



pennsylvania
DEPARTMENT OF HUMAN SERVICES

OCT 13 2016

Ms. Marilyn K. Duker, Authorized Signatory
BH Brightview East Norriton OPCO, LLC
300 East Germantown Pike
East Norriton, Pennsylvania 19401

RE: Brightview East Norriton
License #: 140750

Dear Ms. Duker:

As a result of the Department of Human Services' annual licensing inspections on July 21, 2016 and July 22, 2016 of the above facility, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa.Code Ch. 2600 must be maintained.

Sincerely,

A handwritten signature in black ink, appearing to read "J. Rowe".

Jacqueline L. Rowe
Director

Enclosure
License Inspection Summary

VIOLATION REPORT
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600

PCH Name: BRIGHTVIEW EAST NORRITON		License Number: 14075
Address: 300 EAST GERMANTOWN PIKE, EAST NORRITON, PA 19401		County: Montgomery
Administrator: JENNIFER ALLEN		Region: SOUTHEAST
Legal Entity Name: BH BRIGHTVIEW EAST NORRITON OPCO LLC		
Legal Entity Address: 71 S WACKER DRIVE SUITE 3575, CHICAGO, IL 60606		
Certificate(s) of Occupancy		
1-2 02/27/2008 East Norriton Township	Other 02/28/2008 East Norriton Township	02/28/2008 East Norriton Township
Staffing Hours		
Resident Support: 0	Total Daily Staff: 105	Working Staff: 79
Type of Inspection: Full	BHA Docket Number:	Notice: Unannounced
Reason(s) for Inspection(s) Renewal		
On-Site Inspections Dates and Department Representatives On-Site 07/21/2016: Keppel, Autumn; Colon, Lissette 07/22/2016: Keppel, Autumn; Colon, Lissette		
Off-Site Inspection Dates and Inspectors, if Applicable		
Other Details		
Partial or Full Triggers:		Random Indicators:
Resident Demographic Data as of Inspection Dates		
Licensed Capacity: 90 Number of Residents Served: 69 Secured Dementia Care Unit in Home: Yes Area: Wellspring Secured Dementia Unit Capacity, if Applicable: 24 Number of Residents Served in Secured Dementia Care Unit, if applicable: 24 Number of Current Hospice Residents: 5 Number of Hospice Residents in past year: 8		Number of Residents who: Receive Supplemental Security Income: 0 Are 60 Years of Age or Older: 69 Have Mental Illness: 0 Have an Intellectual Disability: 0 Have a Mobility Need: 36 Have a Physical Disability: 1

Violation Report: 14075 - 07/21/2016 - Keppel, Autumn
 PCH Name: BRIGHTVIEW EAST NORRITON

1. REGULATION 55 Pa.Code §2600
 2600.52 - Hiring, retention and utilization of staff persons shall be in accordance with the Older Adult Protective Services Act (36 P.S. §§ 10225.101-10225.5102) and 6 Pa.Code Chapter 15 (relating to protective services for older adults) and other applicable regulations.

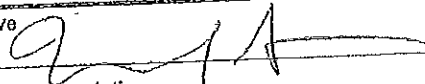
2a. DESCRIPTION OF VIOLATION

- Staff Member A was hired [redacted] '16. A criminal background check was not requested until 3/31/16.
- Staff Member B's criminal background check, dated [redacted] '16, documents request under review with no additional documentation provided.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
 Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

Starting 08/01/16, Business Office Manager or designee will have a criminal background check requested and received for all new staff members prior to their starting employment at Brightview East Norriton. Business Office Manager or designee will conduct a monthly audit of all new hire paperwork to insure compliance and will submit results to the Executive Director during monthly safety committee meetings. All Directors will be trained on this policy by 08/31/16 and will be informing new staff members that they will not be able to begin employment with Brightview East Norriton until their criminal background check is received.

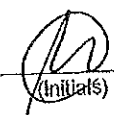
Repeat Violation: No	Date(s) of Previous Violation(s):		
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Signature of Legal Entity Representative
 (Required on EVERY Page) 

Printed Name and Title of Legal Entity Representative
 (Required on EVERY Page) Jennifer Allen, Executive Director Date 8/22/16

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The above plan of correction is approved as of 9/6/16
 (Date)

The above plan of correction was approved by 
 (Initials)

Plan of correction implementation status as of 9/6/16
 (Date)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented

Violation Report: 14075 - 07/21/2016 - Keppel, Autumn
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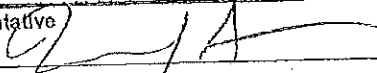
1. REGULATION 55 Pa.Code §2600
 2600.107(d) - The written emergency procedures shall be reviewed, updated and submitted annually to the local emergency management agency.

2a. DESCRIPTION OF VIOLATION
 The home's written emergency procedures were submitted to the municipal emergency management agency on 2/9/15. They were not submitted again until 4/28/16.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
 Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

Maintenance Director or designee will insure the written emergency procedures are reviewed, updated and submitted to the municipal emergency management agency annually according to policy. Review of this policy will be included in the first quarter safety committee meeting to insure compliance. All Directors will be trained on the emergency plan and will review in the first quarter safety committee meeting.

Repeat Violation: No Date(s) of Previous Violation(s):


Signature of Legal Entity Representative
 (Required on EVERY Page) 

Printed Name and Title of Legal Entity Representative
 (Required on EVERY Page) Jennifer Allen, Executive Director Date 8/22/16

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