enough emergency drinking water on hand per regulation for the Personal Care Home and adjoining Nursing Care Center
 - No residents suffered ill effects
 - An additional 200 gallons of emergency drinking water was ordered via phone by the Maintenance Specialist on 8/1/2016 with a tentative delivery date of 8/8/2016
 - On 8/3/2016 the maintenance staff was educated on maintaining the proper amount of emergency drinking water on site
 - An audit of emergency water supply will be conducted once a month for 3 months then annually to check supply for expiration by the maintenance department or designee

- The contract with an outside vendor to deliver water in the event of an emergency is not current
 - The contracted company was notified via phone by the Maintenance Specialist on 8/1/2016 that the contract was not current. Contract is being revised for 2016. We should have the new contract within 7-10 business days.

Repeat Violation: No	Date(s) of Previous Violation(s):	
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Signature of Legal Entity Representative (Required on EVERY Page)	LICENSE # 31731C
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Printed Name and Title of Legal Entity Representative (Required on EVERY Page)	Date
COO STEADY	8/5/2016

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!

8/8/16
(Date)

PAE
(Initials)

Plan of correction implementation status as of 8/8/16
(Date)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented